

**RESOLUTION NO. .**

**BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA**

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**RESOLUTION WAIVING THE COMPETITIVE BIDDING PROCESS AND AUTHORIZING THE COUNTY EXECUTIVE, OR DESIGNEE, TO PREPARE AND EXECUTE, IN CONSULTATION WITH THE COUNTY ATTORNEY, A NEW ORDER FORM PURSUANT TO THE MASTER SUBSCRIPTION AND SERVICES AGREEMENT WITH BONTERRA TECH, LLC FOR CASE MANAGEMENT AND DATA ANALYTICS SOFTWARE, FOR A TERM OF ONE YEAR FROM JULY 1, 2026 THROUGH JUNE 30, 2027 IN THE AMOUNT OF \$83,880.69, FOR AN AGGREGATE TOTAL AMOUNT NOT TO EXCEED \$484,465.69 FOR THE PERIOD FROM JULY 1, 2024 THROUGH JUNE 30, 2027**

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**RESOLVED**, by the Board of Supervisors of the County of San Mateo, State of California, that

**WHEREAS**, since 2015, the County has contracted with Bonterra Tech, LLC (formerly known as Social Solutions Global, Inc.) to license software, called Efforts to Outcomes (ETO), to track case management of the public safety realignment population and collect and manage related data across County Departments and community-based organizations that provide services to this group; and

**WHEREAS**, the County’s software license is provided under a Master Subscription and Services Agreement (the “Agreement”), with order forms specifying the particular software platforms and license fees for specified periods; and

**WHEREAS**, ETO is used by County Departments involved in the provision of services to the public safety realignment population, has been configured to suit their needs, and is a repository for data related to these services and this population; and

**WHEREAS**, San Mateo County Ordinance Code Section 2.83.050 authorizes the Board of Supervisors to waive the competitive bidding process in any situation where the Board of Supervisors determines that the best interest of the County could be served without the necessity of competitive bidding; and

**WHEREAS**, this Board determines that it is in the best interest of the County to waive the competitive bidding process to continue the license for an additional year, given the critical role of this software to the County, the County's reliance on more than a decade of historical client records maintained in the system, and that the benefits to the County, in terms of cost, operational efficiency, and data continuity, of maintaining the existing system outweigh the benefits of procuring a new software solution; and

**WHEREAS**, there has been presented to this Board for its consideration and approval an Order Form under the Agreement to extend the County's license to, and use of, the ETO software platform, and its access to this ongoing service and related data and workflows, for a period of one year, for an additional \$83,880.69, which results in a total amount under the Agreement of \$484,465.69 since July 1, 2024; and

**WHEREAS**, this Board has reviewed the proposed Order Form and has determined that it is in the best interest of the County to enter into and approve said Order Form.

**NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED** that the requirement for competitive bidding for the license and services provided pursuant to the Order Form is hereby waived.

**BE IT FURTHER RESOLVED** that the Board hereby authorizes the County Executive, or designee, to prepare and execute, in consultation with the County Attorney, a new Order Form pursuant to the Master Subscription and Services Agreement with Bonterra Tech, LLC for case management and data analytics software, for a term of one year, in the amount of \$83,880.69.

**BE IT FURTHER RESOLVED** that the County Executive, or designee, is authorized to execute contract amendments to the Agreement which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate) and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

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