

RESOLUTION NO. .

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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RESOLUTION AUTHORIZING AN AGREEMENT WITH KAINEXUS TO PROVIDE AN INFORMATION SYSTEM FOR TRACKING PROBLEM IDENTIFICATION AND RESOLUTION WHILE CARING FOR CLIENTS WITH COMPLEX NEEDS THROUGHOUT SAN MATEO COUNTY HEALTH, FOR THE TERM OF DECEMBER 10, 2019 THROUGH DECEMBER 9, 2022, IN AN AMOUNT NOT TO EXCEED \$316,800

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, San Mateo County Clients with complex needs have co-occurring chronic physical conditions, as well as mental health and substance use challenges; many are food and housing insecure or homeless and live in poverty or are conserved; and

WHEREAS, because of the complexity of these clients' needs, and the necessity for quick efficient intervention and coordination of services, it is critical to identify and resolve problems when delivering care to these clients; and

WHEREAS, it is also important to be able to spread these problems' solutions across San Mateo County Health (SMCH), since many of these clients receive services from all or some combination of the following SMCH divisions: Behavioral Health and Recovery Services (BHRS), the San Mateo Medical Center (SMMC), Aging and Adult Services, and/or Public Health Policy and Planning through its Whole Person Care (WPC)/Bridges to Wellness programs; and

WHEREAS, SMCH does not have a single information system to track problem identification, resolution and spread of solutions; and

WHEREAS, SMCH issued a request for proposals on December 19, 2018 to explore an integrated solution, and elevated one of the proponents on February 13, 2019; and

WHEREAS, KaiNexus is a cloud-hosted solution that provides access to reliable, real-time information and was designed to track problem-solving efforts to accelerate improvements and contains key features that will improve problem-solving, increase efficiency of staff and transparency, and ensure that opportunities to improve are not missed or forgotten; and

WHEREAS, a “readiness workgroup” of key stakeholders has been meeting on a regular basis to achieve a successful integration of problem solving across SMCH; and

WHEREAS, in June 2019, the State of California approved Health’s use of WPC funds to acquire and implement a customizable technology platform to track problem identification and resolution, in support of meeting the intended goal of improving outcomes for clients with complex needs; and

WHEREAS, the funds are restricted to this purpose and cannot be redirected to other purposes; and

WHEREAS, both parties now wish to enter into an agreement to provide an information system to track problem identification and resolution while caring for clients

with complex needs for the period from December 10, 2019, through December 9, 2022, for a total obligation of \$316,800; and

WHEREAS, this Board has been presented with a form of the agreement and has examined and approved it as both form and content, and desires to enter into the agreement; and

NOW, THEREFORE, IT IS HEREBY RESOLVED that the President of this Board of Supervisors be and is hereby authorized and directed to execute this agreement for and on behalf of the County of San Mateo and the Clerk of the Board shall attest the President's signature thereto.

BE IT FURTHER RESOLVED that the Chief of San Mateo County Health or the Chief's designee to authorize to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

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