



COUNTY OF SAN MATEO
Inter-Departmental Correspondence
Human Services Agency



Date: June 23, 2015
Board Meeting Date: July 7, 2015
Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Iliana Rodriguez, Director, Human Services Agency

Subject: Agreement with Saint Francis Memorial Hospital Rally Family Visitation Services

RECOMMENDATION:

Adopt a resolution authorizing an agreement with Saint Francis Memorial Hospital Rally Family Visitation Services to provide Visitation Services for FY 2015-18, for the term of July 1, 2015 through June 30, 2018, in the amount of \$459,000.

BACKGROUND:

San Mateo County Children & Family Services investigates allegations of child abuse and neglect reported to the Child Abuse Hotline. Children in imminent danger may be removed from their parents' custody and placed in out-of-home care by the Juvenile Court. The Juvenile Court must address the issue of visitation with the parents, siblings, grandparents, and other relatives while the child is placed out-of-home. In cases where the Juvenile Court has concern about the safety of the child during visitation with the parent, sibling, grandparent, or other relatives, supervised visitation will be ordered. In those cases where the parent may present a serious threat to the child, such as child abduction, threats of serious violence, and untreated mental illness which poses a risk for the child, or a documented diagnosis/history of violent outbursts, County of San Mateo staff will provide supervised visitation.

Supervised visitation allows parents to maintain contact with their children while providing some degree of protection for the children and youth. Supervised visitation programs permit a third person to monitor the visits between the parent and the child so that the interaction between parent and child is healthy and the child is safe from further abuse or coercion by the parent. Visitation supervisors are expected to watch the entire visit, to intervene if necessary, and to give written feedback about the visits to the social worker who made the referral.

On March 3, 2015, the Human Services Agency conducted a Request for Proposals (RFP) and send out a public notice conducting a survey for interest in submitting a proposal for Supervised Visitation Services. HSA received four (4) proposals. Saint Francis Memorial Hospital Rally Family Visitation Service (SFMHRFVS) was selected as the Contractor for services.

DISCUSSION:

The Agreement makes SFMHRFVS responsible for providing supervised and therapeutic visitation services, with the goals of providing a safe place for parent/child contact, working with families to monitor interaction and intervening when necessary, and providing information to the Children and Family Services social worker working with the family.

The population to be served by Contractor is limited to children who are dependents of the Juvenile Court and their parents, siblings, grandparents, guardians, and other relatives with whom the Juvenile Court has ordered supervised visits, or as requested by the social worker. When requested, the Contractor will be required to provide therapeutic visitation services, which shall be facilitated by licensed or license-eligible therapists, who work with the parents and children on developing positive family interactions.

The resolution contains the County’s standard provisions allowing amendment of the County’s fiscal obligations by a maximum of \$25,000 (in aggregate).

County Counsel has reviewed and approved the Agreement and Resolution as to form and the Contractor meets the insurance certification requirement.

This Agreement contributes to the commitment and goal of a Healthy Community by ensuring children who have been removed from their homes have safe and meaningful visits with parents and other relatives, with the ultimate goal of family reunification where possible. It is anticipated that 92% of families referred will schedule visits and Contractor is anticipated to have a Customer Service Surveys rating of 95% or above.

PERFORMANCE MEASURE(S):

Measure	FY 2015-16 Projected	FY 2016-17 Projected
Percent of families referred to St. Francis Memorial Hospital Rally Family Visitation Services actually scheduled for visits	90%*	92%
Based on Customer Service Surveys, Contractor shall maintain a positive rating of good or above	95%	96%

**First time contractor no recorded actuals*

FISCAL IMPACT:

The term of the Agreement is July 1, 2015 through June 30, 2018. The total obligation of this Agreement is \$459,000, of which, \$275,400 or 60% is funded through State Realignment and Federal Funds and \$183,600 or 40% is Net County Cost. Funds have been included in the FY 2015-16 and FY 2016-17 Recommended Budgets. Similar arrangements will be made for FY 2017-18.

REQUEST FOR PROPOSAL PROCESS MATRIX

1.	General description of RFP	RFP to solicit providers to offer Supervised Visitation Services to children, who are dependents of the court. and their immediate and extended family.
2.	List key evaluation criteria	Evaluation criteria included agency qualifications; ability to serve identified population, project description, evidence of collaboration, agency capacity, and cost effectiveness of the program and budget.
3.	Where advertised	San Mateo County Daily Journal
4.	In addition to any advertisement, list others to whom the RFP announcement was sent	RFP Distribution mailing list comprised of 204 providers.
5.	Total number of RFP's sent to prospective proposers	Six
6.	Number of proposals received	Four (4)
7.	Who evaluated the proposals	<ol style="list-style-type: none"> 1. South County CFS Program Manager, Gary Beasley; 2. North County Intake Social Work Supervisor, Denicia Cormier; 3. Central County Central Support Services Supervisor, Marcela Rodriguez
8.	In alphabetical order, names of proposers (or finalists, if applicable) and location	<p>Meridian Human Services Inc., Pacifica, Ca.</p> <p>Pyramid Alternatives Inc., Pacifica, Ca.</p> <p>St. Francis Memorial Hospital, S.F., Ca.</p> <p>The Unity Care Group, San Jose, Ca.</p>