

RESOLUTION NO. .

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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RESOLUTION AUTHORIZING A FOURTH AMENDMENT TO THE AGREEMENT WITH CONVERGEONE TO PROVIDE PROFESSIONAL SERVICES, HARDWARE, SOFTWARE LICENSING, AND MAINTENANCE FOR THE MIGRATION OF THE COUNTY'S TELEPHONY ENVIRONMENT TO A VOICE OVER INTERNET PROTOCOL (VoIP) SOLUTION, INCREASING THE AGREEMENT AMOUNT BY \$742,497.13, FOR A TOTAL AMOUNT NOT TO EXCEED \$9,323,054.53, WITH NO CHANGE TO THE TERM

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, the County of San Mateo has recognized the need to transition from its legacy telephony infrastructure to a Voice over Internet Protocol (VoIP) solution to improve communication services and support future growth; and

WHEREAS, on November 1, 2022, your Board approved an agreement with ConvergeOne to provide professional services, hardware, software licensing, and maintenance for the migration of the County's telephony environment to a VoIP solution, for the term of November 1, 2022, through October 31, 2027, for a total amount not to exceed amount of \$8,555,557.40; and

WHEREAS, the parties have previously amended the agreement to add services, hardware, and address evolving project needs; additional critical components are now required to ensure the full implementation and long-term supportability of the VoIP platform; and

WHEREAS, both parties wish to further amend the agreement to incorporate critical services to improve resiliency, ensure compliance, implement recommended architectural changes, and provide additional staff support services to the County's Telecommunication System Upgrade Project, and to increase the agreement amount by \$742,497.13, for a total amount not to exceed \$9,323,054.53.

WHEREAS, this Board has been presented with a form of such amendment to the agreement, has examined and approved it as to both form and content, and desires to enter into it.

NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that the President of the Board of Supervisors is hereby authorized and directed to execute said amendment to the agreement for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest to the President's signature thereto.

BE IT FURTHER RESOLVED that the Chief Information Officer (CIO) or CIO's designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term of services is/are within the current or revised fiscal provisions.

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