BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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RESOLUTION AUTHORIZING AN AMENDMENT TO THE AGREEMENT WITH ZEN HEALTHCARE IT TO PROVIDE TECHNICAL AND STRATEGIC CONSULTING FOR HEALTH INFORMATION EXCHANGE, EXTENDING THE TERM THROUGH MAY 31, 2023, AND INCREASING THE MAXIMUM AMOUNT BY \$269,747 TO AN AMOUNT NOT TO EXCEED \$1,046,747

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, San Mateo County Health's (SMCH) Health Information Exchange (HIE) was launched in April 2018 to enable electronic sharing of health-related information for patients and clients receiving services from SMCH; and

WHEREAS, through a Request for Information process, Zen Healthcare IT (Zen) was selected to provide technical and strategic consulting, data integration project completion, user interface modifications, data integrity support and technical support for the HIE; and

WHEREAS, on May 14, 2019, this Board approved an agreement with Zen for technical and strategic consulting for the HIE for the term of May 14, 2019, through May 13, 2020, in an amount not to exceed \$98,000; and

WHEREAS, on May 5, 2020, this Board approved an amendment to the agreement with Zen to extend the term by two years through May 13, 2022 and increase the contract amount by \$371,000 to an amount not to exceed \$469,000; and

WHEREAS, on October 29, 2022, the Chief Information Officer (CIO) of SMCH approved an amendment to amend payment terms to the agreement; and

WHEREAS, on April 1, 2021, the CIO of SMCH approved an amendment to increase the contract amount by \$25,000 to an amount not to exceed \$494,000, remove Year 2 Payment Provision from the agreement, allow the County's designated staff to approve new Statements of Work as needed to support new County initiatives, and to add Zen's Gemini Supplements to improve the delivery of services; and

WHEREAS, on August 2, 2021, this Board approved an amendment to increase the contract amount by \$283,000 to an amount not to exceed \$777,000, allowing continuity of services and expanding the scope of work to improve HIE's data quality and interoperability within the San Francisco Bay Area; and

WHEREAS, on April 20, 2022, the CIO of SMCH approved an amendment to allow the County to request additional services from Zen and extend the term through August 31, 2022; and

WHEREAS, the current agreement with Zen expires on August 31, 2022; and WHEREAS, the parties now wish to amend the agreement to expand the scope of work, increasing the maximum amount of the agreement by \$269,747 to an amount not to exceed \$1,046,747 and extending the term of the agreement from May 14, 2019 through August 31, 2022 to May 14, 2019 through May 31, 2023; and

WHEREAS, this Board has been presented with the amendment, has examined and approved it as both form and content, and desires to enter into the amendment.

NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that this amendment is approved, and the President of the Board of Supervisors be and is hereby authorized and directed to execute said amendment for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest the President's signature thereto.

BE IT FURTHER RESOLVED that the Chief of San Mateo County Health or designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

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