# STARS Program Performance Presentation



**Team Members** 

From left to right:

Winnie Wu Claudia Perez Sara Arancibia Stefan Luesse



#### PROGRAM HIGHLIGHTS



173 referrals for Social Security assistance in 2022



Nationwide less than 10 % of reconsideration appeals approved.

S.E.A.L. success rate at reconsideration is upwards of 50 %.



100 % success at the Administrative Law Judge hearing level since 2021.

#### PROGRAM IMPORTANCE



Lawyers take 25 % cut of awarded benefits



Many subsidized programs are tied to active benefits for shared financial responsibility.



Average award is two to three times higher than County's General Assistance grant.

# PROGRAM FUTURE – What the STARS AWARD will be used for



ABA Approved Paralegal Program

Train 2 staff as para-legals to assist non-US citizen applicants and represent clients at ODAR Appeal



Create Phone App for field-based clinicians to streamline application process.



Create video tutorials for San Mateo Health clinical staff on application process.

# STARS Customer Service Presentation



# STARS Customer Experience Award

February 14, 2023







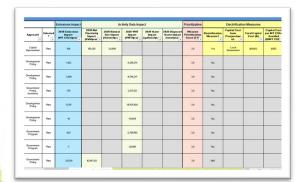
# Countywide Support for Climate Action Planning



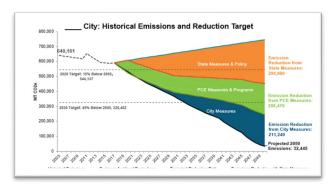
Launched in 2011



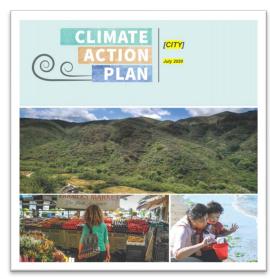
Monthly Working Group



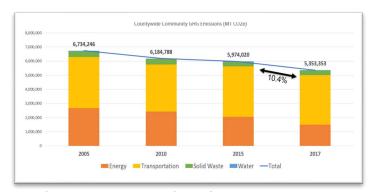
Menu of Measures



**Forecasting Tool** 



Blueprint Climate Action Framework



Community GHG Inventories

# Countywide Policy Approaches

### Upcoming "moonshot" initiatives:

- Developing electrification policy/ programming for existing buildings
- Exploring policy for ending natural (methane) gas service by 2045



## **THANK YOU**

#### **Susan Wright**

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#### **Avana Andrade**

Senior Sustainability Specialist <a href="mailto:aandrade@smcgov.org">aandrade@smcgov.org</a>

smcsustainability.org

# STARS Green Presentation





# STARS GREEN AWARD: AGRICULTURAL PESTICIDE DISPOSAL EVENT

Koren Widdel Director

# **PARTNERS**

SMC Environmental Health: **VSQG Program** SMC Environmental Health: **CUPA Program** 3 **SMC Office of Sustainability** 4 Republic Services

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**ACT Enviro** 

# AGRICULTURAL PESTICIDE DISPOSAL EVENT

Overview



**Background** 

**Problem** 

**Solution** 

Result

Agricultural operations often hold onto pesticides due to their high cost and costs of disposal

Unwanted, outdated, or banned pesticides may be held by businesses indefinitely

A disposal event was held for farmers and businesses to dispose of pesticides legally, safely, and at no cost

Potential hazards to human health and the environment are mitigated





- June 28th, 2022
- 28,135 lbs of unwanted, outdated, and banned pesticides were collected
- 26 San Mateo County businesses participated in the event

# THANK YOU

Koren Widdel kwiddel@smcgov.org www.smcgov.org/agwm





# STARS Diversity, Equity, & Inclusion Presentation



DIVISIONS REPRESENTED: AGING & ADULT SERVICES; BEHAVIORAL HEALTH & RECOVERY SERVICE; FAMILY HEALTH SERVICES; HEALTH ADMINISTRATION; HEALTH IT; PUBLIC HEALTH, POLICY, & PLANNING; SAN MATEO MEDICAL CENTER

#### 21-22 Accomplishments Where we're going

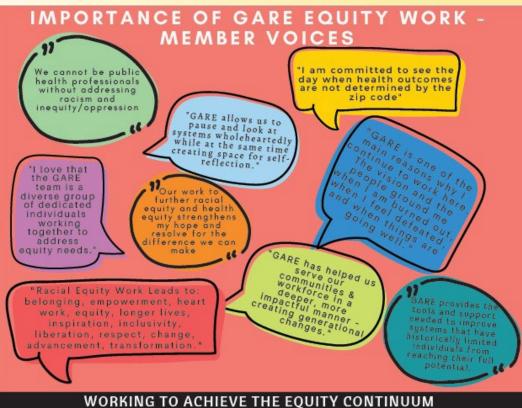
- · Revised Health Racial Equity Action Plan (REAP)
- · Offered 3 Racial Equity
- · Conducted qualitative &
- · Provided the Race, Equity & Workforce (~1,000 staff
- Restructured Health GARE committees to better support

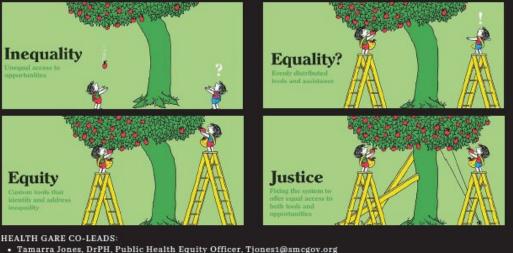
- · Advocating to close equity gaps in serving our residents/clients through staff's roles
- · Creating learning opportunities that build on previous equity trainings
- · Continue to:
  - Connect work to departmental purpose & priorities
  - o Collaborate with Health Executive Council to implement & monitor REAP
  - Showcase to department leads how work builds on our mission & vision
  - · Address staff's equity needs & shared priorities through GARE committee work
  - · Coordinate priorities with Countywide Core Equity Team
- · Use STARS award for a strategic planning retreat

#### This work is not possible without the support of the following champions:

- . San Mateo County Board of Supervisors
- . Mike Callagy, County Executive Office
- Shireen Malekafzali and the Countywide Core Equity Team
- · Louise Rogers, County Health Chief
- · Srija Srinivasan, Deputy County Health Chief Thank you!

Call to Action: Your continued support and leadership is needed for expansion of equity efforts





· Maria Lorente-Foresti, PhD, BHRS Office of Diversity & Equity Director, MLorente-foresti@smcgov.org