



ANAPLAN AI ADDENDUM (Client)

Last modified: August 15, 2025

The following AI Addendum for Anaplan Service (the “**AI Addendum**”) is incorporated into the Anaplan SaaS Subscription Agreement or other written or electronic agreement separately entered into by [Client] and Anaplan Limited or Anaplan, Inc. (as relevant) (“Anaplan”). Unless otherwise defined in the AI Addendum, capitalized terms have the meaning given to them in the Agreement.

1. APPLICABILITY OF THE AI ADDENDUM. The AI Addendum only applies to the AI Features provided to Client by Anaplan as part of the Anaplan Service as agreed upon by Client. The AI Addendum does not modify the existing Agreement between Anaplan and Client but expand on the same to address Anaplan’s AI Features specifically, and all existing Agreement terms remain unchanged.

2. DEFINITIONS.

“**Input**” means any data, content or material that Client submits to an AI Feature such as an audio file, document, image, or text to receive the Output.

“**Output**” means the resulting text, image, audio file, or any other content which is provided to Client within the AI Feature based on the Inputs.

“**AI Feature**” means any part of the Anaplan Service that makes use of large language models (“LLMs”) or other machine learning (“ML”) and/or artificial intelligence (“AI”) to generate Output, which display significant generality and are capable to competently perform a wide range of distinct tasks, including when trained with a large amount of data using self-supervision at scale, and that can be integrated into a variety of downstream systems or applications.

“**AI Usage Data**” means any data, insights, or other information generated or derived from Output, in aggregated and de-identified form.

3. USE AND OWNERSHIP OF INPUT AND OUTPUT.

3.1 AI Features. Anaplan shall deliver AI Features to the Client that are identified either (i) in an ordering document executed by the Client or (ii) in an administrator setting that allows the administrator to selectively deactivate the AI Features within the Client’s solution.



3.2 Ownership. As between the Parties, Client, to the extent permitted by applicable law, retains ownership and intellectual property assignment rights, title and interest in Input and owns the Output subject to the restrictions set forth in Section 4.

3.3 License to Input and Output. Client hereby grants Anaplan a perpetual, non-revocable, non-exclusive, worldwide, royalty-free right and license, with the right to sublicense, to use, host, reproduce, display, perform, and create derivative works from the Input and Output strictly for the purposes of: (a) hosting, operating, and providing Anaplan Service for Client; and (b) improving Anaplan Service and AI Features generally, including, without limitation, generating aggregated and de-identified AI Usage Data. Anaplan will remove direct identifiers from Input and Output when used to improve AI Features, consistent with industry standards, and will not exercise its AI/ML Training rights except to the extent permitted by applicable terms and Documentation. Notwithstanding anything to the contrary in this Addendum, Anaplan acknowledges and agrees that Input, Output and Client's use of the AI Feature may include or constitute records that are subject to disclosure under the California Public Records Act, and that in the event of any inconsistency between the California Public Records Act and this AI Addendum, the terms, conditions and requirements of the California Public Records Act shall control. This Section will survive expiration or termination of the Agreement to the extent any Output is generated prior to such expiration or termination.

4. RESERVATION OF RIGHTS. Notwithstanding anything to the contrary in the AI Addendum, and without limiting Anaplan's rights under the Agreement, Anaplan will exclusively own and retain all right, title, and interest in and to the AI Feature (including without limitation any improvements or modifications thereto and any learning derived therefrom), AI Usage Data, and all intellectual property rights in each of the foregoing. Anaplan shall also retain all right title and interest in and to the de-identified and anonymized data referenced in 3.3 above.

5. RESTRICTIONS ON USE OF AI FEATURES. Client will ensure that its Inputs and use of the AI Feature does not violate applicable laws. Further, Client will not, and will not permit any Authorized User to:

- (a) use the Output other than for Client's own internal business purposes;
- (b) use the AI Feature or Inputs or Outputs to infringe upon any third-party rights, including any intellectual property rights;
- (c) represent any Output as being an original work or a wholly human-generated work;
- (d) develop foundation models or other large scale models that compete with Anaplan AI Features;
- (e) not provide Input or attempt to generate Output through AI Feature that consists of any sensitive or regulated information, including (i) Protected Health Information as defined by HIPAA or similar statutes, or health, genetic, biometric record data in general; (ii) government-issued identification numbers of any kind; (iii) personal financial or bank account information;



(f) use the AI Features for automated decision-making or for other processes that have legal or similarly significant effects on individuals, unless it does so with adequate human review and in compliance with all applicable laws;

(g) use the AI Feature in any manner that constitutes a prohibited AI practice under Article 5 of the EU Artificial Intelligence Act, Regulation (EU) 2024/1689;

(h) use the AI Feature for purposes or with effects that are illegal, discriminatory, harassing, bias-inducing, harmful or unethical;

(i) to generate spam, or any content for dissemination for illegal activities, or in relation to electoral campaigns at any level of government, or to abuse, harm, interfere with, or disrupt any services (or enable others to do the same);

(j) attempt to reverse engineer or extract components of any Anaplan Service, AI Feature, or associated models, unless permitted by applicable law;

(k) engage in prompt engineering attacks or other malicious attempts to extract information, know how, data, or other information from the AI Feature; or

(l) license, sub-license, sell, re-sell, rent, lease, transfer, distribute or otherwise make any portion of the Output available to third parties except as otherwise expressly provided in the Agreement.

6. RISK AND LIMITATIONS. Artificial intelligence and machine learning technologies have known and unknown risks and limitations. Client acknowledges that Client is solely responsible for (i) developing Client's own internal policies regarding the appropriate use of these technologies and training Authorized Users on such policies, (ii) providing transparency and obtaining all necessary consents required by applicable laws, and (iii) implementing sufficient human oversight for the use of AI Feature to avoid discriminatory or unlawful behavior or impermissible automated decision-making. By using AI Feature, Client acknowledges and agrees that Anaplan is not responsible for (a) any inaccuracies or errors in the Output, (b) any biases, lack of fairness, or limitations of the underlying algorithms or data, or (c) any Output that Client may find harmful or offensive, except to the extent a result of gross negligence or intentional misconduct. If Client encounters any Output that is inaccurate, harmful, biased, unfair, offensive, or inappropriate, Client shall report it to Anaplan Support support@anaplan.com so Anaplan can continue to iterate and improve these services.

7. WARRANTY DISCLAIMER. AI FEATURES ARE PROVIDED "AS IS" AND "AS AVAILABLE" AND ANAPLAN AND ITS AI PROVIDERS DO NOT MAKE ANY REPRESENTATION OR WARRANTY AS TO OUTPUT OR THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF AI FEATURE OR THE ACCURACY OF ANY OTHER INFORMATION OBTAINED THROUGH AI FEATURES. ANAPLAN AND ITS AI PROVIDERS DISCLAIM ALL WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR PURPOSE. CLIENT UNDERSTANDS AND AGREES THAT ANAPLAN AND ITS AI PROVIDERS DO NOT ATTEMPT TO VERIFY THE ACCURACY OR COMPLIANCE WITH LAWS



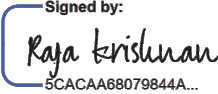
OF ANY OUTPUT, MATERIAL, OR OTHER DATA OBTAINED THROUGH THE USE OF ANY AI FEATURES, AND CLIENT ASSUMES THE SOLE RISK FOR USE OF SUCH OUTPUT, MATERIAL, OR DATA. CLIENT SHALL HAVE FULL CONTROL OF ANY OUTPUT BEING APPLIED OR USED AND SHALL EVALUATE THE ACCURACY OF ANY OUTPUT PRIOR TO ACCEPTANCE OF THE OUTPUT. CLIENT SHOULD NOT RELY ON ANY FACTUAL ASSERTION IN OUTPUT WITHOUT INDEPENDENTLY FACT CHECKING ITS ACCURACY. OUTPUT THAT APPEARS ACCURATE BECAUSE OF ITS DETAIL OR SPECIFICITY MAY STILL CONTAIN MATERIAL INACCURACIES. AI FEATURES MAY NOT BE CAPABLE OF DYNAMICALLY RETRIEVING INFORMATION, AND OUTPUT MAY NOT ACCOUNT FOR EVENTS OR CHANGES TO UNDERLYING FACTS OCCURRING AFTER AI FEATURES WERE TRAINED. NO INFORMATION OR ADVICE, WHETHER ORAL OR WRITTEN, OBTAINED BY CLIENT FROM ANAPLAN OR THROUGH AI FEATURE SHALL CREATE ANY REPRESENTATION OR WARRANTY. NEITHER ANAPLAN NOR ITS AFFILIATES OR THEIR RESPECTIVE REPRESENTATIVES OR ITS AI PROVIDERS WILL BE LIABLE UNDER ANY LEGAL OR EQUITABLE THEORY FOR ANY CLAIM (INCLUDING THIRD-PARTY CLAIMS), DAMAGE, OR LOSS ARISING FROM OR RELATING TO CLIENT'S USE OF ANY AI OUTPUT, EXCEPT TO THE EXTENT A RESULT OF GROSS NEGLIGENCE OR INTENTIONAL MISCONDUCT. FOR THE AVOIDANCE OF DOUBT, THE FOREGOING TERMS AND CONDITIONS CONTAINED IN THIS SECTION 8 ARE IN ADDITION TO, AND NOT IN LIEU OF, THE TERMS OF THE AGREEMENT.

IN WITNESS WHEREOF, the parties identified in the first paragraph of this Agreement Addendum have caused this Addendum to be executed by their respective authorized representatives and shall be effective upon the last date of execution.

[] ("CLIENT")

By: _____
Name: _____
Title: _____
Date: _____

ANAPLAN []

By: 
Name: Raja Krishnan
Title: VP Business Finance
Date: 4/17/2026

Certificate Of Completion

Envelope Id: A13C94D1-8E73-4BFA-8E13-26B5D67E5A00

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fcorgid: 00DA0000000HLwQMAW

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paulo.roxas@anaplan.com

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Signer Events

Raja Krishnan

raja.krishnan@anaplan.com

VP Business Finance

Anaplan

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Signature

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Signature Adoption: Pre-selected Style

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Sent: 4/17/2026 7:54:06 AM

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Signed: 4/17/2026 9:04:51 AM

Electronic Record and Signature Disclosure:

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ID: 59e493ec-71fb-4402-81c8-e976f8906930

In Person Signer Events

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Editor Delivery Events

Status

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Agent Delivery Events

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Witness Events

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Timestamp

Notary Events

Signature

Timestamp

Envelope Summary Events

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Certified Delivered

Security Checked

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Signing Complete

Security Checked

4/17/2026 9:04:51 AM

Completed

Security Checked

4/17/2026 9:04:51 AM

Payment Events

Status

Timestamps

Electronic Record and Signature Disclosure

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, Anaplan (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through your DocuSign, Inc. (DocuSign) Express user account. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to these terms and conditions, please confirm your agreement by clicking the "I agree" button at the bottom of this document.

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If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. To indicate to us that you are changing your mind, you must withdraw your consent using the DocuSign "Withdraw Consent" form on the signing page of your DocuSign account. This will indicate to us that you have withdrawn your consent to receive required notices and disclosures electronically from us and you will no longer be able to use your DocuSign Express user account to receive required notices and consents electronically from us or to sign electronically documents from us.

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Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through your DocuSign user account all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact Anaplan:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: alan.foley@anaplan.com

To advise Anaplan of your new e-mail address

To let us know of a change in your e-mail address where we should send notices and disclosures electronically to you, you must send an email message to us at alan.foley@anaplan.com and in the body of such request you must state: your previous e-mail address, your new e-mail address. We do not require any other information from you to change your email address..

In addition, you must notify DocuSign, Inc to arrange for your new email address to be reflected in your DocuSign account by following the process for changing e-mail in DocuSign.

To request paper copies from Anaplan

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an e-mail to alan.foley@anaplan.com and in the body of such request you must state your e-mail address, full name, US Postal address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with Anaplan

To inform us that you no longer want to receive future notices and disclosures in electronic format you may:

- i. decline to sign a document from within your DocuSign account, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
- ii. send us an e-mail to alan.foley@anaplan.com and in the body of such request you must state your e-mail, full name, IS Postal Address, telephone number, and account number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

Operating Systems:	Windows2000 or WindowsXP
Browsers (for SENDERS):	Internet Explorer 6.0 or above
Browsers (for SIGNERS):	Internet Explorer 6.0, Mozilla FireFox 1.0, NetScape 7.2 (or above)
Email:	Access to a valid email account
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	Allow per session cookies Users accessing the internet behind a Proxy Server must enable HTTP 1.1 settings via proxy connection

** These minimum requirements are subject to change. If these requirements change, we will provide you with an email message at the email address we have on file for you at that time providing you with the revised hardware and software requirements, at which time you will have the right to withdraw your consent.

Acknowledging your access and consent to receive materials electronically

To confirm to us that you can access this information electronically, which will be similar to

other electronic notices and disclosures that we will provide to you, please verify that you were able to read this electronic disclosure and that you also were able to print on paper or electronically save this page for your future reference and access or that you were able to e-mail this disclosure and consent to an address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format on the terms and conditions described above, please let us know by clicking the "I agree" button below.

By checking the "I Agree" box, I confirm that:

- I can access and read this Electronic CONSENT TO ELECTRONIC RECEIPT OF ELECTRONIC RECORD AND SIGNATURE DISCLOSURES document; and
- I can print on paper the disclosure or save or send the disclosure to a place where I can print it, for future reference and access; and
- Until or unless I notify Anaplan as described above, I consent to receive from exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to me by Anaplan during the course of my relationship with you.