AMENDMENT 6 TO AGREEMENT BETWEEN THE COUNTY OF SAN MATEO AND SAN MATEO COUNTY ECONOMIC DEVELOPMENT AGENCY

THIS AMENDMENT 6 TO THE AGREEMENT, entered into this day of
, 20, by and between the COUNTY OF SAN MATEO, hereinafter
called "County," and San Mateo County Economic Development Agency, hereinafter called
"Contractor" or "SAMCEDA";

WITNESSETH:

WHEREAS, pursuant to Government Code Section 31000, County may contract with independent contractors for the furnishing of such services to or for County or any Department thereof; and

WHEREAS, on March 3, 2020, the County's Health Officer issued a "Declaration of Local Health Emergency Regarding Novel Coronavirus 2019," and the County Manager, as the County's Director of Emergency Services (the "Director"), issued a proclamation of local emergency pursuant to Government Code section 8630 and Chapter 2.46 of the County's Ordinance Code, which proclamation was ratified by the Board of Supervisors (the "Board") on March 10, 2020, pursuant to Government Code section 8630, and extended by the Board on April 7, 2020, until such time as the local emergency is terminated; and

WHEREAS, on March 4, 2020, the Governor of the State of California proclaimed a State of Emergency related to COVID-19 throughout the State of California; and

WHEREAS, on March 13, 2020, the President of the United States proclaimed that the COVID-19 outbreak in the United States constituted a national emergency, beginning March 1, 2020; and

WHEREAS, on March 24, 2020, the Board approved Resolution No. 077305 which, pursuant to Government Code Section 25502.7, authorized the Director to execute agreements for goods and services up to and including \$500,000, and any amendments to such agreements within such fiscal provisions; and

WHEREAS, on July 9, 2020, in furtherance of the County's efforts to save lives and protect health and safety in response to the COVID-19 emergency as declared by the federal, state, and local governments, the parties entered into an agreement for services in connection with the County's efforts to assist small and medium sized businesses to recover from the COVID-19 pandemic for an amount not to exceed \$75,000 for the term July 9, 2020 through January 9, 2021; and

WHEREAS, on December 3, 2020, the parties amended the Agreement ("Amendment 1") to increase the maximum amount authorized to be expended under the Agreement by \$148,500, to a total amount not to exceed \$223,500, to extend the term of the through June 30, 2021, and to replace Exhibits A and B with Exhibits A1 (rev. December 1, 2020) and B1 (rev. December 1, 2020); and

WHEREAS, on March 18, 2021, the parties further amended the Agreement ("Amendment 2"), to increase the maximum amount authorized to be expended under the Agreement by \$126,310, to a total amount not to exceed \$349,810 in order to increase the funding available for subcontracted services from the Peninsula Chinese Business Association, and to replace Exhibits A1 and B1 with Exhibits A2 (rev. March 1, 2021) and B2 (rev. March 1, 2021); and

WHEREAS, on July 6, 2021, the parties amended the Agreement a third time ("Amendment 3"), to extend the term of the Agreement through September 30, 2021, to increase the amount payable under the Agreement by \$125,000, to a total amount not to exceed \$474,810, and to replace Exhibits A2 and B2 with Exhibits A3 (rev. June 8, 2021) and Exhibit B3 (rev. June 8, 2021); and

WHEREAS, on November 2, 2021, the parties amended the Agreement a fourth time ("Amendment 4"), to extend the term through October 31, 2021, to increase the maximum amount authorized to be expended under the Agreement by \$15,000, to a total amount not to exceed \$489,810, and to replace Exhibits A3 and B3 with Exhibits A4 (October 12, 2021) and B4 (rev. October 12, 2021); and

WHEREAS, on November 16, 2021, the parties amended the Agreement a fifth time ("Amendment 5"), to extend the term through March 31, 2022, to increase the maximum amount authorized to be expended under the Agreement by \$75,000, to a total amount not to exceed \$564,810, and to replace Exhibits A5 and B5 with Exhibits A6 (rev. April 5, 2022) and B6 (rev. April 5, 2022); and

WHEREAS, the parties now wish to further amend the Agreement ("Amendment 6"), to extend the term through September 30, 2022, to increase the maximum amount authorized to be expended under the Agreement by \$180,000, to a total amount not to exceed \$744,810, and to replace Exhibits A5 and B5 with Exhibits A6 (rev. April 5, 2022) and B6 (rev. April 5, 2021).

NOW, THEREFORE, IT IS HEREBY AGREED BY THE PARTIES HERETO AS FOLLOWS:

1. Section 1 of the Agreement is amended in its entirety to read as follows:

1. Exhibits and Attachments

The following exhibits and attachments are attached to this Agreement and incorporated into this Agreement by this reference:

Exhibit A6 (rev. April 5, 2022) – Services Exhibit B6 (rev. April 5, 2022) – Payments and Rates

Attachment E – Emergency Agreement

2. Section 2 of the Agreement is amended in its entirety to read as follows:

2. Services to be performed by Contractor

In consideration of the payments set forth in the Agreement and in Exhibit B6 (rev. April 5, 2022), Contractor shall perform services for County in accordance with the terms, conditions, and specifications set forth in the Agreement and in Exhibit B6 (rev. April 5, 2022).

3. Section 3 of the Agreement is amended in its entirety to read as follows:

3. Payments

In consideration of the services provided by Contractor in accordance with all terms, conditions, and specifications set forth in this Agreement and in Exhibit A6 (rev. April 5, 2022), County shall make payments to Contractor based on the rates and in the manner specified in Exhibit B6 (rev. April 5, 2022). County reserves the right to withhold payment if County determines that the quantity or quality of the work performed is unacceptable. In no event shall County's total fiscal obligation under this Agreement exceed SEVEN HUNDRED FORTY-FOUR THOUSAND EIGHT HUNDRED TEN DOLLARS (\$744,810). In the event that County makes any advance payments, Contractor agrees to refund any amounts in excess of the amount owed by County at the time of contract termination or expiration. Contractor is not entitled to payment for work not performed as required by this Agreement.

4. Section 4 of the Agreement is amended in its entirety to read as follows:

4. Term

Subject to compliance with all terms and conditions, the term of this Agreement shall be from July 9, 2020 through September 30, 2022.

- 5. Exhibits A5 (rev. November 16, 2021) and B5 (rev. November 16, 2021) are replaced with Exhibit A6 (rev. April 5, 2022) and Exhibit B6 (rev. April 5, 2022), as attached hereto and incorporated herein by reference.
- 6. All other terms and conditions of the Agreement dated July 9, 2020, as amended on December 3, 2020, March 18, 2021, July 6, 2021, November 2, 2021 and November 16, 2021, between County and Contractor shall remain in full force and effect.
- 7. The Agreement, as amended by Amendment 6, including Exhibit A6 (rev. April 5, 2022) and Exhibit B6 (rev. April 5, 2022) and Attachment E, attached hereto and incorporated by reference, constitutes the entire understanding of the parties hereto with respect to this subject matter herein and correctly states the rights, duties, and obligations of each party as of this document's date. Any understandings, promises, negotiations, or representations between the Parties not expressly stated in this document are not binding. All subsequent modifications of this Amendment shall not be effective unless set forth in writing and executed by both parties.

In witness of and in agreement with the terms of Amendment 6, the parties, by their duly authorized representatives, affix their respective signatures:

Rosanne Foust	4/1/2022	Rosanne Foust
ontractor Signature	Date	Contractor Name (please print)
or County:		
OUNTY OF SAN MATEO		
By: President Board of Su	pervisors, San Mateo Cou	ntv
Trosidoni, Board of Su	pervisors, sun muce cou	nt,
Date:		
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lerk of Said Board		

Exhibit A6 (rev. April 5, 2022)

In consideration of the payments set forth in Exhibit B6 (rev. April 5, 2022), Contractor shall provide the following services:

- 1. Under the direction of County, SAMCEDA will assist small and medium-sized businesses recover from the economic impacts of the COVID-19 pandemic by performing the following tasks throughout the term of the Agreement:
- Coordinating and disseminating to small and medium-sized businesses information from a
 variety of local, state, federal and private sources through its <u>SAMCEDA.org</u> website, regular
 SAMCEDA newsletters, social media platforms and presentations, and stakeholder convenings.
- Continue providing ongoing liaison with all the Chambers of Commerce in the County regarding COVID recovery planning.
- Continue to raise funds for all components of the San Mateo County (SMC) Strong Fund and serve as a key member of the SMC Strong program team, with responsibilities that include, but are not limited to, contributing to strategic planning around fundraising and providing presentations, updates and other information to local elected officials, foundations, the business community and other potential donors.
- Participate in San Mateo County COVID-19 Recovery Implementation effort, providing assistance, support and leadership as requested by the County to the Economic Recovery Committee.
- Participate in and/or lead sub-committees and/or workgroups created by the Economic Recovery Committee.
- Participation by the SAMCEDA Executive Director on the Countywide Recovery Coordination Council.
- Perform other tasks as needed to assist with the recovery of small and medium businesses from the COVID-19 pandemic.

Fee: July 9, 2020 – December 31, 2020: Six (6) equal monthly payments of twelve thousand five hundred dollars (\$12,500) each.

January 1, 2021- March 31, 2022: During this period, County will pay SAMCEDA fifteen thousand dollars (\$15,000) each month.

2. **Item Completed:** SAMCEDA will subcontract with the Peninsula Chinese Business Association ("PCBA") to perform the following tasks:

Engage in a rapid, focused in-person education efforts between now and April 30, 2021 with specific businesses, starting with restaurant owners, to provide in-language education about COVID-19 safety and operating requirements. Subcontractor shall perform the following tasks:

- Contact specific restaurants and schedule in-person site visits at the business location.
- Educate owners about COVID-19 health and safety standards; testing and contact tracing if
 infections occur.
- Educate owners about COVID-19 operating rules and protocols, and planned enforcement and penalty efforts.
- Seek feedback from business owners on what resources they need to adhere to safe operating protocols and other support they may need to stay in businesses, if time permits.
- Provide written materials covering these topics as well as employee training and resources for anyone infected.
- Provide materials in English and Chinese.
- Complete online report for each visit.
- Provide small amount of PPE at each location and determine if more is needed.
- Deploy bilingual training personnel to contact each location at least once and carefully review all
 materials and explain how to access resources and support from County Environmental Health
 Services.

Other Program Details:

- Each location will list an address and contact, but some internet research may be needed to collect phone numbers or other contact information.
- PCBA personnel will be trained on all materials and supported by County Environmental Health Services.
- PCBA personnel will be required to submit regular reports related to each contact and site visit.
- PCBA personnel will be asked to monitor the operational challenges in the field and suggest ideas and resources that the County may provide to better support adherence to COVID-19 protocols in the restaurant industry.
- If successful, the program may be expanded.

Location of Work:

- An initial list of up to 470 business locations in San Mateo County
- List to be provided by the Department of Public Health

Special qualification for personnel performing the work:

- English and Mandarin speaker
- English and Cantonese speaker
- Other languages such as Korean or Vietnamese upon request

Fee Structure, 11/2/2020 through 4/30/2021:

Expense Category	Amount	Notes
Hourly rate	\$100	Inclusive of administrative functions
Hour estimate	1,410 hours	3 hours per location X 470 locations
Staff time estimate	\$141,000	Scheduling, travel time, onsite visit, and after visit reporting
Expense estimate	\$14,100	10%
Contingency estimate	\$28,200	20%
Total estimate	\$184,810	

Services to be provided 5/1/2021 through September 30, 2021

- Direct business engagement to access local, state and federal financial assistance and share COVID safety and vaccine information (680 hours).
- Convene small business stakeholders to develop small business recommendations for economic recovery (120 hours).

Fee Structure, 5/1/2021 through 9/30/2021

Expense Category	Amount	Notes
Hourly Rate	\$100	Inclusive of administrative
		functions
Hour Estimate	800 hours	
Total Estimate	\$80,000	

GRAND TOTAL: \$264,810

3. SAMCEDA will be responsible for project management, city liaison, business outreach and user uptake for the Choose Local San Mateo County app project for the period March 30, 2022 through September 30, 2022. Specific duties related to the Choose Local application project are outlined in the table below including the primary and supporting roles for each component of the project. The County will be responsible for the contract with the application vendor and participate in progress update and contract oversight meetings. County will also assist with document translation as needed and printing of marketing materials, as needed. All other work associated with the roll-out, update and promotion of the Choose Local SMC application will be the responsibility of SAMCEDA as outlined in the table below. SAMCEDA responsibilities also include liaison with the 11 cities currently participating in Choose Local SMC and recruitment and onboarding of additional city participants.

Contract, Budgeting & Compliance	Primary Role	Support Role
Budget monitoring and approval of incentives/rewards & print materials	CMO (Aminto/Jensen)	SAMCEDA/Colu
Contract oversight & extensions	CMO (Aminto/Jensen)	Colu
Strategy and goal setting	CMO (Aminto/Jensen)	SAMCEDA/Colu
Tracking and monitoring success towards goals	CMO (Aminto/Jensen)	SAMCEDA/Colu
Coordinate with County departments (e.g. HR and OCA)	CMO (Aminto/Jensen)	SAMCEDA/Colu
Attend and plan for Monday & Wednesday weekly calls	Meg Aminto/Carrie Dallman	SAMCEDA/Colu
Translations	CMO-OCA	SAMCEDA/Colu
Printed marketing materials	CMO (Aminto/Jensen)	SAMCEDA/Colu
Communications	Primary Role	Support Role
Social media: in-house	SAMCEDA/CMO	Colu
Social media: paid	SAMCEDA	Colu/CMO
Website updates	SAMCEDA/CMO	Colu
Newsletters	SAMCEDA/Colu	CMO
Events & promotions	SAMCEDA/Colu	СМО
Earned & paid media activities	SAMCEDA/CMO	Colu
Outreach	Primary Role	Support Role
Onboard new cities, participating businesses and redeeming businesses	SAMCEDA/Colu	CMO
User acquisition and outreach planning	SAMCEDA/Colu	CMO
Internship program	SAMCEDA/Colu	CMO
Public agency and private sector for user acquisition outreach and support	SAMCEDA/Colu	CMO
Nonprofit partnerships and incentives for user acquisition outreach and support	SAMCEDA/Colu	СМО
Choose Local SMC App Performance and Upgrades	Primary Role	Support Role
Ambassadors coordination	SAMCEDA/Colu	СМО
Troubleshoot with businesses	SAMCEDA/Colu	СМО

Update dashboard	SAMCEDA/Colu	СМО
Key strategy partner	SAMCEDA/Colu	СМО
Process improvement implementation (card linking, Plaid, Tipalti, etc.)	SAMCEDA/Colu	СМО
Ambassador Program	Primary Role	Support Role
Ambassadors coordination (training, updates, etc.)	SAMCEDA/Colu	CMO
Target goals for: participating, redeeming, users, linked cards, & cities/neighborhoods	SAMCEDA/Colu	СМО
Business engagement between cities	SAMCEDA/Colu	CMO
Customer engagement	SAMCEDA/Colu	CMO
Top 10 granted rewards by business (participating and redeeming)	SAMCEDA/Colu	СМО

During the six-month period when SAMCEDA will be leading the implementation of the Choose Local application, it is expected that the number of users will increase, the number of participating and redeeming businesses will increase and the number of users redeeming points will also increase. Specific performance targets for the second and third quarters of 2022, will be set at the kick-off meeting with SAMCEDA in early April.

To track progress, SAMCEDA will review the Choose Local performance dashboard monthly with County staff.

Exhibit B6 (rev. April 5, 2022)

In consideration of the services provided by Contractor described in Exhibit A6 (rev. April 5, 2022) and subject to the terms of the Agreement, County shall pay Contractor based on the following fee schedule and terms:

All payments will be paid upon invoice from SAMCEDA. In no case shall the amount paid by the County exceed \$744,810 for the term of the Agreement. This amount shall be allocated as follows:

1. Assistance with Small and Medium-Sized Businesses Recovery from the COVID-19 Pandemic:

Date	Amount
July 31, 2020	\$12,500
August 31, 2020	\$12,500
September 30, 2020	\$12,500
October 31, 2020	\$12,500
November 30, 2020	\$12,500
December 31, 2020	\$12,500
January 30, 2021	\$15,000
February 28, 2021	\$15,000
March 30, 2021	\$15,000
April 30, 2021	\$15,000
May 31, 2021	\$15,000
June 30, 2021	\$15,000
July 31, 2021	\$15,000
August 31, 2021	\$15,000
September 30, 2021	\$15,000
October 31, 2021	\$15,000
November 30, 2021	\$15,000
December 31, 2021	\$15,000
January 31, 2022	\$15,000
February 28, 2022	\$15,000
March 31, 2022	\$15,000

April 30, 2022	\$15,000
May 31, 2022	\$15,000
June 30, 2022	\$15,000
July 31, 2022	\$15,000
August 31, 2022	\$15,000
September 30, 2022	\$15,000
Total	\$390,000

- 2. Subcontract with the Peninsula Chinese Business Association: A total amount not to exceed \$264,810, as detailed in Exhibit A6.
- 3. Project management, city liaison, business outreach and user uptake for the Choose Local San Mateo County app project for the period March 30, 2022 through September 30, 2022.

April 30, 2022	\$15,000
May 31, 2022	\$15,000
June 30, 2022	\$15,000
July 31, 2022	\$15,000
August 31, 2022	\$15,000
September 30, 2022	\$15,000
Total	\$90,000