

RESOLUTION NO. .

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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**RESOLUTION AUTHORIZING AN AGREEMENT WITH CROSSROADS HEALTH LLC
TO PROVIDE OVERPAYMENT AND CREDIT BALANCE RESOLUTION SERVICES,
FOR THE TERM OF APRIL 1, 2026 THROUGH MARCH 31, 2029,
IN AN AMOUNT NOT TO EXCEED \$2,630,000**

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, in December 2025, San Mateo Medical Center completed a Request for Proposals for overpayment resolution services; and

WHEREAS, Crossroads Health LLC (Crossroads) was elevated due to their documented effectiveness in resolving overpayments and credit balances; and

WHEREAS, Crossroads has agreed to provide overpayment resolution and credit balances services for the term of April 1, 2026, through March 31, 2029, in an amount not to exceed \$2,630,000; and

WHEREAS, this Board has been presented with a form of such agreement, has examined and approved it as both form and content, and desires to enter into it.

NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that the President of the Board of Supervisors be and is hereby authorized and directed to

execute said agreement for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest the President's signature thereto.

BE IT FURTHER RESOLVED that the Chief of San Mateo County Health or designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate) and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

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