



Child Support Services

FY 2021-22 Performance

Kim Cagno

October 18, 2022



1. Establish Legal Fatherhood
2. Establish Reasonable Child, Medical and Spousal Support Orders
3. Modify Child Support Orders
4. Assist Parents With Barriers to Employment



County

- SMC Core Equity Team
- Racial and Social Equity Plan



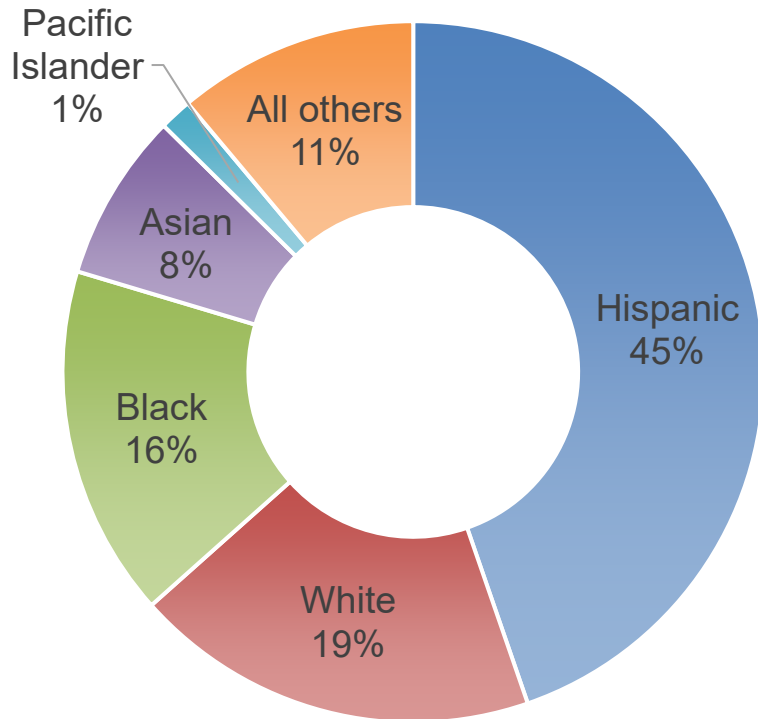
Department

All Staff Training – Clemson
University “Think Shops”

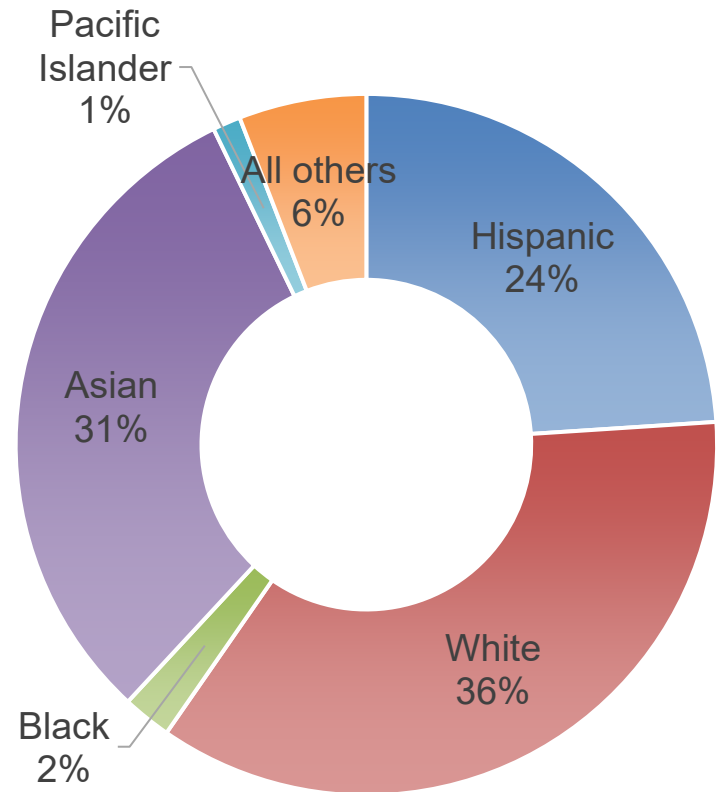
Child Support Bay Area Equity
Collaborative

Child Support Caseload Race Demographics Compared to County of San Mateo

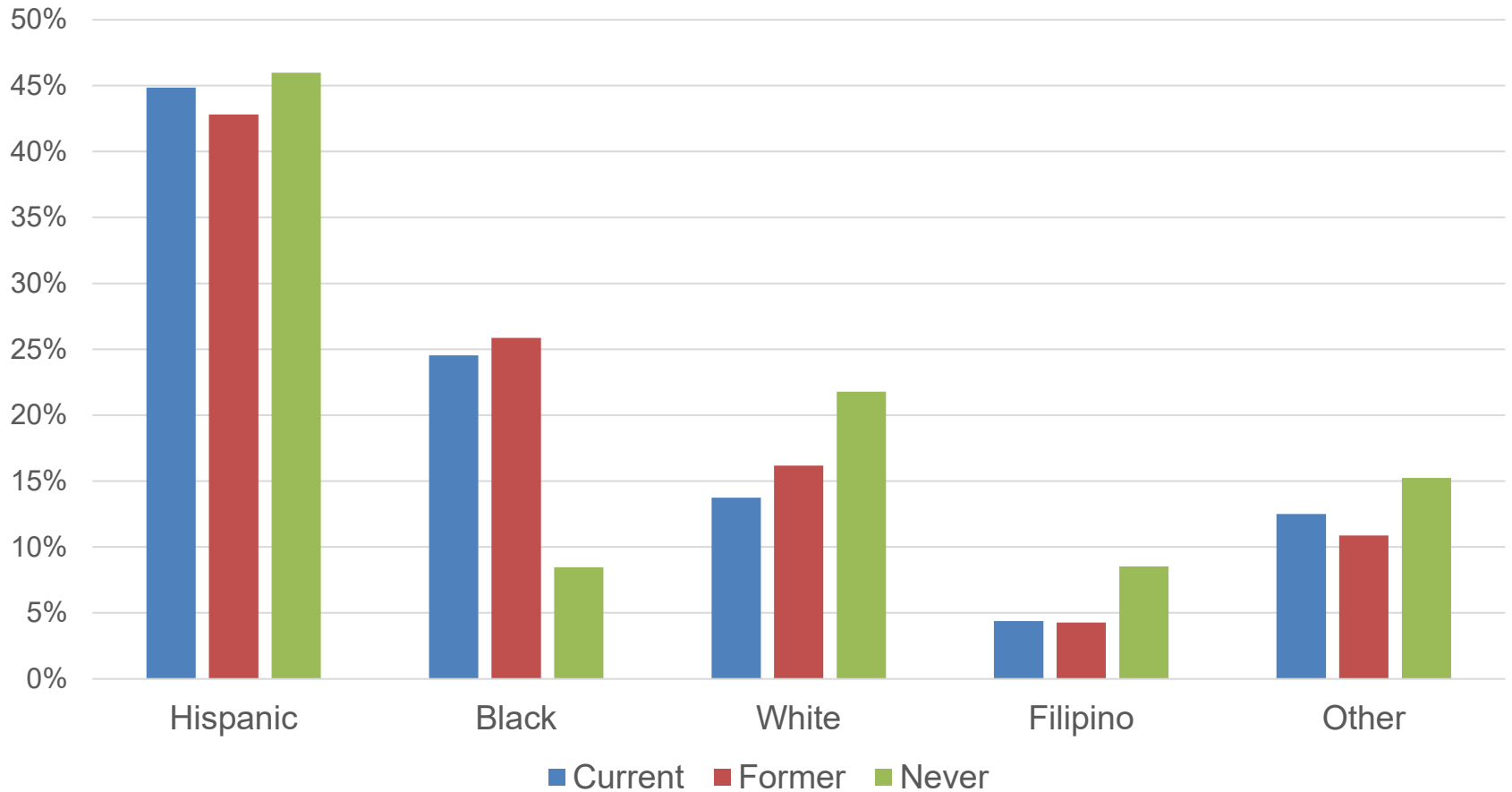
CHILD SUPPORT CASELOAD



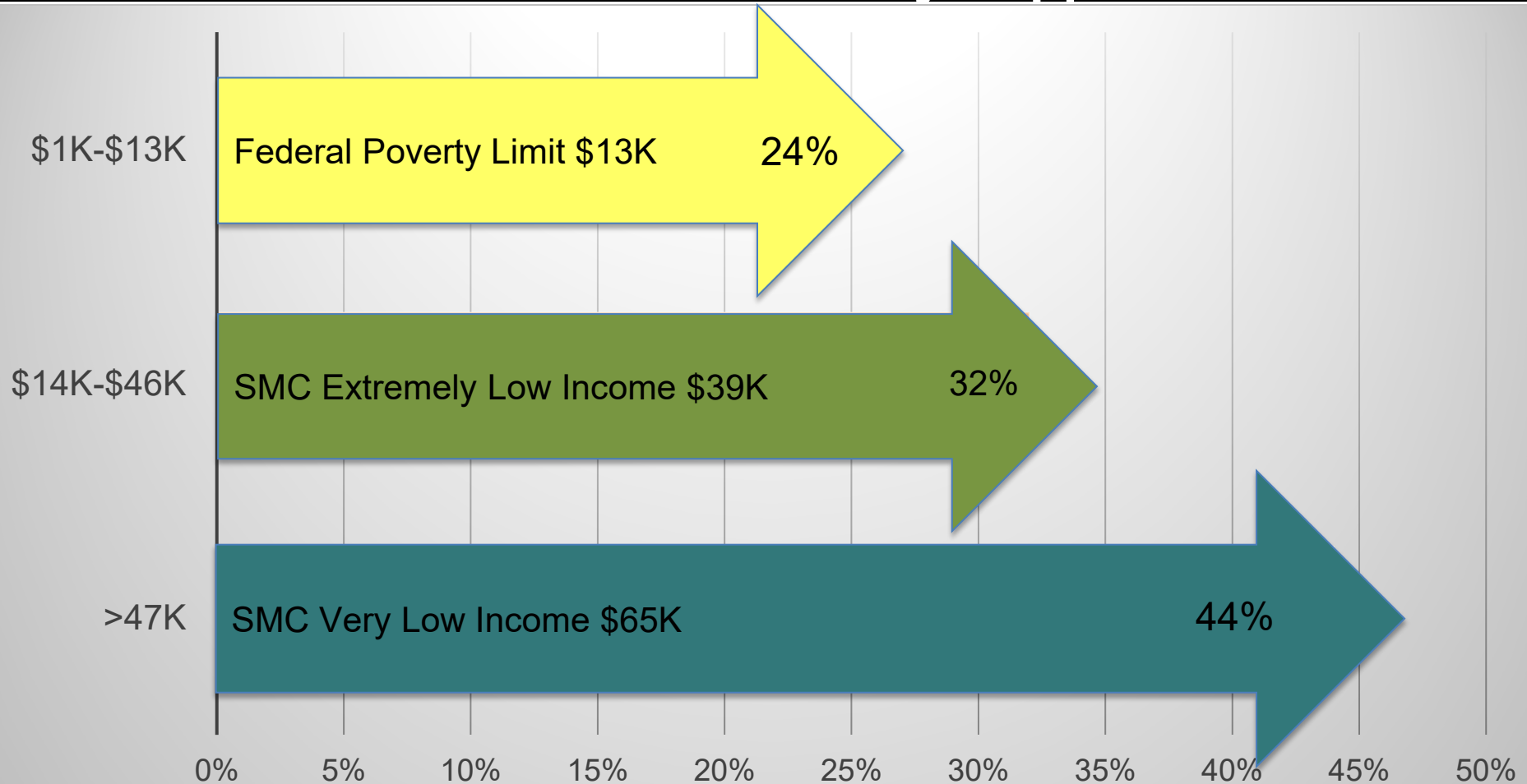
SAN MATEO COUNTY



Caseload Demographics by Case Status

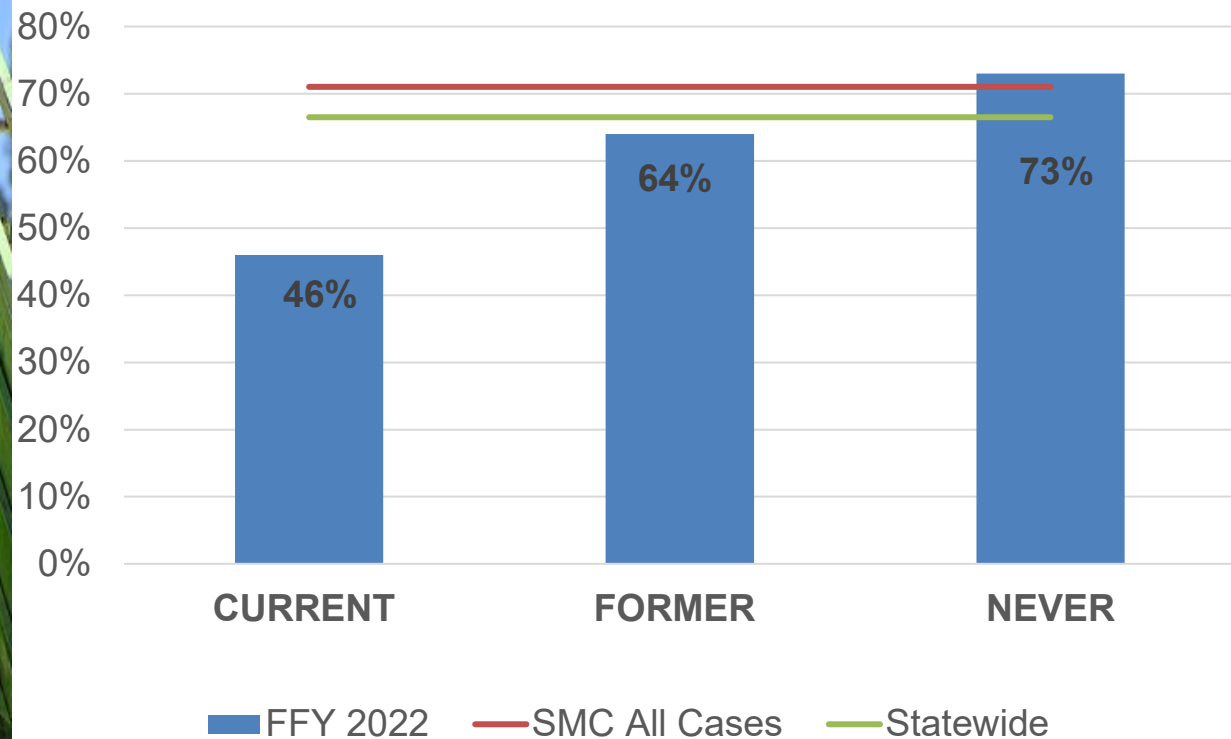


Average Annual Income Range Parent Ordered to Pay Support



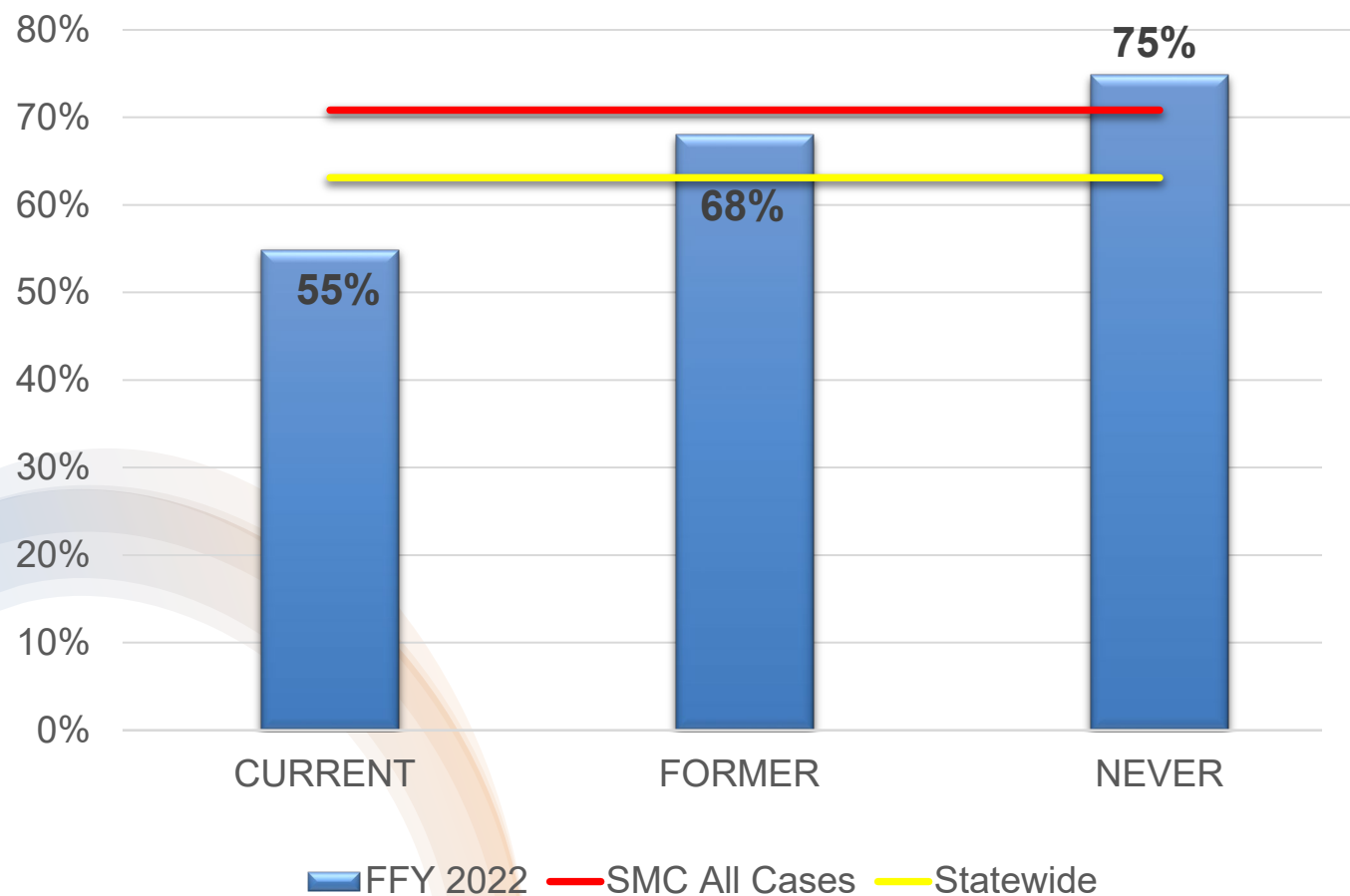
Performance Measure Spotlight

Current Support Collections By Case Status

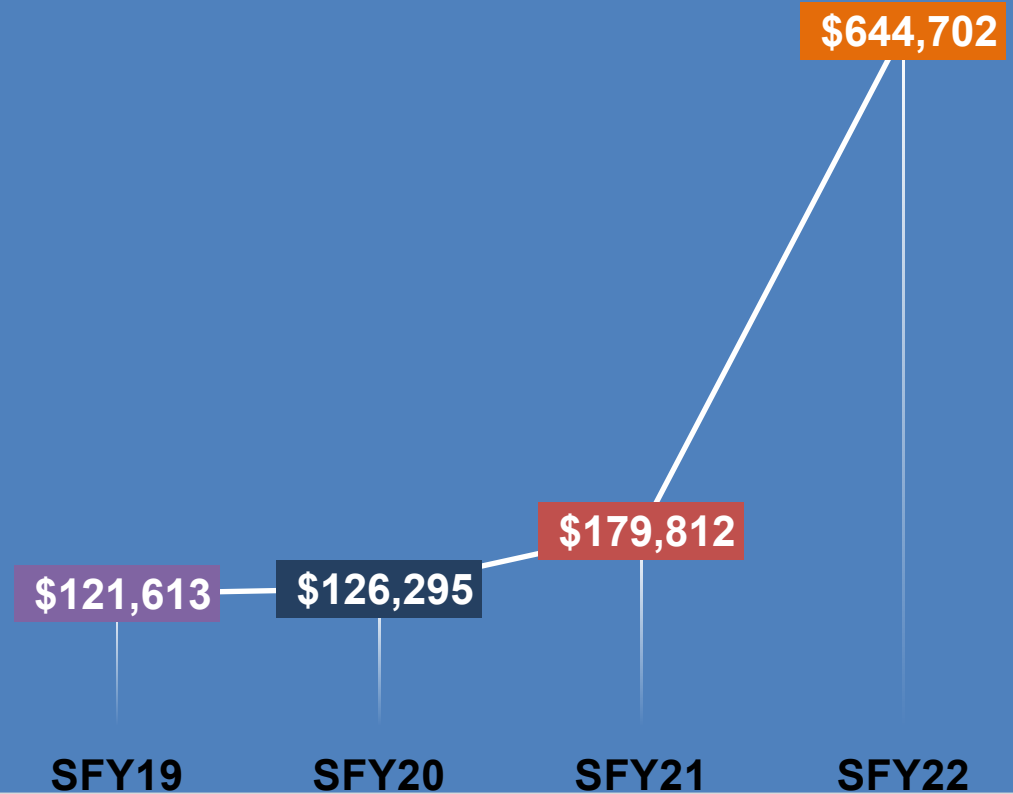


Performance Measure Spotlight

Collections on Arrears By Case Status



Advancing Equity Debt Reduction Program



Simplified Application Process

Nice to meet you, Jane.



Congratulations! You finished the first step!

See how easy that was?



Life has many
twists & turns

Flexible Enforcement Pilot Project

Child Support Services is Here to Help

Virtual Drop-In Booths





Questions?