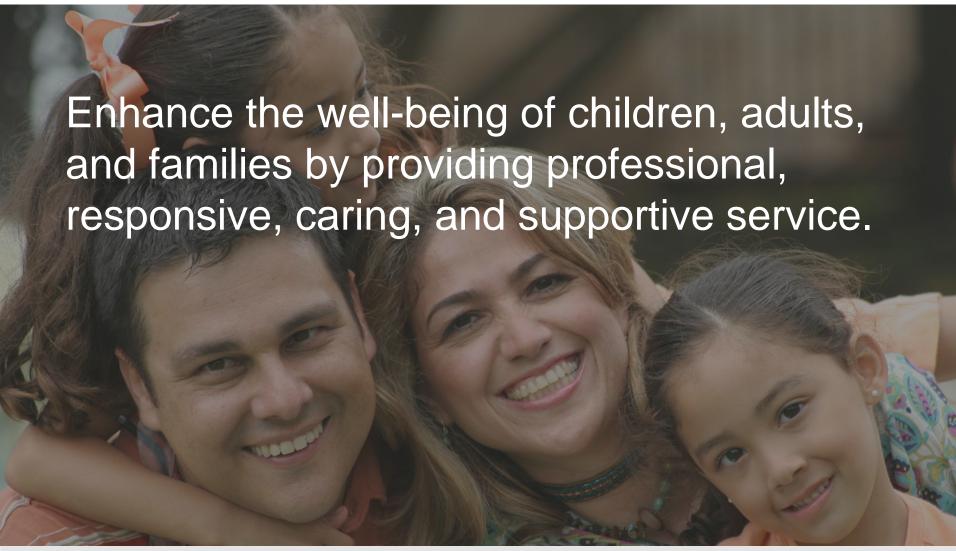
COUNTY OF SAN MATEO





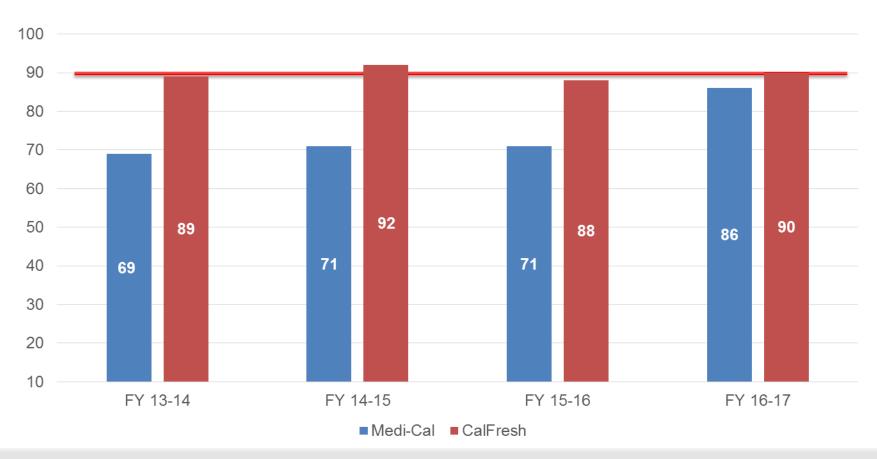
Mission





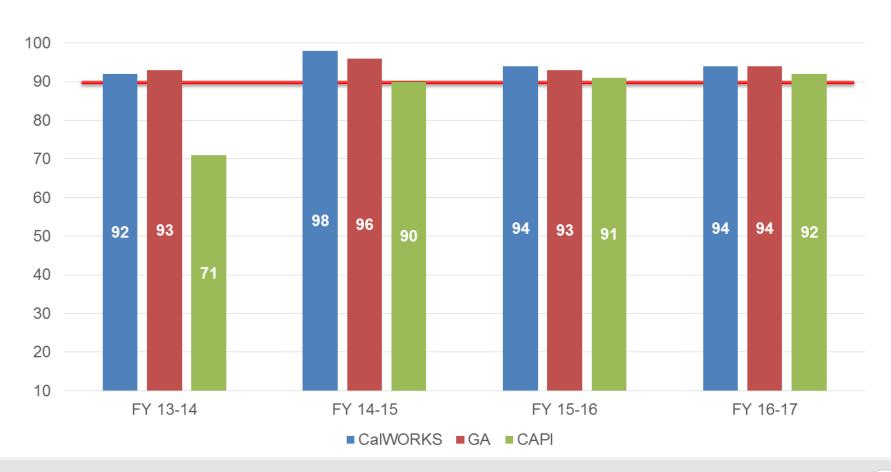
Headline Measure #1

Percent of Public Assistance Applications Processed within State Standards for Timeliness



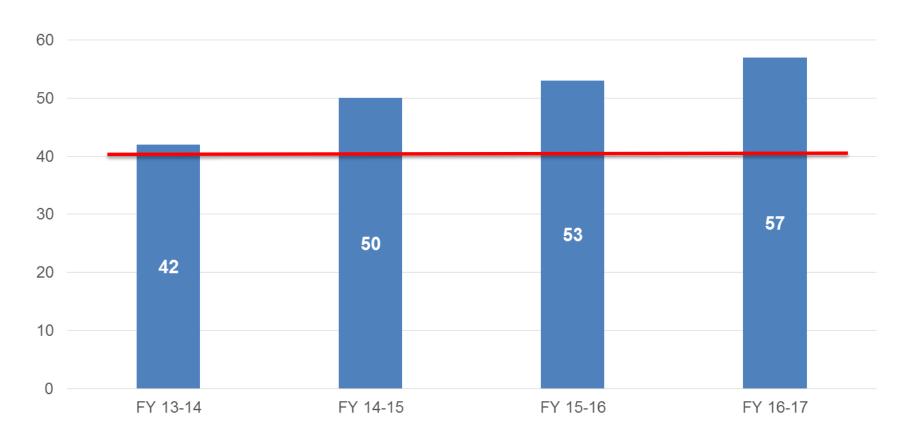
Headline Measure #1

Percent of Public Assistance Applications Processed within State Standards for Timeliness



Headline Measure #2

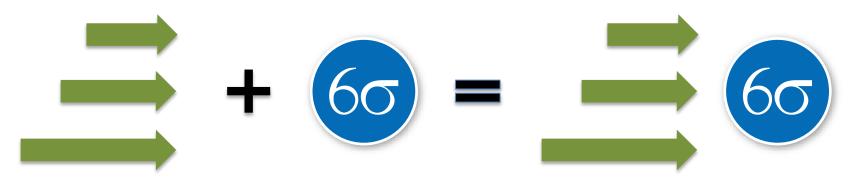
Percent of Children Who Exited to a Permanent Home within 12 Months of Entering Foster Care







Implementation of LEAN



LEAN

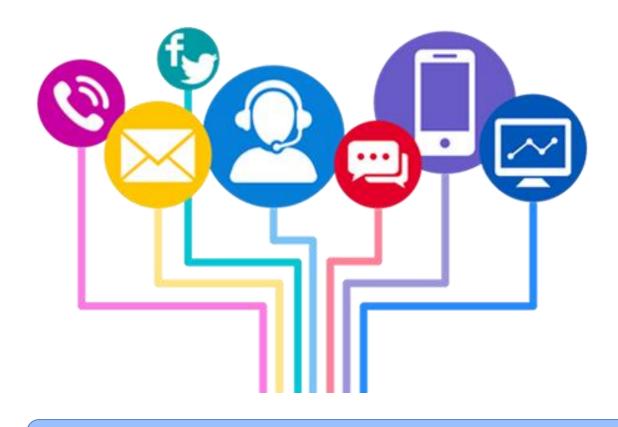
Eliminate waste to improve our client experience

SIX SIGMA

Reduces steps to resolving clients issues

LEAN SIX SIGMA

Engages staff to identify problems, test and measure solutions, to improve processes and deliver more efficient customer service

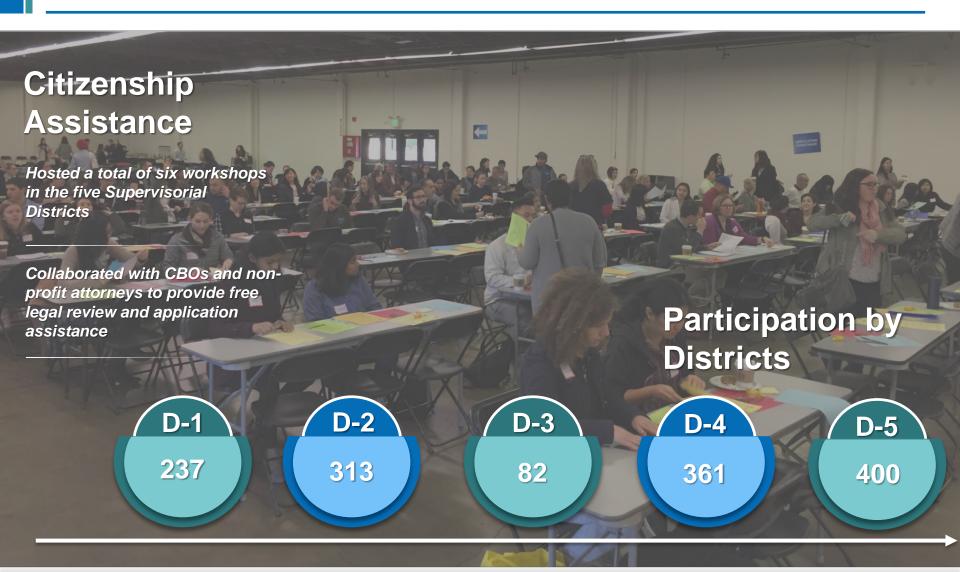


First Contact Resolution Pilot



Foster Youth Graduation Rates

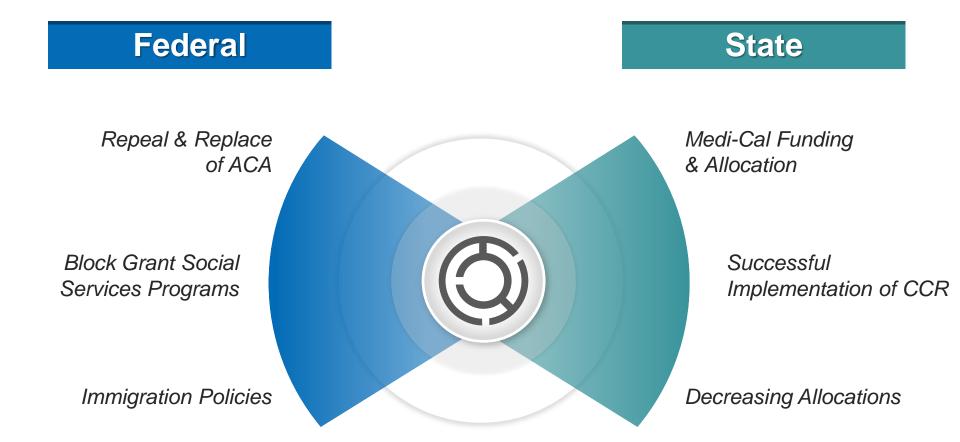






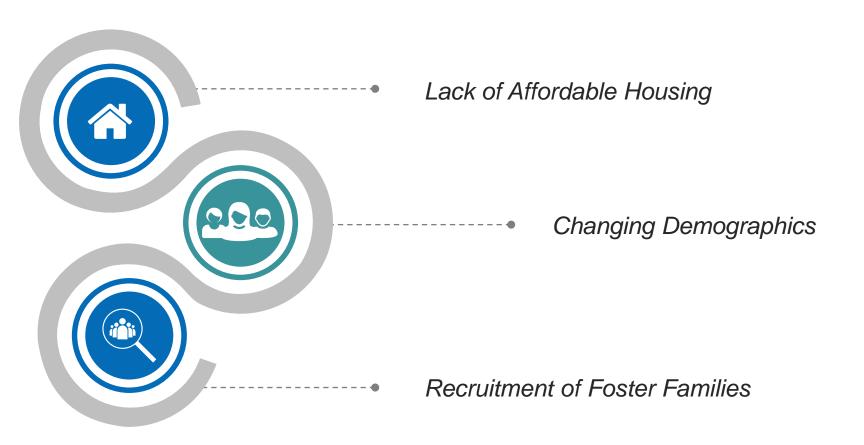


FY 2017-19 Challenges

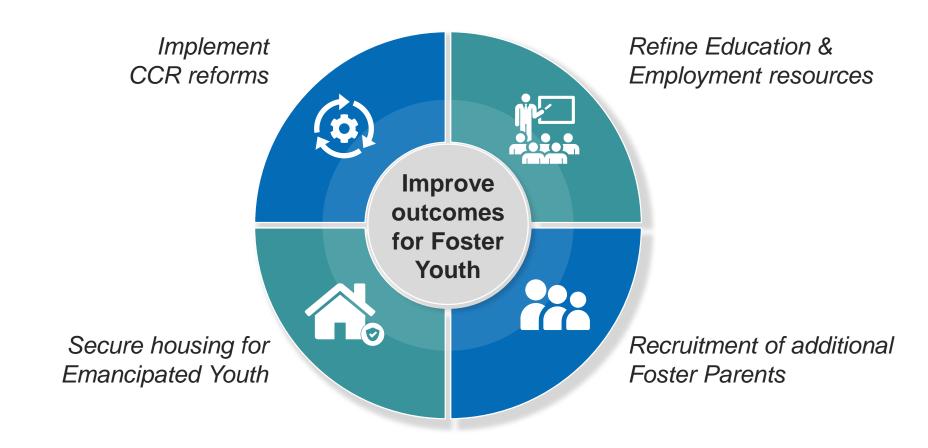


FY 2017-19 Challenges

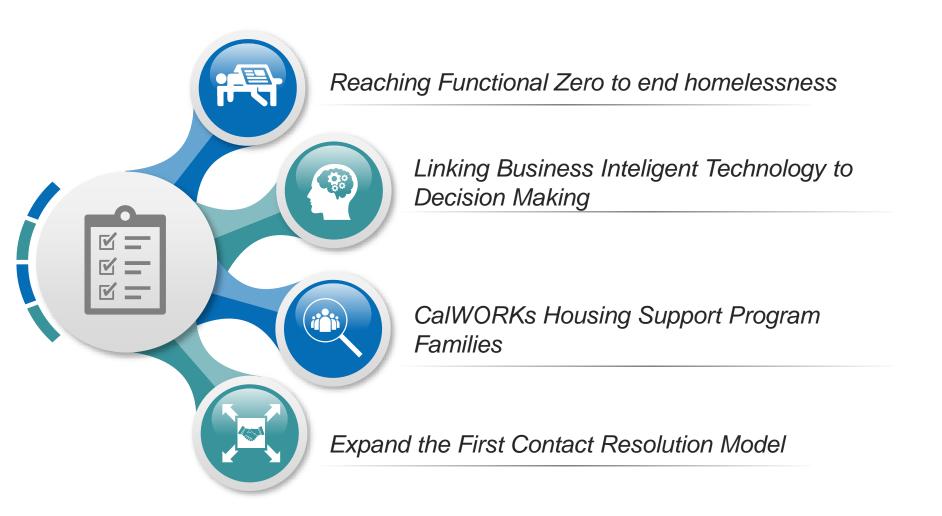
Local



FY 2017-19 Priorities

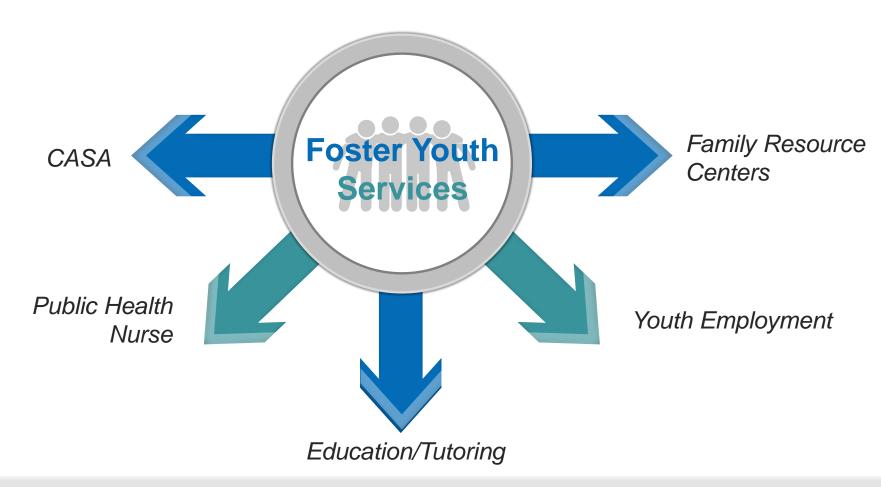


FY 2017-19 Priorities



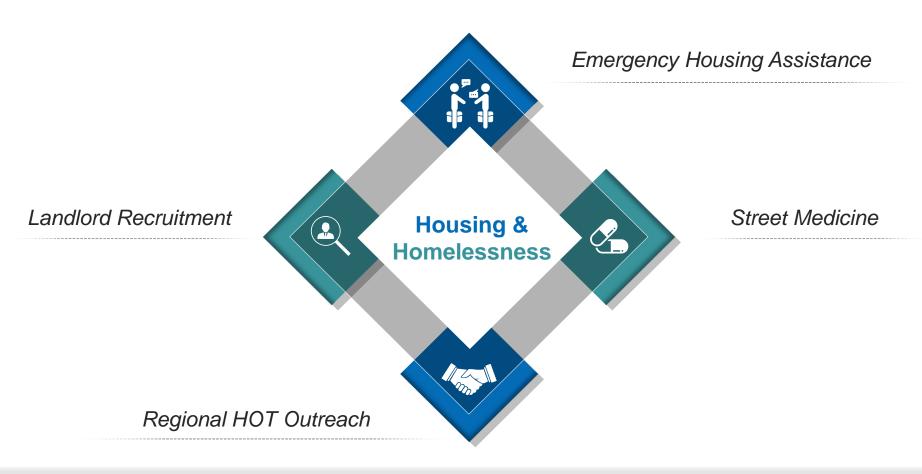
FY 2017-19 Measure K (Ongoing)

Investing in our Communities



FY 2017-19 Measure K (Ongoing)

Investing in our Communities



FY 2017-19 Measure K (New)



FY 2017-19 Budget Overview

| | FY 2016-17 Adopted | FY 2017-18 Recommended | Amount Change | Percent Change |
|-----------------------|-----------------------|---------------------------|------------------|-------------------|
| Total Sources | 205,352,903 | 197,233,370 | (8,119,533) | -3.95% |
| Total Requirements | 250,592,094 | 245,472,367 | (5,119,727) | -2.04% |
| Net County Cost | 45,239,191 | 48,238,997 | 2,999,806 | 6.63% |
| Total Positions | 769 | 768 | (1) | -0.13% |

FY 2017-19 Budget Overview

| | FY 2017-18 Recommended | FY 2018-19 Preliminary Recommended | Amount Change | Percent Change |
|-----------------------|---------------------------|--|------------------|-------------------|
| Total Sources | 197,233,370 | 191,202,477 | (6,030,893) | -3.06% |
| Total Requirements | 245,472,367 | 241,012,643 | (4,459,724) | -1.82% |
| Net County Cost | 48,238,997 | 49,810,166 | 1,571,169 | 3.26% |
| Total Positions | 768 | 768 | 0 | 0 |

FY 2017-19 Budget Overview

Significant Budget Changes



Financial Impacts of Lowered Caseloads

- > Cut in the CalWORKs allocation
- > CalFresh and Medi-Cal allocation

Questions?



COUNTY OF SAN MATEO