

AT&T Network Integration Services Enhanced 911 (E911) Services

Change Order Request

GBS420364.2

PCS ID: 20250328-136

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CUSTOMER Legal Name ("Customer")	AT&T Enterprises, LLC. ("AT&T")	AT&T Branch Sales Contact Name
County of San Mateo	AT&T	Name: Matthew Chartier
CUSTOMER Address	AT&T Enterprises, LLC. Address and Contact	AT&T Branch Sales Contact Information
Street Address: 455 County Center City: Redwood City State: CA Country: USA Zip Code: 94063	208 S. Akard Street Dallas, TX 75202 Contact: Master Agreement Support Team Email: mast@att.com	Address: 1121 Jefferson Ave. City: Redwood City State: CA Zip Code: 94063 Email: mc9327@att.com Sales/Branch Mgr: Steven Gallagher SCVP Name: Chris Congo
CUSTOMER Contact	AT&T Address and Contact	AT&T NI Contact Information
Name: Aman Takhar Title: IS Manager - Information Services Department (ISD) Telephone: (650) 363-4548 Email: atakhar@smcgov.org	Name: Title: Telephone: Street Address: City: State / Province: Country: Domestic / Intl / Zip Code:	Name: Nicole Jacquemin Address: 600 E Green St, 3rd floor City: Pasadena State: CA Country: USA Zip Code: 91101 Telephone: 626-241-7409 Email: nicole.jacquemin@att.com
CUSTOMER Billing Address		
Street Address: 455 County Center City: Redwood City State: CA Country: USA Zip Code: 94063		

This AT&T Network Integration Services Change Order Request ("Change Request") is an attachment to the AT&T Network Integration Services Pricing Schedule GBS251502 dated 05/14/19 ("NI Contract"). To the extent any terms set forth in this Change Request conflict with those of the NI Contract or the Statement of Work, the order of priority shall be with respect to the AT&T Network Integration Services provided hereunder: (1) this Change Request; (2) the Statement of Work; (3) the NI Contract.

AGREED: CUSTOMER: County of San Mateo	AGREED: AT&T
By:(Authorized Agent or Representative)	By:(Authorized Agent or Representative)
(Typed or Printed Name)	(Typed or Printed Name)
(Title)	(Title) Stephanie Digitally signed by Stephanie Herbert
Date)	(Date: 2025.04.09 14:31:20 -05'00'

AT&T Network Integration Services

Change Order Request



ATTUID: np211k

CHANGE REQUEST

Type of Request:	Extension of existing service		
Initiator (Company):	County of San Mateo		
Change Request Received by:	AT&T, Nicole Jacquemin		
Price Impact:	\$148,550.40		

Task Description:

Upon execution of this Change Order Request, the following will be in effect:

2.2 SOW Term

The term is extended for coverage period: June 1, 2025 through May 31, 2028.

6. Fees and Charges is modified as follows:

Table A - Monthly Recurring Charges (MRC):

Item Description	Item Code	Quantity	Price Per Unit	Extended Price, Per Month
Enterprise 911 Service Minimum Fee	EN911-MMRCEU	8,119 endpoints	\$0.35	\$2,841.65
Enterprise VPN Tunnel	EN911-NETSER	1	\$267.00	\$267.00
TOTAL MONTHLY RECURRING CHARGE (PER MONTH) Minimum:				\$3,108.65

Table C - Maintenance: Annual recurring charges

Item Description	Unit of Measure	Item Code	Price per Year
Annual Maintenance & Support Virtual Emergency Gateway	Per Year	PROSR-EGWVEM	\$8,073.00
Annual Maintenance & Support Virtual Emergency Gateway Licenses	Per Year PROSR-EGWVEA		\$4,140.00
	TOTAL ANNUAL CHARGE (PER YEAR):		

Table D – Optional: Professional Services (If Required)

Item Description	Unit of Measure	Item Code	Price per Unit
Professional Services Hours	Per Hour	PROSR-PISHRR	\$312.50
911 Response Center Call Fee – This charge applies to calls handled by the Emergency Call Response Center (ECRC) for endpoints that are not provisioned or in failure scenarios.	Per Call	RE911-UNPRRC	\$115.00

Other information related to Change Order:

All remaining scope and terms and conditions outlined in GBS251502 remain in effect.

AT&T reserves the right to withdraw this Change Order if not signed by the Customer by June 20, 2025.

Impact of Change

Pricing Summary

Item	Price Per Unit	Bill Frequency	# of Units	Extended Price
Monthly Recurring Charge, outlined in Table A	\$3,108.65	Per Month	36 months	\$111,911.40
Maintenance, outlined in Table C	\$12,213.00	Per Year	3 years	\$36,639.00

TOTAL Charges: \$148,550.40