

RESOLUTION NO.

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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RESOLUTION AUTHORIZING AN AMENDMENT TO THE AGREEMENT WITH AT&T CORPORATION TO PROVIDE CONTINUED ENHANCED 911 (E911) ROUTING, LICENSING, AND SUPPORT SERVICES, EXTENDING THE TERM OF THE AGREEMENT THROUGH MAY 31, 2028, AND INCREASING THE AGREEMENT AMOUNT BY \$148,550.40, FOR A TOTAL AMOUNT NOT TO EXCEED \$514,360.80

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, on May 14, 2019, your Board approved an agreement and Request for Proposals (RFP) process waiver with AT&T Corporation to provide Enhanced 911 (E911) routing, licensing, and support services, enabling compliance with federal mandates including Kari’s Law and RAY BAUM’S Act, which require direct dialing to emergency services, internal emergency notifications, and accurate location information for first responders; and

WHEREAS, the County’s Voice over Internet Protocol (VoIP) phone system, provided by AT&T, requires specialized E911 services to ensure emergency calls are routed to the nearest Public Safety Answering Point (PSAP); and

WHEREAS, to meet this critical need, AT&T partners exclusively with Intrado, whose proprietary “Locate Before Route” technology uses the caller’s device GPS and hybrid data to pinpoint the caller’s location within 50 meters, ensuring that emergency calls are routed accurately and quickly, significantly improving the speed and reliability of

emergency response compared to traditional methods that rely on cell tower proximity;
and

WHEREAS, on September 13, 2022, the parties executed Amendment Number 1 to the agreement for continued E911 services, extending the term through May 31, 2025, and increasing the agreement amount by \$148,550.40, for a total amount not to exceed \$365,810.40; and

WHEREAS, both parties wish to further amend the Agreement to provide continued E911 routing, licensing, and support services, ensuring compliance with evolving federal mandates, enhancing system functionality, and maintaining reliable emergency communications, all to improve system stability, efficiency, and resiliency, and ensure accurate routing of emergency calls, extending the term through May 31, 2028, and increasing the Agreement amount by \$148,550.40, for a total amount not to exceed \$514,360.80; and

WHEREAS, this Board has been presented with a form of such amendment to the agreement, has examined and approved it as to both form and content, and desires to enter into it.

NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that the President of the Board of Supervisors is hereby authorized and directed to execute said amendment to the agreement extending the term through May 31, 2028, and increasing the Agreement amount by \$148,550.40, for a total amount not to exceed \$514,360.80, for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest to the President's signature thereto.

BE IT FURTHER RESOLVED that the Chief Information Officer (CIO) or CIO's designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term of services is/are within the current or revised fiscal provisions.

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