

# RESOLUTION

THE BOARD OF SUPERVISORS  
COUNTY OF SAN MATEO, STATE OF CALIFORNIA  
RESOLUTION HONORING AND COMMENDING

*Jaime D. Young*

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WHEREAS, JAIME D. YOUNG was hired on June 14, 1982 as a dispatcher and rose through the ranks with the County to become the Director of Public Safety Communications in 1992, and retired on November 25, 2017 after 35 years of service with the County; and

WHEREAS, JAIME was a pioneer in the dispatch field implementing the Public Safety Communications Computer-Aided Dispatch (CAD) system, the 9-1-1 wireline system and then the 9-1-1 wireless system, the law enforcement digital/trunked radio system, and redesigned and reconfigured communication services for two separate ambulance delivery contracts; and

WHEREAS, JAIME played an integral role in the communication services and program design for the countywide fire and paramedic first response services JPA and implemented the first consolidated dispatch system of fire agencies by means of a JPA known as the “Fire Net 6,” and

WHEREAS, JAIME enhanced communication services delivery for fire services operations including Incident Dispatch Team Deployment to second alarms or greater incidents, operations of the statewide Resource Ordering and Status System, while also starting law enforcement dispatch communications services to the communities of Millbrae, Brisbane, Half Moon Bay and San Carlos, and establishing dispatch services for the Vehicle Theft Task Force, Countywide Gang Task Force and Avoid the 23 San Mateo County DUI Task Force; and

WHEREAS, JAIME played a pivotal role of developing countywide communications policies and procedures while actively involved in the San Mateo County Fire Chiefs Association, EMS Executive Steering Committee, Fire Chiefs and Police Chiefs Technology Committee, and Communications Managers Association to name a few; and

WHEREAS, JAIME established a legacy of excellence and under her leadership, Public Safety Communications received several awards including the CSAC Award for Innovation, County Managers Association “Dispatch Center of Excellence” and the communications center became an Accredited Center of Excellence as designated by the International Academy of Emergency Dispatch for the provision of Emergency Medical Dispatch Services over 12 years; and

WHEREAS, JAIME’S legacy of customer service and excellence in dispatching will live on as she played a key role in the planning and designing of the new Regional Operations Center (ROC) and a new state of the art Computer-Aided Dispatch (CAD) system that will be operational when the new dispatch center opens.

NOW, THEREFORE, BE IT RESOLVED THAT the Board of Supervisors of the County of San Mateo, hereby expresses its gratitude to JAIME D. YOUNG upon her retirement and extends its best wishes for many more years of success, happiness and health in her future pursuits.

*Dated: December 12, 2017*

SUPERVISORS:

\_\_\_\_\_  
DON HORSLEY, PRESIDENT

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DAVE PINE

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CAROLE GROOM

\_\_\_\_\_  
WARREN SLOCUM

\_\_\_\_\_  
DAVID J. CANEPA

Attest: \_\_\_\_\_  
Deputy Clerk of the Board of Supervisors