COUNTY OF SAN MATEO

SAN MATEO COUNTY HEALTH
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ALL TOGETHER BETTER
2021-22 Performance Presentation

Louise F. Rogers, Chief – October 18, 2022

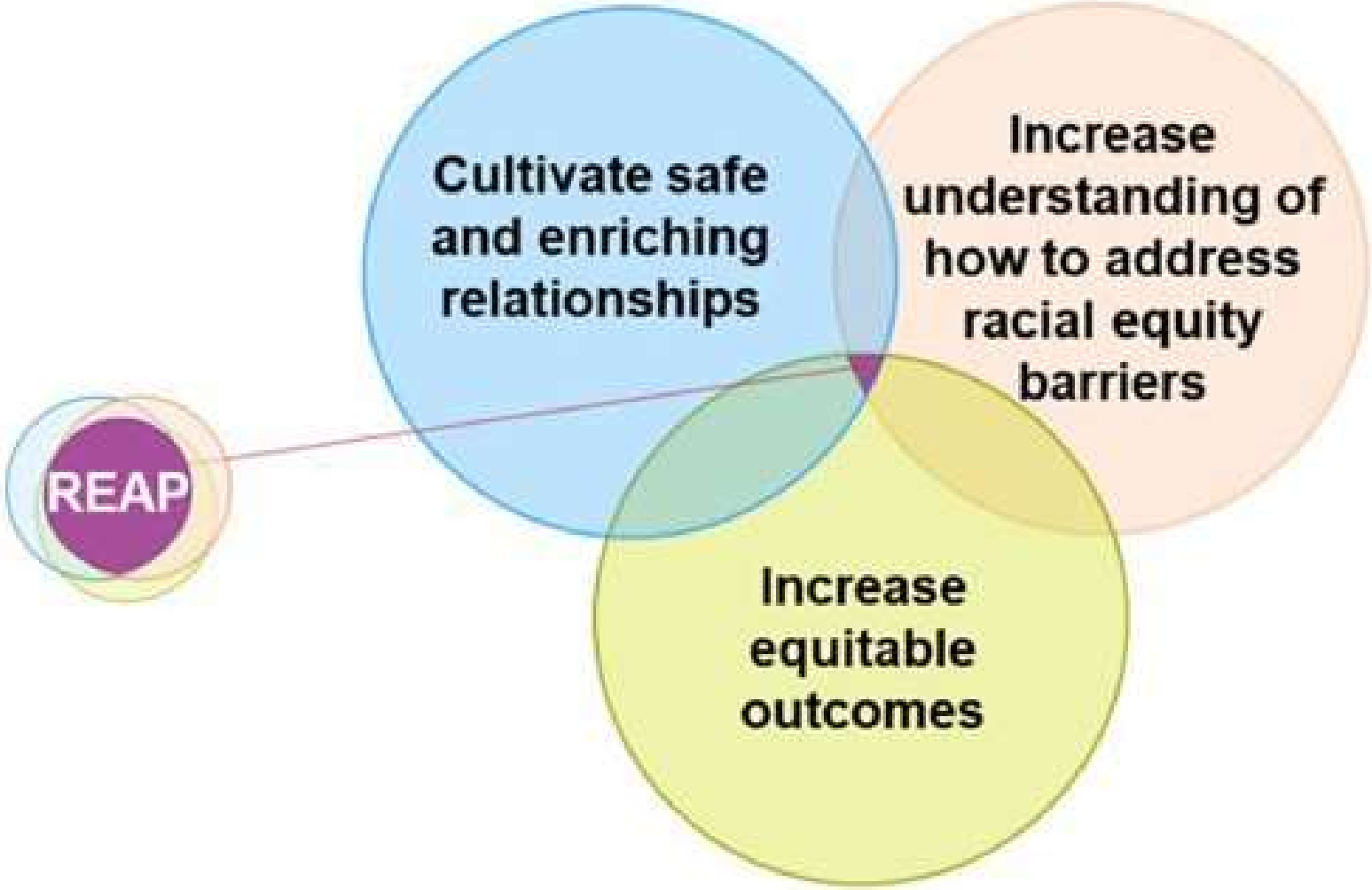


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Our mission is to help everyone in San Mateo County live longer and better lives.

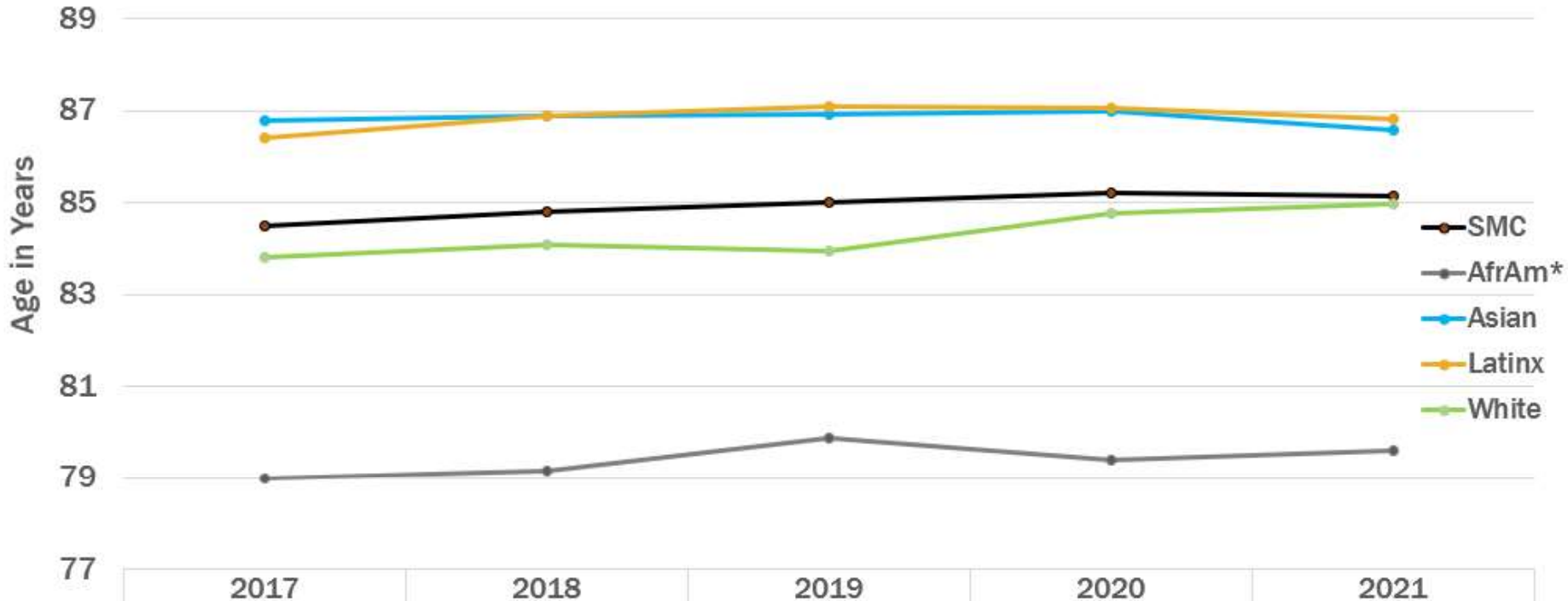

Cultivate safe and enriching relationships
Increase understanding of how to address racial equity barriers
Increase equitable outcomes
REAP

928

County Health staff members completed the **Race, Equity, & Health** training by June 30, 2022.

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Disparities in Life Expectancy at Birth among San Mateo County Residents, 2017-2021

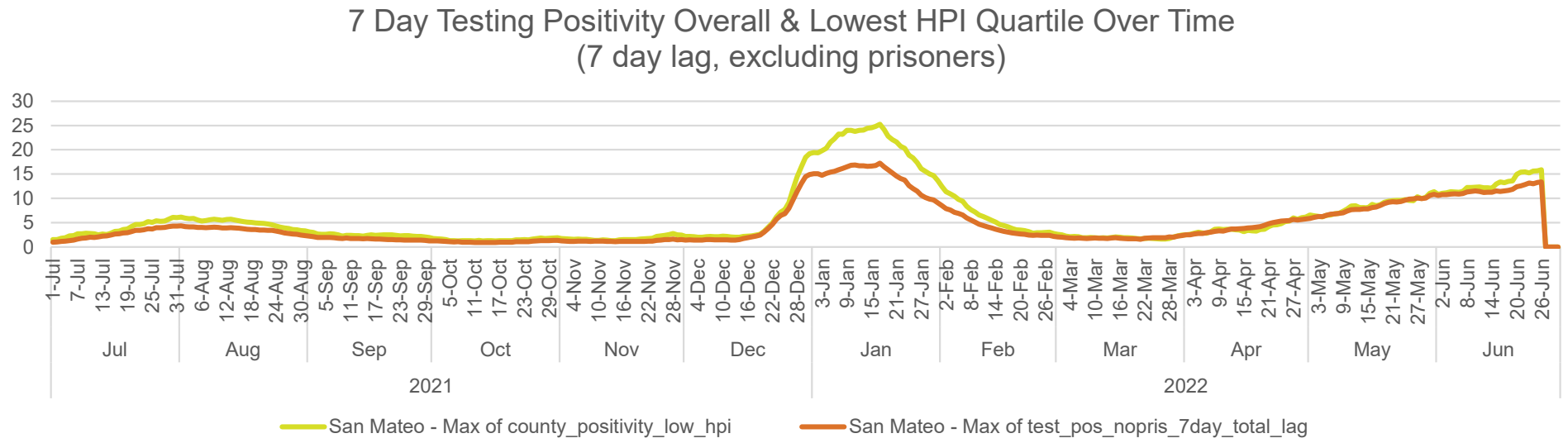


	2017	2018	2019	2020	2021
SMC	84.5	84.8	85.0	85.2	85.2
AfrAm*	79.0	79.2	79.9	79.4	79.6
Asian	86.8	86.9	86.9	87.0	86.6
Latinx	86.4	86.9	87.1	87.1	86.8
White	83.8	84.1	83.9	84.8	85.0

Year

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Reducing Equity Quartile Gap



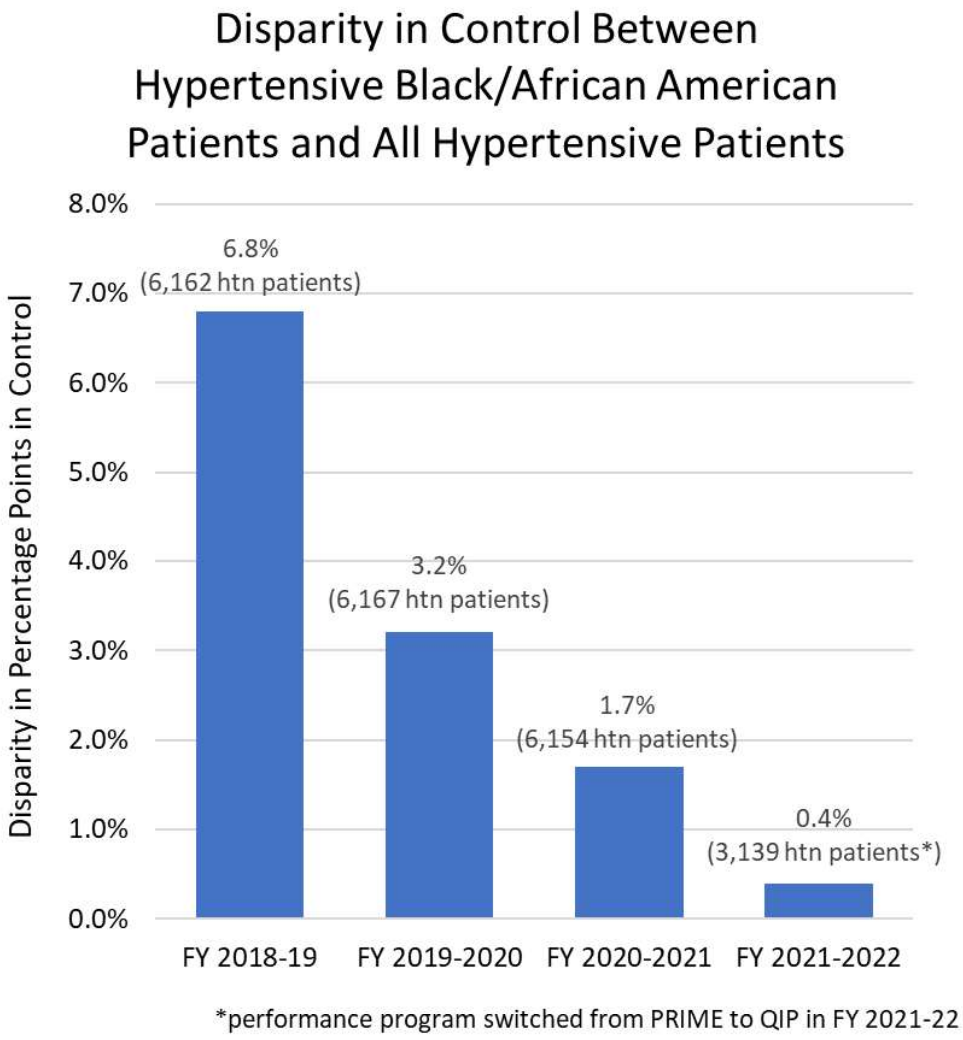
COVID-19 positivity gap led us to focus on accessible testing, accessible vaccination and trustful communication

July through Nov 2021 saw a narrowing of this gap; however, the winter Omicron surge thwarted these gains

Changes to testing landscape throughout FY 21-22; much greater reliance on at-home testing

SMMC Hypertension in Black/African Americans

- In FY 2018-19, there was a 6.8 percentage point difference in hypertension control between Black/African American patients and our entire population.
- The greatest concentration of assigned Black/African American patients is at Fair Oaks Health Center.
- From 10/2021 to 6/2022, we ran a 39-patient pilot at FOHC in response to the pandemic and growing health disparities. A patient navigator assisted Black/ African American patients to navigate care as we provided them hypertension-related resources.
- The results were promising. In 6/2021, there was a 1.7 percentage point difference between Black / African American patients and all patients, which has reduced to a 0.4 difference by 6/2022.



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SMMC Innovations in Understanding and Responding to Disparities

- SMMC focused on building partnerships to meet food needs including a mobile farmers' market
- Using QR code technology to share food resources







TO DO LIST:

Que debe hacer despues de la cita:

SAN MATEO COUNTY HEALTH
SAN MATEO MEDICAL CENTER

☐ **Pharmacy**
Farmacia

How many/Cuantos: _____

Stop medicine after/Deje de tomar este medicamento después de:

_____

☐ **Lab**
Laboratorio

☐ *Ok to eat/ Puede comer*

☐ *Do not eat after/ Deje de comer después de las:*

_____ *AM/PM*

☐ **X-ray**
Radiografia
(650) 573-2681

☐ **Rehab**
Rehabilitación
(650) 573-2472

☐ **Second Harvest**
1-800-984-3663

UPDATED 1/2022

Improving Health Instructions

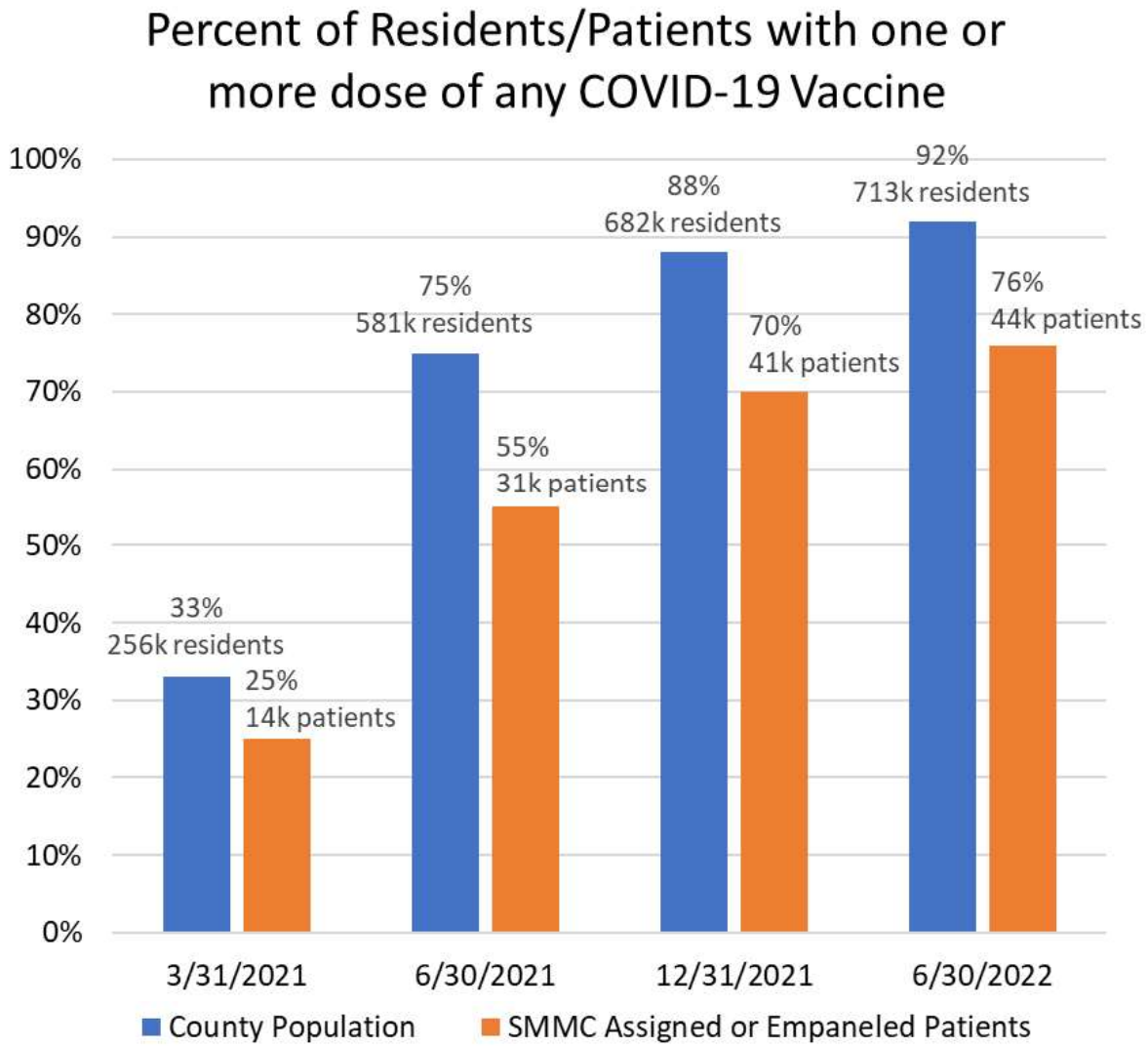
- Use plain language
- Use pictures
- Design in black and white (easier to print on demand)

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SMMC Innovations in Understanding and Responding to Disparities

- Medical debt is a financial burden for many, particularly low income and communities of color
- Medical debt can lead to poor credit scores, wage garnishment, anxiety, financial stress and bankruptcy
- SMMC will be bringing forward an agreement to the Board for consideration in the near future with RIP Medical Debt, whose mission is to end medical debt for patients
- This innovative service ends medical debt for patients by using donations to purchase the debt at a discounted rate, thereby relieving the individual of that burden

SMMC COVID-19 Patient Vaccination Rates



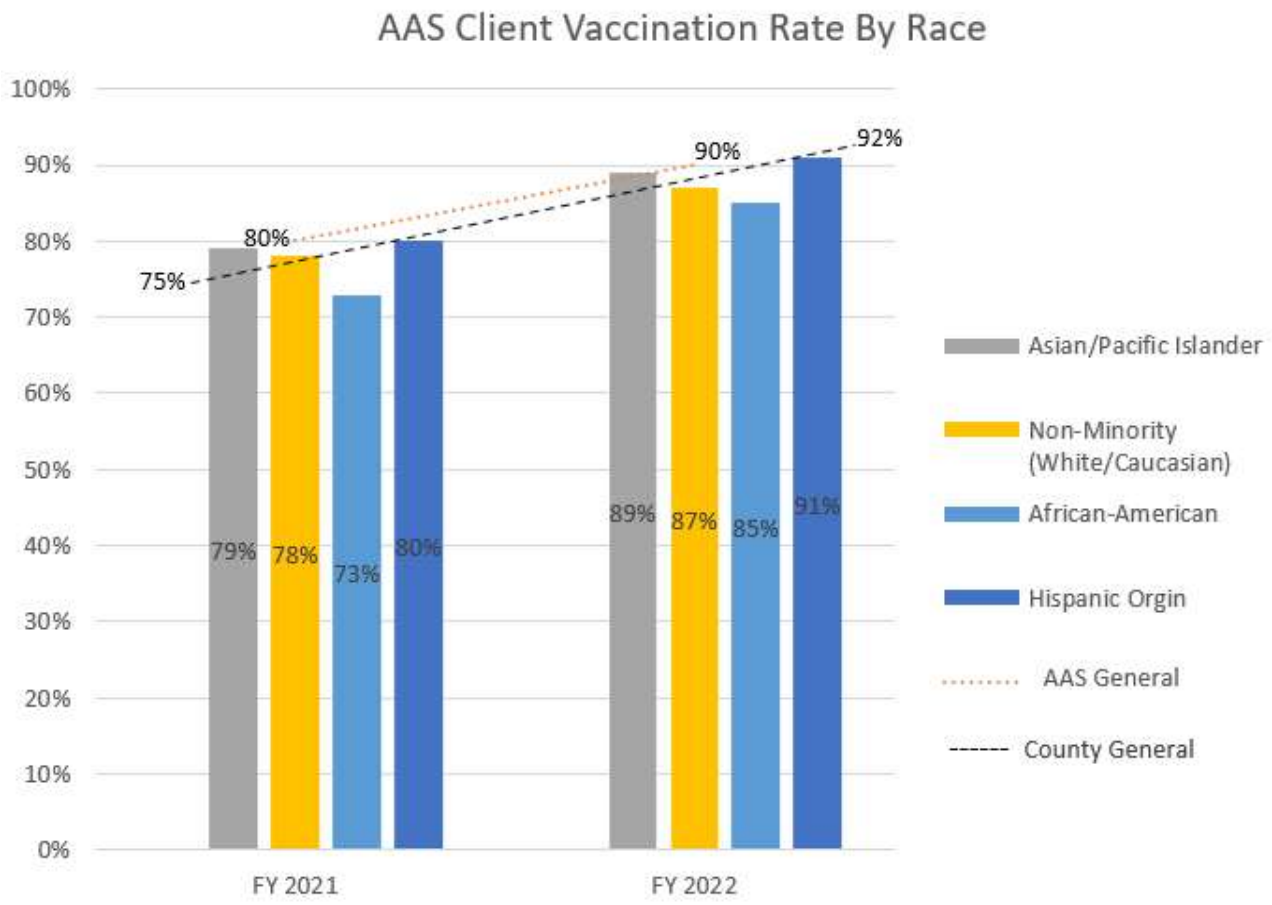
n = 774,990 (County) and 67,476 (SMMC)

Vaccination efforts continue to be made, focusing on in-clinic delivery of vaccines as patients seek care and connecting patients with other vaccination opportunities.

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Aging & Adult COVID-19 Vaccination Rates

Over the past 12 months, AAS staff have outreached to 2,842 out of 7,288 clients residing in San Mateo County regarding the COVID-19 vaccination. This has contributed to increasing first doses from 80% to 90%, and the upward trend conforms to that of County general population.

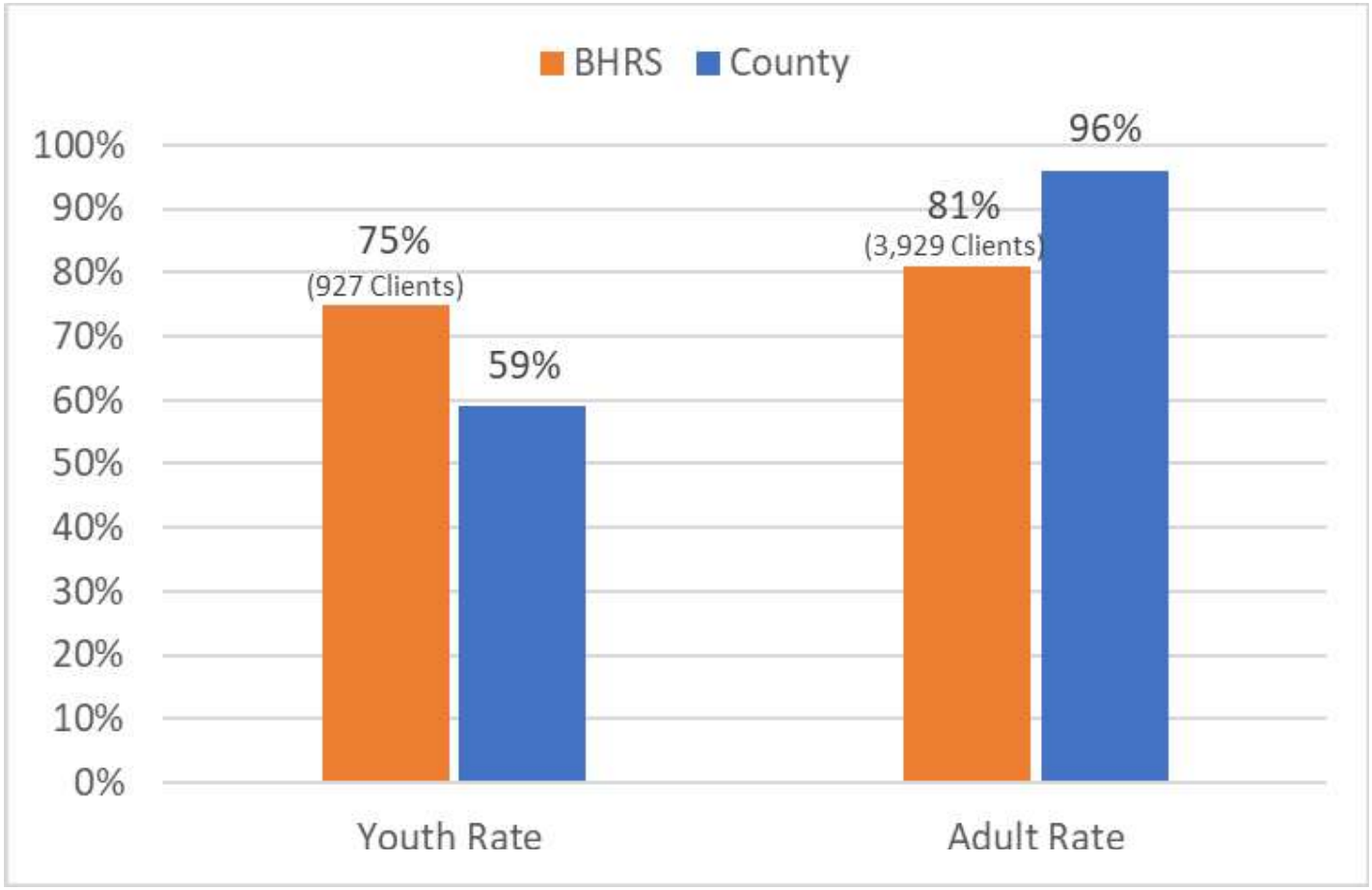


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BHRS Client COVID-19 Vaccination Rates

As of June 30, 2022, BHRS youth clients vaccinated at a rate of 16% greater than the countywide rate.

BHRS Adult clients vaccinated at a rate of 15% less than the countywide rate.



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BHRS Reach in the Adult Medi-Cal Population

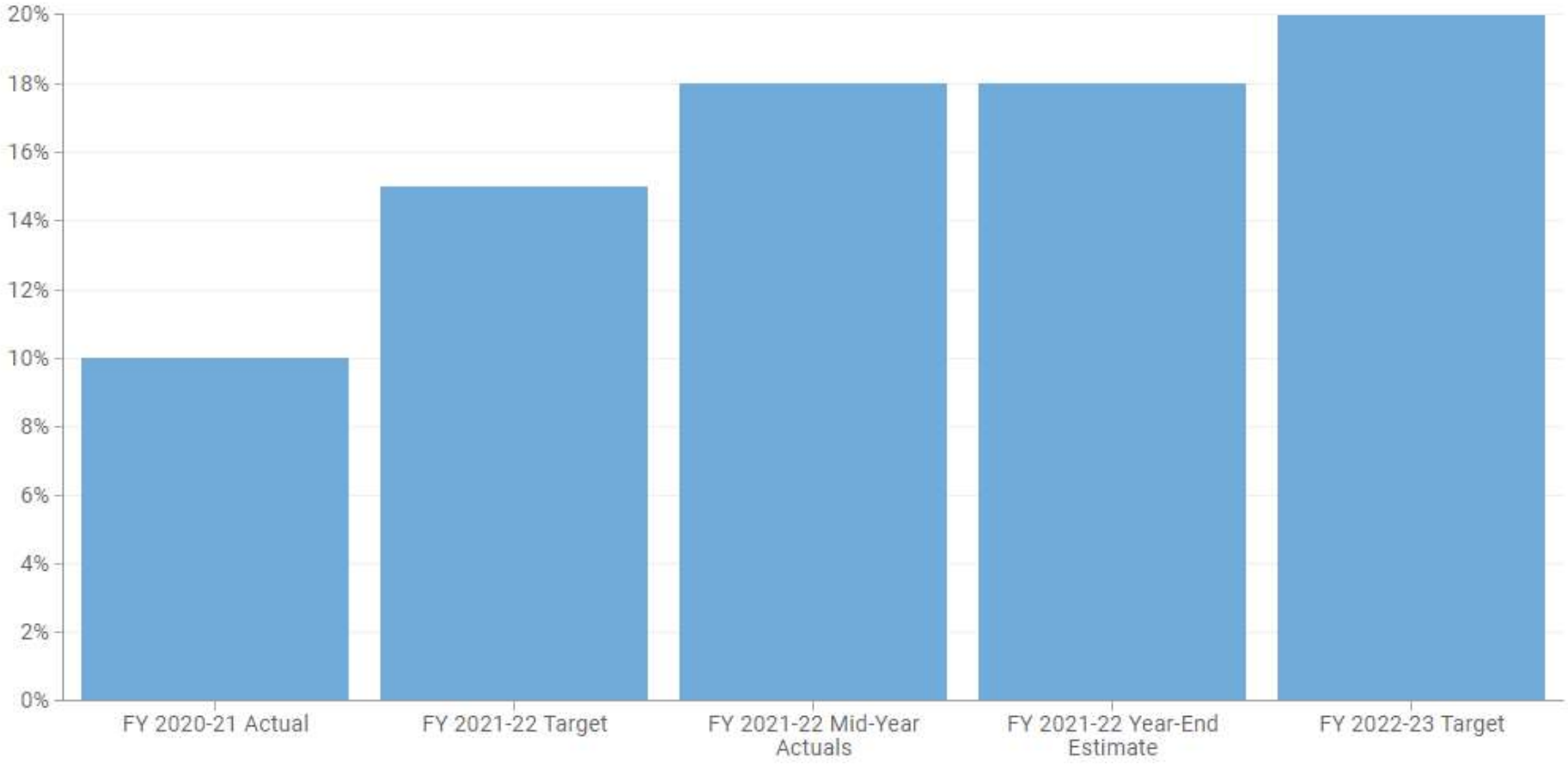
ADULT/OLDER ADULT #s SERVED BY RACE FY21/22 COMPARED TO ELIGIBLES AND BENCHMARK							
	American Indian / Alaska Native	**BLACK**	**WHITE**	**Asian American / Pacific Islander**	**LATINX**	**NOT REPORTED**	**Overall**
BHRS Served	166*	741	3,323	1,175	4,287	5,532	15,058
Eligibles	156*	2,762	14,268	21,524	44,869	25,786	109,209
Penetration Rate	**100%**	**27%**	**23%**	**6%**	**10%**	**22%**	**14%**
NIMH Benchmark	6.6%	4.7%	6.3%	3.2%	4.5%	--	5.6%

* = More clients reported their race/ethnicity as American Indian / Alaska Native at BHRS case opening than reported at the time of the Medi-Cal Application.

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Correctional Health Services

Percentage of Incarcerated Individuals Diagnosed with Substance Use Disorder that Received Medication Assisted Treatment



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Correctional Health Services – Client Story

The client is a 40-year-old Latinx man, who suffers from bipolar and PTSD. He takes psych medications to manage his symptoms but has mainly used fentanyl for pain management and anxiety management. He qualified for CHS' **Exit Strategy Buprenorphine Program**, which provided him with Suboxone strips after his release.

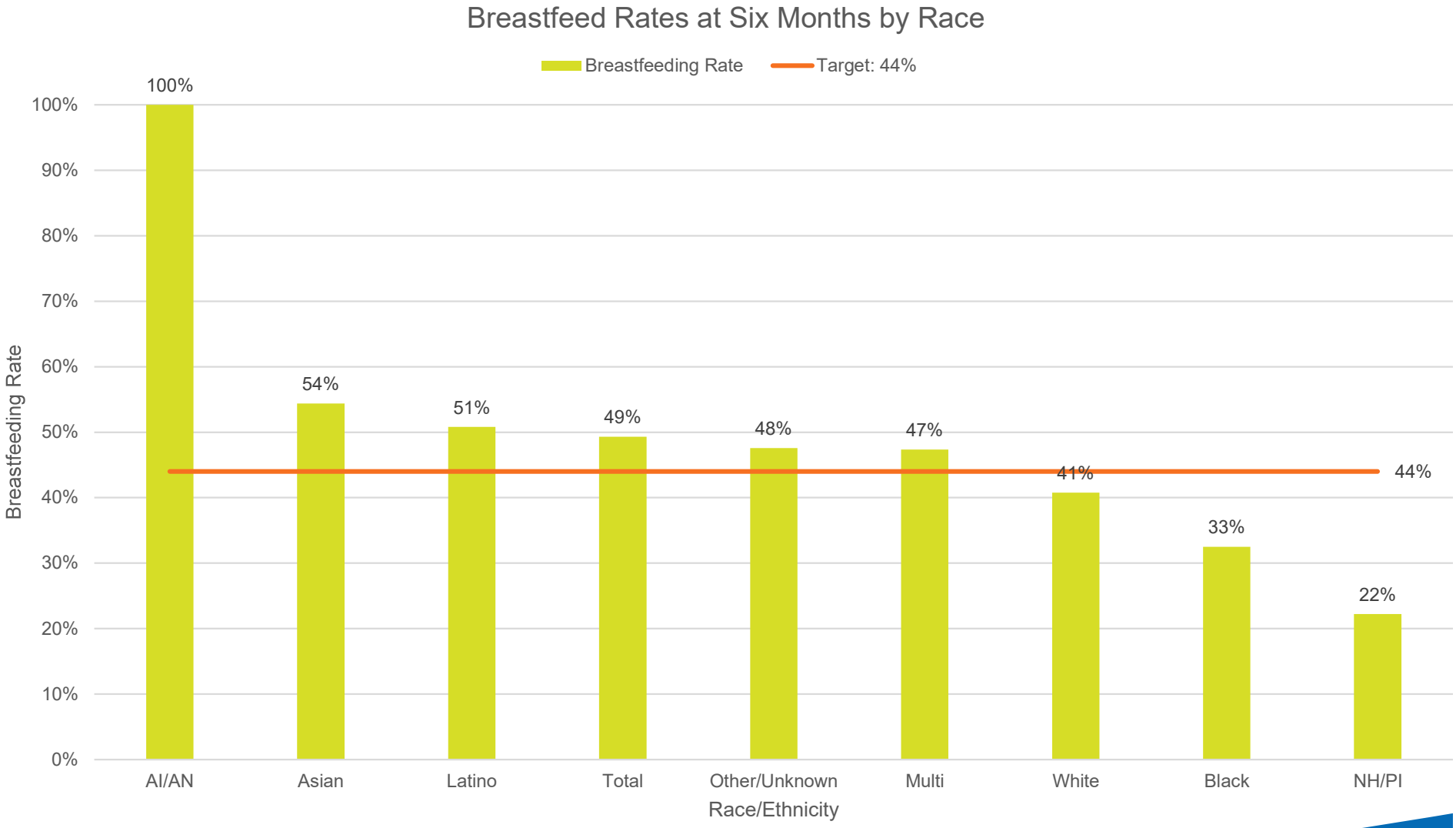
- "I first got addicted to Oxy and Roxy when I blew out my ACL and had two knee surgeries. I remember having to wake up in the morning and take a pill, and if I didn't have a pill, I would just stay in bed all day. When they stopped giving me my pill, I tried to get them on the street."
- "Suboxone helped with my sleep, my cravings, my attitude, with everything. I remember being able to sit down and read a book and not shake. Suboxone helped me stop feeling so emotional and stressed out. I remember I would start crying, would get really bad suicidal thoughts. Suboxone helped stop my emotions from getting worse and putting all that pressure on myself. Suboxone helped me stay upbeat."
- "I'm thankful Service Connect hooked me up with a cell phone, brand new clothes, food voucher, and a room. The jail provided 30 days' worth of Suboxone. I felt ready to tackle my problems."

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WIC Client Breastfeeding Rates



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WIC Breastfeeding & Postpartum Clients

In FY 21/22 WIC served 1,228 breastfeeding clients and 2,491 postpartum clients.

The overall breastfeeding rate was 49% which is above the target rate 44%.

Race/Ethnicity	Breastfeeding Totals	Total Postpartum WIC Women Served
AI/AN	Low number	Low number
Asian	112	206
Black	13	40
Latino	865	1703
Multi	36	76
NH/PI	12	54
Other/Unknown	146	307
Overall	**1,228**	**2,491**
White	42	103

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WIC Client Story

A first-time mom, with a premature baby received a high-functioning hospital-grade pump loan, a pump plan and support with the goal of transitioning her baby back to direct breastfeeding. With WIC's assistance and mom's determination, she was able to increase her milk supply every day, little by little. Mom went from not extracting milk for a total of 4 weeks to almost 3 ounces daily.

The baby is now almost 6 months old and is happily receiving more of her mom's milk.



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Street & Field Medicine Clients

"I am very grateful to the clinic staff because they are well trained and humanitarian." — Guillermo

"I didn't know I was as sick as I was. They saved my life. I appreciate Dr. Chris and his team immensely." — Gary

"We've never had such great help as the kind you offer." — Cristina

"They helped me get rid of my Hep C with the treatment. Now I'm cured." — Tibby

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