



COUNTY OF SAN MATEO
Inter-Departmental Correspondence
County Manager's Office



DATE: February 27, 2012
BOARD MEETING DATE: March 13, 2012
SPECIAL NOTICE/HEARING: None
VOTE REQUIRED: Majority

TO: Honorable Board of Supervisors
FROM: John L. Maltbie, Acting County Manager
SUBJECT: Employee of the Month for March 2012

RECOMMENDATION:

Honor Dr. Jonathan Lee as Employee of the Month for March 2012 and authorize the President of the Board to sign the commendation.

BACKGROUND:

The Employee of the Month program was established in December 1984 to recognize and honor County employees who consistently demonstrate an outstanding level of performance.

Our Employee of the Month for March 2012 is Dr. Jonathan Lee, a Supervising Physician, in the Health System.

DISCUSSION:

Dr. Jonathan Lee is the Medical Director of San Mateo Medical Center's (SMMC's) North County Clinics, including the Daly City Clinic and the South San Francisco Clinic. He has served in that role for 4 1/2 years, after being promoted from a staff physician 8 months after beginning his work with SMMC. For the last 3 years he has also served as Chair of the Department of Primary Care and Community Medicine, elected by his peers to this medical staff leadership role. Together these clinics provide over 35,000 visits annually and provide a primary care medical home to approximately 8,000 patients.

In addition to carrying a patient panel of 640 patients himself, Dr. Lee has done a remarkable job leading the transformation of SMMC's primary care clinics into a 21st century model of care, improving the health of the community while at the same time improving quality in the most efficient way possible. For years he has led efforts to improve cycle time, improve care to patients with chronic pain, to improve the quality of care to patients with diabetes, and currently he is leading efforts to implement Lean philosophy. His clinic has created and maintained open access schedules and has

consistently maintained cycle times for patient visits at close to one hour. Under his leadership, organization of space has improved and a deep dive into prescription management is reducing wasted work effort by staff and clinicians.

Overall, he is a smart, creative, caring and compassionate physician and leader, respected by all with whom he works. He is never deterred by complex problems and is incredibly persistent in getting them solved, working with diverse stakeholders to do so.

Approval of the Employee of the Month contributes to the Shared Vision 2025 outcome of Prosperous Community by recognizing employees that foster innovation and excellence in the services provided.

Our County is fortunate to have Dr. Jonathan Lee as one of its outstanding employees.