

RESOLUTION NO. .

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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**RESOLUTION AUTHORIZING AN AMENDMENT TO THE AGREEMENT WITH
CERTIFIED LANGUAGES INTERNATIONAL, LLC TO PROVIDE INTERPRETER
SERVICES, INCREASING THE AMOUNT BY \$223,000 TO AN AMOUNT NOT TO
EXCEED \$2,448,000**

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, on February 28, 2017, your Board approved an agreement with Certified Languages International, LLC (CLI) to provide interpreter services for the San Mateo Medical Center (SMMC), Health System Administration (HA), and the Human Services Agency (HSA); and

WHEREAS, in the Request for Proposal (RFP) that resulted in the agreement with CLI, SMMC estimated that 95% of all of its calls requiring translation were for Spanish language, however, recent usage reports indicate that only 67% of all calls require Spanish language translations; and

WHEREAS, the vendor has approached SMMC to increase the current rate of \$.73 per minute to \$.82 per minute for all languages to compensate for the disparity; and

WHEREAS, after reviewing the vendor's request, the departments involved have agreed to increase the amount to \$.82 per for all translations; and

WHEREAS, the parties now wish to amend the agreement to increase the

amount by \$223,000 to an amount not to exceed \$2,448,000; and

WHEREAS, this Board has been presented with a form of such amendment, has examined and approved it as to both form and content, and desires to enter into it.

NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that the Board of Supervisors be and is hereby authorized and directed to execute said agreement for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest the President's signature thereto.

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