Treasurer-Tax Collector

FY 2023-25 Recommended Budget

Sandie Arnott Treasurer-Tax Collector June 28, 2023

COUNTY OF SAN MATEO



Mission

The San Mateo County Treasurer-Tax Collector is dedicated to providing the highest level of customer service in a courteous, consistent, and professional manner while providing accurate information, collecting revenue effectively, investing responsibly, and safeguarding County taxpayer dollars.

FY 2023-25 Budget Overview

	FY 2022-23 Revised	FY 2023-24 Recommended	Percent Change	FY 2024-25 Preliminary Recommended
Total Sources	10,963,015	9,445,259	-13.84%	9,305,570
Total Requirements	13,482,255	11,813,518	-12.38%	11,831,702
Net County Cost	2,519,240	2,368,259	-5.99%	2,526,132
Total Positions	34	34	0	34

FY 2023-25 Budget Overview

- Significant budget changes
 - No changes
- Priorities
 - Tax Collector digitizing project
 - SSF (satellite office relocation)
- Challenges
 - Ongoing tax system maintenance costs
 - Unanticipated system interface costs

Department Performance & Improvements

Equity

- Department-wide meetings
- Department DEI Committee
- Department newsletter

Efficiencies

- Payment Express
- Document digitizing

Department Performance & Improvements

C.A.R.E

- Providing excellent customer service
- Created a workplace that focuses on work-life balance
- Prioritizes employee growth and development

Performance Measures

- No new performance measures
- Committed to maintaining the current measures

Questions?



