

**AMENDMENT TO AGREEMENT**

**BETWEEN THE COUNTY OF SAN MATEO AND TURBO DATA SYSTEMS, INC.**

THIS AMENDMENT THREE TO THE AGREEMENT, entered into this May 28, 2026, by and between the COUNTY OF SAN MATEO, hereinafter called "County," and Turbo Data Systems, Inc., hereinafter called "Contractor";

WITNESSETH:

WHEREAS, pursuant to Government Code, Section 31000, County may contract with independent contractors for the furnishing of such services to or for County or any Department thereof;

WHEREAS, the parties entered into an Agreement for citation processing and payment and adjudication services on July 1, 2021; and

WHEREAS, Amendment One to the Agreement was approved on December 7, 2021, which revised Exhibits A and B and added Exhibit C to the Agreement; and

WHEREAS, Amendment Two to the Agreement was approved on February 7, 2023, which revised Exhibit B; and

WHEREAS, the parties wish to amend the Agreement to extend the term and revise Exhibit B.

NOW, THEREFORE, IT IS HEREBY AGREED BY THE PARTIES HERETO AS FOLLOWS:

1. Section 4, Term, of the agreement is amended to read as follows:

**4. Term**

Subject to compliance with all terms and conditions, the term of this Agreement shall be from July 1, 2021 through March 31, 2027.

2. "Exhibit B, Payments and Rates (Revised January 2023)" to the Agreement is hereby deleted in its entirety and replaced with "Exhibit B, Payments and Rates (Revised May 2026)", attached hereto and incorporated by reference.

3. All other terms and conditions of the original agreement and prior amendment not in conflict with Amendment Two, between the County and Contractor shall remain in full force and effect.

In witness of and in agreement with this Agreement's terms, the parties, by their duly authorized representatives, affix their respective signatures:

**For Contractor: Turbo Data Systems, Inc.**



\_\_\_\_\_  
Contractor Signature

06/03/2026

\_\_\_\_\_  
Date

Roberta Rosen

\_\_\_\_\_  
Contractor Name (please print)

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**For County:**

COUNTY OF SAN MATEO

By:  
President, Board of Supervisors, San Mateo County

Date:

ATTEST:

By:  
Clerk of Said Board

**Exhibit B: Payments and Rates  
(Revised May 2026)**

*In consideration of the services provided by Contractor described in Exhibit A and subject to the terms of the Agreement, County shall pay Contractor based on the following fee schedule and terms:*

This Amendment Three extends the original five-year contract term by an additional nine months. The fee schedule below reflects the rates applicable solely to this nine-month extension period.

**1. Traffic/Moving Citation Services and Fees**

**A. Equipment Leasing Fees:** County will pay Contractor according to the following rates and terms.

**ticketPRO nFORCER All-in-One**

Location	Qty	Rate	Term	Cost
Half Moon Bay Police Bureau (City of Half Moon Bay)	8	\$200 / Month / Unit	9 Months	\$14,400
Coastside Patrol Bureau (Moss Beach – Unincorporated Patrol)	10	\$200 / Month / Unit	9 Months	\$18,000
Headquarters Patrol (Unincorporated Patrol)	14	\$200 / Month / Unit	9 Months	\$25,200
Headquarters Patrol (Township of Woodside)	4	\$200 / Month / Unit	9 Months	\$7,200
Headquarters Patrol (Township of Portola Valley)	2	\$200 / Month / Unit	9 Months	\$3,600
San Carlos Police Bureau (City of San Carlos)	10	\$200 / Month / Unit	9 Months	\$18,000
Millbrae Police Bureau (City of Millbrae)	4	\$200 / Month / Unit	9 Months	\$7,200
Millbrae Police Bureau (North County Substation)	4	\$200 / Month / Unit	9 Months	\$7,200
Transit Police Bureau (San Mateo County Transit District)*	9	\$200 / Month / Unit	9 Months	\$16,200
<b>TOTAL DEVICES</b>	<b>65</b>		<b>TOTAL</b>	<b>\$117,000</b>

\*The Transit Police Bureau devices will include parking and Caltrain fare evasion software

**nFORCER-II ID/Scan (Added December 2022)**

Location	Qty	Rate	Term	Cost
Transit Police Bureau (San Mateo County Transit District)*	4	*\$235 / Month / Unit	9 Months	\$8,460
<b>TOTAL DEVICES</b>	<b>4</b>		<b>TOTAL</b>	<b>\$8,460</b>

\*The monthly rate includes a \$25 credit for using the County’s FirstNet data plan.

- 1) Contractor will provide two (2) screen protectors at no charge to the County for each device leased if compatible with the device.
- 2) The Contractor will cover ten (10) cracked screen incidences at no charge to the County.
- 3) One hundred (100) USB-C car chargers.
- 4) Ten (10) high capacity batteries for motor unit.

**B. Device Features:**

Lease agreement will include the following:

- 1) ticketPRO nFORCER all-in-one
- 2) Built-in Biometric Finger Scanner
- 3) ticketPRO Magic Software and License (Traffic Enforcement Software for all three jurisdictional counties (San Francisco, San Mateo & Santa Clara)
- 4) ticketPRO Magic Software Setup/Configuration: Initial setup and installation of software with County specific information - Includes 1-day training
- 5) ticketPRO Magic Software Maintenance and Support: Remote service and updates, user support including RemoteConnect assistance, and email support
- 6) 4G LTE data plan
  - a. The Sheriff's Office will provide the Contractor AT&T SIM Cards for ticketPRO nFORCER devices. The Sheriff's Office will manage the AT&T accounts including activation and deactivation of SIM cards in conjunction and coordination with the contractor to support the device connectivity. The Contractor will modify the device features and functions to include but not be limited to cellular activation with AT&T First Net at the direction of the Sheriff's Office. The costs associated with the AT&T data plan will be the responsibility of Sheriff's Office.
  - b. The pricing of \$200 per device per month applies to the SIM compatible ticketPRO nFORCER devices and will be effective once the devices are placed into service. TicketPRO nFORCER devices not modified with a Sheriff's Office provided SIM card will be charged the original contract price of \$225 per month until they are replaced with the SIM compatible devices. The contractor will provide written notice to the Sheriff's Office as the units are placed into service. The Sheriff's Office will inform the Contractor of which location/bureau to bill as the units are activated.
- 7) 5.7 in. HD Super AMOLED display
- 8) Android OS
- 9) GPS
- 10) High Resolution Camera
- 11) IP65 Rated
- 12) Internal Li-ion 3000 mAh Battery
- 13) Hot swappable Battery
- 14) Integrated 3" Thermal Printer

**C. Service Fees:** The following fees will be charged to the County by the Contractor as these terms are processed. Costs will be determined by the quantity processed and will be invoiced to the County monthly.

Fee	Qty	Rate	Term	Cost
Electronic Traffic Citation Processing Fee- County orders citation rolls- Separate Purchase Order needed	NA	\$1.50 / Citation	9 Months	TBD
Electronic Traffic Citation Processing Fee- Turbo Data provides citation rolls at no extra cost	NA	\$1.80 / Citation	9 Months	TBD
Traffic Processing System Access/Hosting fee. Single site; includes services below	0	\$300.00 / Month	9 Months	N/A
Traffic Processing System Access/Hosting Fee Multiple sites; includes services below:	1	\$600.00 / Month	9 Months	\$5,400
<ul style="list-style-type: none"> <li>• Cloud hosting</li> <li>• Electronic Court Integration, export, and maintenance</li> <li>• Electronic TR-100 corrections</li> <li>• Support for records personnel</li> <li>• Security Account management and maintenance</li> <li>• Web access for viewing records including photos, signatures and biometric images</li> <li>• Daily/Monthly shift summary reporting</li> <li>• Citation copy reprint for officer and public</li> <li>• Ongoing back-office support and enhancements</li> </ul>				

**D. Additional Lease Options for Traffic/Moving Devices:**

Traffic Equipment – 5 Year Lease (Includes all items listed in Purchase Option)	nFORCER-II Print	nFORCER-II Scan	nFORCER-II ID	nFORCER-II ID/Scan
nFORCER-II – 5 Year Lease – Traffic Ticket Writers (Per Unit / Month)	\$150	\$175	\$200	\$225
nFORCER-II – 4 Year Lease – Traffic Ticket Writers (Per Unit / Month)	\$170	\$200	\$230	\$260
nFORCER-II – 3 Year Lease – Traffic Ticket Writers (Per Unit / Month)	\$200	\$240	\$280	\$320
nFORCER-II – 2 Year Lease – Traffic Ticket Writers (Per Unit / Month)	\$255	\$320	\$380	\$440

nFORCER-II – 1 Year Lease – Traffic Ticket Writers (Per Unit / Month)	\$430	\$555	\$680	\$800
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- 1) All of the monthly lease pricing in Table D will be reduced by \$25 once the County begins using its own data plan.

**E. Purchase Options for Traffic/Moving Devices:**

Traffic Equipment Purchase	nFORCER-II Print	nFORCER-II Scan	nFORCER-II ID	nFORCER-II ID/Scan
nFORCER-II Purchase - Traffic Ticket Writers (Each)	\$2,700	\$3,400	\$3,850	\$4,500
Support / Maintenance / Data Plan Required for Each nFORCER-II Traffic Ticket Writer (Each)	\$80 / Month for All Options			
Configuration & Setup (Each)	Waived (Normally \$100)			
Training	Included			

- 1) The monthly support fee will be reduced by \$25 from \$80 to \$55 once the County begins using its own data plan.

**F. Lease to Purchase Option for Traffic/Moving Devices:**

The County will have the option to purchase any leased Traffic/Moving device throughout the contract. The price for the purchase would be \$94 / Unit / Month left on the lease. For example, 18 months into the 60-month contract, the County decides to purchase the nFORCER the cost would be: \$94 X 42 months or \$3,948. \$80 per month Communications and Support Fee required for service.

- 1) The monthly support fee will be reduced by \$25 from \$80 to \$55 once the County begins using its own data plan.

**G. Accessories and Extended Warranty:**

nFORCER-II Accessories and Options		
Item	Description	Price
1	Single Dock with power supply	\$219
2	Single Dock without power supply (used with quad base)	\$195
3	Quad Dock base only	\$365
4	Quad Dock base with docks	\$1,147
5	Hot swap Battery	\$138
6	Carry case	\$39
7	USB Car charger	\$50
8	USB AC Adapter	\$65
9	Hand Strap	\$24

10	Top Strap	\$24
11	High-Capacity Hot Swap Battery	\$180

Five (5) Year extended Manufacturer Warranty

- Free from defects in materials and workmanship, under normal intended use
- 10 business day turnaround for repairs
- Consumables not covered

**2. Parking Citation Services and Fees**

**A. Equipment Leasing Fees (Existing Leases Only):** County will pay Contractor according to the following rates and terms.

**ticketPRO Magic Two-Piece Devices**

Location	Qty	Rate	Term	Cost
Coastside Patrol Bureau (Moss Beach – Unincorporated Patrol)	2	\$87 / Month / Unit	9 Months	\$1,566
Headquarters Patrol (Unincorporated Patrol)	5	\$87 / Month / Unit	9 Months	\$3,915
San Carlos Police Bureau	4	\$87 / Month / Unit	9 Months	\$3,132
North County (Unincorporated Patrol)	2	\$87 / Month / Unit	9 Months	\$1,566
Hospital Security	1	\$87 / Month / Unit	9 Months	\$783
<b>TOTAL DEVICES</b>	<b>14</b>		<b>TOTAL</b>	<b>\$10,962</b>

- 1) County will notify the Contractor of which parking database should be used for each of the leased handheld devices listed.
- 2) Contractor will provide two (2) screen protectors at no charge to the County for each device leased if compatible with the device.
- 3) Contractor will cover two (2) cracked screen incidences at no charge to the County.

**B. Service Fees:** The following fees will be charged to the County by the Contractor as these items are processed. Costs will be determined by the quantity processed and will be invoiced to the County monthly.

Fee	Rate	Term
Electronic Parking Citation Processing Fee – County orders citation rolls - requires Separate Purchase Order	\$0.40 / Citation	9 months
Electronic Parking Citation Processing Fee- Turbo Data provides citation rolls (2 inches) at no extra cost	\$0.50 / Citation	9 months
Electronic Parking Citation Processing Fee - Turbo Data provides citation rolls (3 inches) at no extra cost	\$0.55 / Citation	9 months
Manual Parking Citation Processing	\$0.70 / Citation	9 months
Notice Processing	\$0.76 / Citation	9 months
Final Notice Letters	\$0.76 / Letter	9 months
DMV Hold Letters	\$0.76 / Letter	9 months
Administrative Adjudication	\$1.50 / Appeal	9 months
Adjudication Letters	\$0.76 / Letter	9 months
Administrative Hearings (Revised May 2026)	\$50.00 / Hearing	9 months
Out of State Processing – % of Revenue Collected	25%	9 months
Collections for Citations delinquent over 90 days (ICS)	25%	9 months
Franchise Tax Board Processing - % of revenue collected	25%	9 months
Payment Plans Entered	\$5.00 / Plan	9 months
Payment Plans Letters Mailed	\$0.76 / Letter	9 months
Banking Services Options- Scan Checks directly into Agency Bank Account	No Charge	9 months
Banking Services Options- Courier Daily Bank Deposit Service (Monthly Fee)	\$200.00	9 months

- 1) **Postal Rate Increase Offset:** If postal rates increase during the term of this agreement notice, letter fees to TDS shall be raised immediately to offset the effect of the postage rate increase.

**Total Not to Exceed Amount for this Agreement is \$4,050,000.**

## **INVOICING**

### **Upon 100% Completion and County's acceptance of services rendered.**

County shall pay Contractor, upon receipt of an invoice, for services rendered. Each invoice submitted must include the following information, at a minimum:

- Invoice number and date
- Agreement number / PO number
- Time period covered
- Detailed statement of services/work completed for the invoiced period
- Total amount of invoice

Contractor shall submit invoices to:

- Email: Sheriffs\_Fiscal\_Unit@smcgov.org
- CC: Lydia Rivera (LHRamirez@smcgov.org)

County shall have the right to withhold payment if County determines that the quality or quantity of work performed is unacceptable. Payments shall be made within 30 days from the date of the applicable undisputed invoice.