



Community Wellness and Crisis Response Pilot Project



COUNTY OF SAN MATEO



SAN MATEO COUNTY HEALTH
BEHAVIORAL HEALTH
& RECOVERY SERVICES

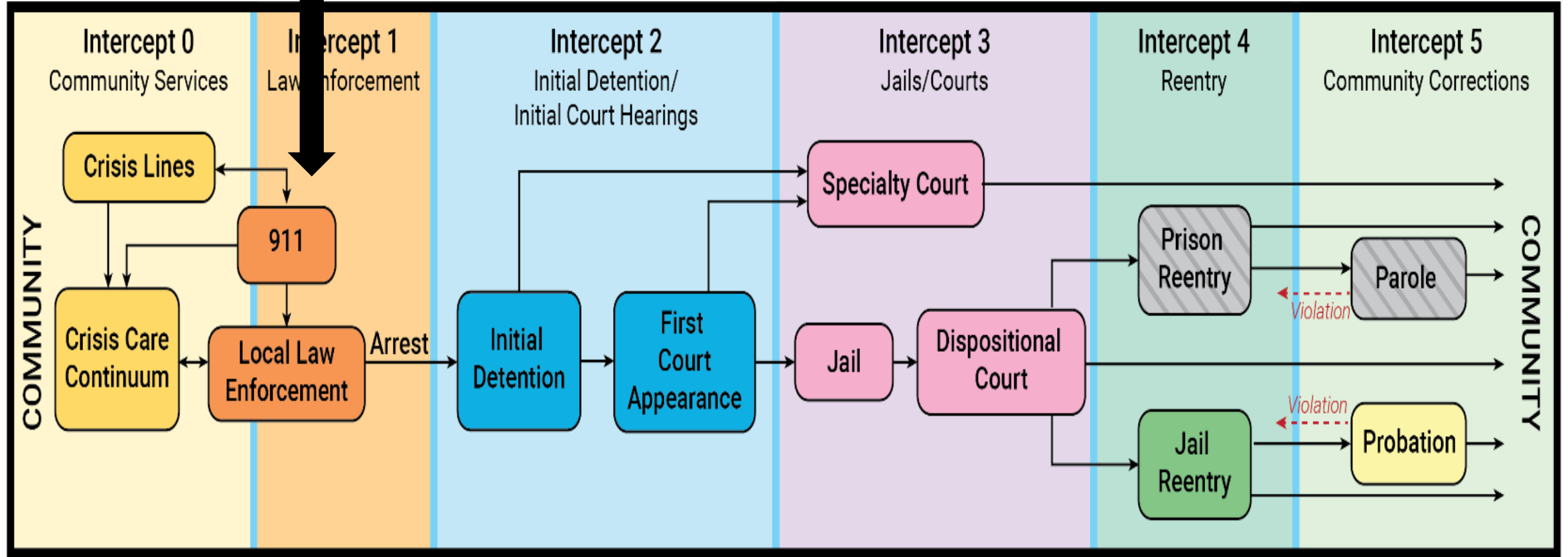


Background

- Increasing demand on law enforcement across the country to respond to calls related to persons experiencing a mental health disorder
- Approximately 50% of the San Mateo county jail population has some form of mental illness
- Various models of collaborations between law enforcement and mental health providers focusing on public safety are being deployed nationally
- Important to understand how this pilot fits into the system of care
- ***Sequential Intercept provides a framework for community discussion and for pilot project planning***

Sequential Intercept

National Framework for Community Planning



Abreu, D., Parker, T. W., Noether, C. D., Steadman, H. J., & Case, B. (2017). Revising the paradigm for jail diversion for people with mental and substance use disorders: Intercept 0. *Behavioral Sciences & the Law*, 35(5-6), 380-395. <https://doi.org/10.1002/bsl.2300>

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This pilot proposes a collaborative partnership to **develop a co-response for our community for intercept 0 and 1**

- Partner a sworn law-enforcement officer with a licensed mental-health clinician within a first-responder framework
- Combine expertise and resources of both disciplines to best serve the public in a timely manner
- One mental-health clinician embedded in each of the four-city law-enforcement agencies, unlike some models this clinician can respond with any officer in the field





Operations Dispatchers

- Dispatch staff are the first point of contact for this pilot project and will receive training and support.
- Protocols will be developed when receiving a call for service involving an individual experiencing a behavioral crisis so that both law enforcement and mental health staff are able to respond to the crisis in the community.
- A long range goal is to develop a non-law enforcement response when safety can be assured. Until that time law enforcement will be the first on scene with support of a mental health staff.

Operations **Police Officer**

- Prioritizes and safeguards life for all community members combining expertise and resources of both disciplines to best serve the public in a timely manner
- Officer and clinician collaborate on interventions, options and resources
- Officer may stay on scene to assist or may leave scene once they have established safety for all involved





Operations Clinicians

- Employee of San Mateo County Behavioral Health and Recovery Services
- Coordinates with the Field Operations Administrative Lieutenant
- One clinician, 40 hours per week at each city. Schedule is based on the needs of the four cities
- Workspace located at each police department but this pilot will be designed to be *“in the field able to respond”*

Planning & Evaluation



Results will be
shared with
the community



Conducted by John W. Gardner Center for Youth and their communities at Stanford University (Gardner Center)



Support planning efforts among the four cities, BHRS, and the County Manager's Office to develop the pilot program



Implementation and evaluation study will describe the interventions and assessment methods and will include three major components:

Community and Stakeholder Input

- Transparency and racial equity must be included in our design and implementation
- Safety for everyone is paramount
- All voices must be included in our pilot planning and evaluation
- Solicit key community partners in opening up communication
 - NAMI
 - African American Health Equity Initiative
 - Mental Health and Substance Abuse Recovery Commission
 - Among others





Questions?



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