

Manufacturer	Description	Purpose				Not to Exceed Amount	Start Date	End Date
Adobe	Adobe Enterprise software maintenance renewal	Adobe Enterprise software is a set of productivity tools from Adobe that gives users access to various software to support departmental business needs. Tools include Adobe Pro used for editing/creating pdf documents, Adobe Sign used for digital signatures, and Adobe Creative Cloud used for graphic design, video editing, web development, and photography.				\$ 1,250,000.00	6/25/2026	6/24/2029
RFP/Solicitation		How many responders	Sole Source	No. of Sole Source	Renewals/ RFP's	No. of renewals	Performance Metrics	Performance Metrics Met
Request For Quotations, for 3YR term 6/25/20-6/24/23 - P2005285, 6/25/20-6/24/21 (1st of 3YRs) - P2104725, 6/25/21-6/24/22 (2nd of 3YRs) - P2204170, 6/25/22-6/24/23 (3rd of 3YRs) Cooperative-P2304483, 6/25/23-6/24/24 (CMAS) Invitation For Bid- P2404499, 6/25/24-6/24/25 Invitation For Bid- P2504454, 6/25/25-6/24/26		4 vendors for 6/25/20-6/24/23; 1 vendor for 6/25/23-6/24/25; 9 vendors for 6/25/24-6/24/25; 13 vendors for 6/24/26-6/24/26	No	N/A	Request for Quotations / Cooperative/ Invitation For Bid	3	99.99% Subscription uptime and support availability	99.99%
Manufacturer	Description	Purpose				Not to Exceed Amount	Start Date	End Date
Amazon	Amazon Web Services subscription renewal	Amazon Web Services (AWS) is a computing hosted environment. AWS provides the County with several services for various computing needs, ability to run applications, store data, and perform various tasks in the cloud. Data backups, sFTP DNS, website access, and networking use the AWS services used by the County: EC2 (Elastic Compute Cloud): Virtual servers in the cloud that can be configured as per the user's requirements; S3 (Simple Storage Service): Object storage service for storing and retrieving any amount of data. EBS (Elastic Block Store): Block-level storage volumes for use with EC2 instances; VPC (Virtual Private Cloud): Isolated section of the AWS Cloud where users can launch resources; Amazon Route 53: Scalable and highly available domain name system (DNS) web service. Many County websites use this service.				\$ 975,000.00	7/1/2026	6/30/2029
RFP/Solicitation		How many responders	Sole Source	No. of Sole Source	Renewals/ RFP's	No. of renewals	Performance Metrics	Performance Metrics Met
P1601784, 11/1/15-2/13/18; Resolution# 075712 extending through 6/30/21; Resolution# R078288 w/RFP Waiver- P2200699, 7/1/21-6/30/23 P2304605, 7/1/23-2/1/24; P2402446, 2/1/24-6/30/24; Resolution# R080436 -P2500823, 7/1/24-6/30/26		N/A	Yes	5	Sole Source renewals	4	99.99% Subscription uptime and support availability	99.99%
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Avaya	Avaya PASS software maintenance renewal		Avaya PASS provides County the ability to engage Avaya through our designated vendor, providing crucial assistance for the County's old phone system. There are often challenges that surpass the expertise of the County's Telecomm team or the vendor, necessitating getting support from Avaya if necessary. In the absence of PASS, Avaya will not extend equipment support to the County through the vendor.			\$ 250,000.00	7/8/2026	7/7/2027

RFP/Solicitation		How many responders	Sole Source	No. of Sole Source	Renewals/ RFP's	No. of renewals	Performance Metrics	Performance Metrics Met
Request for Proposals, P0904195, 5/1/09-4/30/17; Request for Proposals/Master Services Agreement, P1704642, 6/8/17-6/7/18; Cooperative, P1804111, 6/8/18-6/7/19 (Santa Cruz); Cooperative, P1905378, 6/8/19-6/7/20 (Santa Cruz); Cooperative, P2005140, 6/8/20-6/7/21 (Santa Cruz); P2201260, 6/8/21-6/7/22 (County Procurement); Cooperative, P2204299, 7/8/22-7/7/23 (Santa Cruz); Cooperative, P2304630, 7/8/23-7/7/24 (Santa Cruz); Cooperative, P2404487, 7/8/24-7/7/25 (OMNIA); Cooperative, P2600647, 7/8/25-7/7/26 (OMNIA)		1 vendor for 6/8/19-6/7/20; 1 vendor for 6/8/20-6/7/21; 1 vendor for 6/8/21-7/7/22; 1 vendor for 6/8/22-6/7/23; 1 vendor for 6/8/23-6/7/24; 1 vendor for 7/8/24-7/7/25; 1 vendor for 7/8/25-7/7/26;	Yes	1	RFP / Cooperative/ Sole Source	9	99.99% Subscription uptime and support availability	99.99%
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Microsoft Corporation	Microsoft Enterprise software maintenance renewal	The County's Microsoft Enterprise platform is used as the primary platform for all County employees playing a role in our day-to-day operations, innovation initiatives, and growth strategies. Microsoft's software solutions are integral to our business processes, ranging from communication, collaboration, automation, and computing devices. Productivity tools included in the platform are Outlook, Teams, Sharepoint, Word, Excel, and PowerPoint. Azure is our cloud computing service used for application management, data storage, and virtual machines used by our County Health.			\$ 16,000,000.00	7/1/2026	6/30/2029	
RFP/Solicitation		How many responders	Sole Source	No. of Sole Source	Renewals/ RFP's	No. of renewals	Performance Metrics	Performance Metrics Met
P1704413, 7/1/17-6/30/18 (1st of 3YRs) (Riverside Cooperative); -P1804746, 7/1/18-6/30/19 (2nd of 3YRs); -P1905447, 7/1/19-6/30/20 (3rd of 3YRs); P2005437, 7/1/20-6/30/21 (1st of 3YRs) (Riverside Cooperative); - P2104841, 7/1/21-6/30/22 (2nd of 3YRs); - P2204271, 7/1/22-6/30/23 (3rd of 3YRs); P2402421, 7/1/23-6/30/24 (1st of 3YRs) (Riverside Cooperative); - P2404500, 7/1/24-6/30/25 (2nd of 3YRs); - P2600001, 7/1/25-6/30/26 (3rd of 3YRs)		5 vendors for 7/1/17-6/30/20; 7 vendors for 7/1/20-6/30/23; 2 vendors for 7/1/23-6/30/26	No	N/A	Invitation For Bid/ Cooperative	3	99.99% Subscription uptime and support availability	99.99%
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Rubrik	Rubrik software and hardware maintenance	Rubrik is a data management and backup software designed to simplify and automate data protection for the County. Rubrik provides a platform for managing and securing data in various environments, including on-premises data centers, cloud setups, and edge locations. Rubrik provides an solution for backup, recovery, replication, and data archival, integrates with the County's AWS cloud environments such, enabling ISD to extend data protection to the cloud, and incorporates security measures to protect sensitive county data during backup and recovery.			\$ 615,000.00	7/1/2026	6/30/2029	

RFP/Solicitation		How many responders	Sole Source	No. of Sole Source	Renewals/ RFP's	No. of renewals	Performance Metrics	Performance Metrics Met
Request For Proposal, P2001970, 1/1/20-12/31/20 Invitation for Bid 2/21/20 for 3YR term- 7/1/20-6/30/23 - P2005306, 7/1/20-7/1/21 (1st of 3YRs); - P2005306, 7/1/21-7/1/22 (2nd of 3YRs); - P2203934, 7/1/22-6/30/23 (3rd of 3YRs) Invitation for Bid 6/20/23, 2YR term- 7/1/23-6/30/25 - P2304663, 7/1/23-6/30/25 (1st of 2YRs); - P2404486, 7/1/24-6/30/25 (2nd of 2YRs); Cooperative, P2504517, 7/1/25-6/30/26 (NASPO)		11 vendors for 1/1/20-12/31/20; 2 vendors for 7/1/20-7/1/23; 3 vendors for 7/1/23-7/1/25; 1 vendor for 7/1/25-6/30/26	No	N/A	RFP/ Invitation for Bid/ Cooperative	3	99.99% Subscription uptime and support availability	99.99%
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ServiceNow	ServiceNow software maintenance renewal	The County's IT service management platform is used by the Information Services Department (ISD) as the primary platform for all IT requests, incidents, asset management, cost management, and IT procurement. Health, Probation, Sheriff's Office, Office of Sustainability, Human Services Agency, Controller's, Human Resources, Assessor-County Clerk-Recorder, Department of Public Works, and Planning and Building also use this Platform for managing internal services.			\$ 2,310,000.00	8/18/2026	8/17/2029	
RFP/Solicitation		How many responders	Sole Source	No. of Sole Source	Renewals/ RFP's	No. of renewals	Performance Metrics	Performance Metrics Met
Request for Proposal 12/20/13: P1500922, 8/18/14-8/17/17; Resolution 075481 for RFP Waiver for 3YR term, 8/18/17-8/17/20 -P1800917, 8/18/17-8/17/18 (1st of 3Yrs); -P1900237, 8/18/18-8/17/19 (2nd of 3YRs); -P2000174, 8/18/19-8/17/20 (3rd of 3Yrs); Invitation for Bid, P2005352, 8/18/20-8/17/21; Invitation for Bid, P2104821, 8/18/21-8/17/22; Invitation for Bid, P2300379, 8/18/22-8/17/23; Invitation for Bid, P2400601, 8/18/23-8/17/24; Invitation for Bid, P2500238, 8/18/24-8/17/25; Cooperative, P2600282, 8/18/25-8/17/26 (NASPO)		5 vendors for 8/18/14-8/17/17; Sole Source 8/18/17-8/17/20; 4 vendors for 8/18/20-8/17/21; 9 vendors for 8/18/21-8/17/22; 7 vendors for 8/18/22-8/17/23; 9 vendors for 8/18/23-8/17/24; 5 vendors for 8/18/24-8/17/25; 1 vendor for 8/18/25-8/17/26	Yes, only 2017-2020	1	RFP/ Sole Source/ Invitation For Bid/ Cooperative	7	99.99% Subscription uptime and support availability	99.99%