

RESOLUTION NO. .

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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RESOLUTION APPROVING STARS AWARDS RECIPIENTS AND HONORABLE MENTIONS

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, the Board of Supervisors approved a Performance Incentives Program ("San Mateo County STARS") on December 5, 2006 to recognize and reward County programs that demonstrate outstanding customer service and program performance; and

WHEREAS, in 2008 the Green and Employee Suggestion award categories were added to the STARS Awards; and

WHEREAS, in 2016 the Diversity award category was also added to the STARS Awards; and

WHEREAS, sixteen program entries were considered for the FY 2016-17 STARS Awards; and

WHEREAS, the STARS Review Teams evaluated program entries (for Program Performance, Customer Service, Diversity, and Green award categories) and

recommended six STARS Award honorees and two Honorable Mentions for approval to the Board of Supervisors; and

WHEREAS, the STARS Awards recipients and amounts for the Customer Service, Program Performance, Green, and Diversity award categories are: LEAN Implementation, Human Services Agency (\$20,000); Pain Management Clinic, Health System-San Mateo Medical Center (\$20,000); Child Support Program, Department of Child Support Services (\$10,000); Check It Out! Energy & Water Toolkit, Office of Sustainability (\$2,500); SharePoint Records Center, Health System-Correctional Health Services (\$2,500); and Community Alliance to Revitalize Our Neighborhoods (CARON), Sheriff's Office (\$5,000);

WHEREAS, the STARS Honorable Mention recipients are: Provider Relationship-Centered Communications, Health System-San Mateo Medical Center (\$2,500); and Transgender Health Care, Health System-San Mateo Medical Center (\$2,500);

NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that the Board of Supervisors approve the FY 2016-17 STARS Awards recipients and Honorable Mentions.

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