

RESOLUTION NO. _____

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

* * * * *

RESOLUTION APPROVING A FIFTH AMENDMENT TO THE AGREEMENT WITH CERTIFIED LANGUAGES INTERNATIONAL TO CONTINUE TO PROVIDE LANGUAGE ACCESS SERVICES TO SAN MATEO COUNTY DEPARTMENTS, EXTENDING THE TERM THROUGH JULY 31, 2023 AND INCREASING THE AMOUNT BY \$50,000, FOR A NEW NOT-TO-EXCEED AMOUNT OF \$400,000.

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, according to the 2015-2019 U.S. Census data from the American Community Survey, nearly half of San Mateo County residents (46%) speak a language other than English in their homes; and

WHEREAS, collectively, the County’s residents speak more than 100 different languages from across the world, with the most prevalent being English, Spanish, Chinese, and Tagalog; and

WHEREAS, in August of 2018, the Board of Supervisors approved an agreement with Certified Languages International in order to provide language access services, such as over-the-phone interpretation and document translation, to County departments, for the term of August 7, 2018, through July 31, 2019, with a not-to-exceed amount of \$150,000; and

WHEREAS, on May 1, 2019, the agreement was amended to extend the term through July 31, 2020, with no increase to the not-to-exceed amount; and

WHEREAS, on May 19, 2020, with the increased usage of language services due to the COVID-19 pandemic, the term of the agreement was extended through

July 31, 2021, and the not-to-exceed amount was increased to \$275,000; and

WHEREAS, on February 17, 2021, the term of the agreement was extended through July 31, 2022, with no increase to the not-to-exceed amount; and

WHEREAS, on November 9, 2021, the not-to-exceed amount was increased to \$350,000 to continue to support normal usage by all County departments and increased Pandemic Recovery Efforts; and

WHEREAS, more than 15 County departments have utilized interpretation and/or translation services, and language access continues to be crucial to the safety and health of San Mateo County's community at large; and

WHEREAS, the current agreement has largely been used for translation requests for COVID-19-related messages from the Emergency Operations Center since March 10, 2020; and it continues to be used for Pandemic Recovery efforts such as Choose Local, Small Business Grant/Microfood applications, and others; and

WHEREAS, this Board has been presented with a fifth amendment to the agreement for consideration, under which Certified Languages International would continue to provide language access services to County Departments through July 31, 2023, with an increase of \$50,000 for a new not-to-exceed amount of \$400,000; and

WHEREAS, the Board has considered this amendment as to form and content and desires to enter into it;

NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED

that the President of the Board of Supervisors be and is hereby authorized and directed to execute said fifth amendment for and on behalf of the County of San Mateo, and the Clerk of this Board shall attest the President's signature thereto.

BE IT FURTHER RESOLVED that the County Executive Officer or designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions

* * * * *