ENVIRONMENTAL HEALTH SERVICES FEE CHANGES

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OVERVIEW





- Regulatory program costs are covered by permit fees
- Cost of doing business has increased due to
 - Increases in overhead, technology, operational and equipment costs;
 - Increase in staffing costs (est 22% increase between FY 2017 and FY 2022)
 - Increases in regulatory mandates
- > Structural deficit since FY 2018-19

OVERVIEW





- Fee changes guided by fee study conducted by outside consultant
- Revised fees would reflect the current service levels
- Revised fee structure would better reflect current and future program needs
- Some fees would increase, while others would decrease or remain the same

FEE CREDIT





- A fee credit to offset fee increases for eligible businesses
 - If received San Mateo County COVID-19 Fee Relief Program credit in FY 21-22
 - American Rescue Plan funds
- Credits will help ease transition for businesses during fee restructuring

OUTREACH





- Multilingual mailers and emails early April
- Posted proposed fees, fee study, FAQs online
- Provided email, phone number for questions
- > Provided language assistance to answer questions

Questions?

