

RESOLUTION NO. _____

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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**RESOLUTION WAIVING THE REQUEST FOR PROPOSALS PROCESS AND
APPROVING EXECUTION OF AN AGREEMENT WITH TIBCO SOFTWARE, INC., TO
PROVIDE SOFTWARE MAINTENANCE AND TECHNICAL SUPPORT FOR THE
TERM OF APRIL 1, 2022 TO MARCH 31, 2023, FOR A TOTAL OBLIGATION
AMOUNT NOT TO EXCEED \$306,498.81**

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, in 2015, the Human Services Agency (HSA) purchased iWay and WebFocus software application licenses from Information Builders, Inc. (IBI) to support its business intelligence system's (BI) portal/dashboard for all branches within HSA to access information on demand; and

WHEREAS, these licensed applications are used to extract data from multiple HSA sources such as CalWIN, SafeMeasures, Clarity, OFAS Extracts, Workday Extracts, QMatic and Compass, which are then integrated into HSA BI dashboards to provide reporting and data analytics to help HSA make informed decisions about key performance measures, predict future outcomes and improve business operations; and

WHEREAS, after obtaining Board approval on May 14, 2019, by Resolution No. 076587, the County entered into an agreement with IBI to provide proprietary technical support and maintenance for these applications for a term of April 1, 2019 to March 31, 2022 and a total obligation amount not to exceed \$1,060,154; and

WHEREAS, in 2021, IBI was acquired by Tibco Software, Inc. (Tibco); and

WHEREAS, ongoing preventative and routine application maintenance is necessary to ensuring the accuracy of the data extraction and integration into the BI system; and

WHEREAS, pursuant to the County of San Mateo Administrative Memorandum No. B-1, Section IV. Waivers of Competitive Process, Paragraph C. Non-Emergency - General Exemptions, a competitive solicitation may be waived for proprietary services or continuation of services; and

WHEREAS, the iWay and WebFocus software applications, maintenance, and technical support are proprietary to, and are solely provided by, Tibco; and

WHEREAS, HSA is recommending the Board waive the Request for Proposals process as Tibco is the only vendor available to provide software maintenance and support for these applications which are necessary to the administration of HSA's BI system; and

WHEREAS, there has been presented to this Board of Supervisors for its consideration and acceptance an agreement, reference to which is hereby made for further particulars, whereby Tibco will provide maintenance and technical support for the term of April 1, 2022 to March 31, 2023 for a total obligation amount not to exceed \$306,498.81.

NOW THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that the Board of Supervisors hereby waives the County's requirement for Request for Proposals and the President of this Board of Supervisors be and is hereby authorized to

execute said agreement for and on behalf of the County of San Mateo, and the Clerk of this Board shall attest the President's signature thereto.

BE IT FURTHER RESOLVED that the HSA Director or designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in the aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

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