

**AMENDMENT TO AGREEMENT
BETWEEN THE COUNTY OF SAN MATEO AND
GENASYS**

THIS AMENDMENT TO THE AGREEMENT, entered into this 19th day of May 2026 by and between the COUNTY OF SAN MATEO, hereinafter called "County," and Genasys, hereinafter called "Contractor";

W I T N E S S E T H:

WHEREAS, pursuant to Government Code, Section 31000, County may contract with independent contractors for the furnishing of such services to or for County or any Department thereof;

WHEREAS, the parties entered into an Agreement for fire evacuation planning services on June 10, 2019; and

WHEREAS, the parties amended the Agreement to include an online evacuation platform and subscription to countywide evacuation zones for a period of three years on May 19, 2020; and

WHEREAS, the parties amended the Agreement for an additional three years on October 19, 2022, extending the Agreement to May 23, 2026; and

WHEREAS, the parties wish to amend the Agreement to extend the period of performance through June 30, 2027.

NOW, THEREFORE, IT IS HEREBY AGREED BY THE PARTIES HERETO AS FOLLOWS:

The following section of the Agreement (Sections 1 through 4) and the corresponding Exhibits referenced in those sections) are hereby amended to state as follows. Except as stated, all other terms and conditions of the Agreement not otherwise in conflict with this Amendment shall remain in full force and effect.

1. Exhibits and Attachments

The following exhibits and attachments are attached to this Agreement and incorporated into this Agreement by reference:

Exhibit A – Services, as revised and dated May 19, 2026

Exhibit B – Payments and Rates, as revised and dated May 19, 2026

2. **Services to be performed by Contractor**

In consideration of the services provided by Contractor in accordance with all terms, conditions, and specifications set forth in this Agreement and in Exhibit A as revised and dated May 19, 2026, Contractor shall deliver services for County in accordance with the terms, conditions and specifications set forth in this Agreement and in Exhibit A, as revised and dated on May 19, 2026.

3. **Payments**

In consideration of the services provided by Contractor in accordance with all terms, conditions, and specifications set forth in this Agreement and in Exhibit A as revised and dated May 19, 2026, County shall make payment to Contractor based on the rates and in the manner specified in Exhibit B as revised and dated, May 19, 2026.

County reserves the right to withhold payment if County reasonably and in good faith determines that the quantity or quality of the work performed is unacceptable. Prior to withholding any payment under this Section, County shall meet and confer with Contractor in good faith to discuss any perceived work deficiencies and allow Contractor a reasonable time to cure any perceived defects in the services rendered. In no event shall County's total fiscal obligation under this Agreement exceed **SEVEN HUNDRED THOUSAND ONE HUNDRED SIX DOLLARS (\$744,106)**. In the event that the County makes any advance payments, Contractor agrees to refund any amounts in excess of the amount owed by the County at the time of contract termination or expiration. Contractor is not entitled to payment for work not performed as required by this agreement.

4. **Term**

Subject to compliance with all terms and conditions, the term of this Agreement shall be from May 19, 2026 through June 30, 2027.

In witness of and in agreement with this Agreement's terms, the parties, by their duly authorized representatives, affix their respective signatures:

For Contractor: Genasys


Contractor Signature

4/23/26
Date

Cassandra Montecón
Contractor Name (please print)

For County:

COUNTY OF SAN MATEO

By:
President, Board of Supervisors, San Mateo County

Date:

ATTEST:

By:
Clerk of Said Board

Exhibit A (Revised May 19, 2026)

In consideration of the payments set forth in Exhibit B as revised and dated May 19, 2026, Genasys shall provide the following services:

Alert Channels and Integrations

- Genasys Protect Mobile App and Website (Community App)
- Unlimited zone-based updates to third parties (i.e. Tablet Command, Intterra, ESRI, and WAZE)

Mapping and Planning Tools

- Fully integrated GIS (ESRI) mapping environment and tools
- Geo-targeted notifications using freehand polygons, city boundaries and/or predefined zones
- Algorithmically defined evacuation zones with metadata
- ESRI ArcGIS Connector – bring in static or connect to live data (facilities, local government, third-party)
- Evacuation status update workflows
- Dynamic geographic asset library (facilities, road closures, shelters, etc.)
- Simple tools to create subzones (split, merge and refine)
- Genasys Zone Mapping Service (ZMS) - integrate alert geometry into existing GIS systems (for non-public use cases)
- Live threat feeds (traffic, hot-spot, weather, AQI, fires, red flag)
- Document Library - documents for collaboration and offline use
- Always up-to-date PDF Evacuation Pre-Plan reports (sharable QR code)
- Standard Static Grid MapBook (PDF) at 12000 & 24000 scale
- Avenza-ready geo-PDFs

Hazard Library – multi-hazard models for drills, training, and live incidents o On-demand wildfire simulations anywhere in the United States

- Standard flood and dam inundation mapping
- Traffic Modeling for clearance times and chokepoint analysis

Customer Success

- Dedicated Success Manager for onboarding and long-term engagement
- 24x7x365 Technical Support (On-call L1/L2, STD SLA, Platform Monitoring)
- Unlimited access to Genasys Customer Center and access to on-demand online training curriculum
- Community outreach campaign materials to drive awareness and sign-ups
- Ad Hoc Instructor-led online webinars and huddles (meet with your peers)
- Access to workflows, templates, and peer-to-peer resources
- Initial data & contact loading support

Administration and Contact Management

- Flexible user profile and permission configuration
- Intuitive user interface for easy deployment, management, and training
- Open access to API-based web services
- Unlimited credentialed users (ALERT and/or EVAC)
- Streamlined user/group management and access

Exhibit B (Revised May 19, 2026)

In consideration of the payments set forth in Exhibit A as revised and dated May 19, 2026, County shall pay Contractor based on the following fee schedule and terms:

Feature #	Product Description	13-Month Term Renewal Net Total
GP-EVAC	Genasys EVAC	\$106,506

Contractor shall invoice the County, and all invoices from Contractor shall include, at a minimum:

- (a) A description of services provided

Invoices shall be provided to Ryan Reynolds, Assistant Director at: DEM_Invoices@smcgov.org and RReynolds@smcgov.org.

In no event shall the County's fiscal obligation for this Amendment exceed \$106,506.