

RESOLUTION NO. .

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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**RESOLUTION AUTHORIZING AMENDMENT NO. 2 TO THE AGREEMENT WITH
COMPUTER AID, INC. FOR OPERATIONAL MAINTENANCE AND CONSULTING
SERVICES, EXTENDING THE TERM BY TWO YEARS THROUGH JANUARY 16,
2028, AND INCREASING THE AMOUNT BY \$750,000, FOR A TOTAL AMOUNT NOT
TO EXCEED \$1,739,000**

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, on April 7, 2022, the Technology Services Department (TSD), released a Request for Proposals for operational maintenance and consulting services for the County's information technology (IT) service management platform for processing technology support requests, asset management, cost management, and IT procurement services provided by TSD; and

WHEREAS, the platform's functionality is also used for departmental IT operations and business processes by the Controller's Office, Sheriff's Office, Sustainability Department, Human Resources, and County Health; and

WHEREAS, on January 17, 2023, the Board of Supervisors approved an agreement with Computer Aid, Inc. for operational maintenance and consulting services for the County's IT service management platform, for the term of January 17, 2023 through January 16, 2026, and for a total amount not to exceed \$750,000; and

WHEREAS, on June 10, 2025, the Board of Supervisors approved Amendment No. 1 to the Agreement increasing the amount by \$239,000 for a new total amount not

to exceed \$989,000 for additional enhancements to workflows implemented to support County Health's electronic health records system; and

WHEREAS, the parties wish to execute Amendment No.2 to the Agreement between the County and Computer Aid, Inc. for continued operational maintenance and consulting services, extending the term through January 16, 2028, and increasing the amount by \$750,000 for a new total not to exceed amount of \$1,739,000; and

WHEREAS, this Board has been presented with the amendment and has examined and approved it as to both form and content and desires to enter the agreement.

NOW THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that the President of the Board of Supervisors is hereby authorized and directed to execute said agreement for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest to the President's signature thereto.

BE IT FURTHER RESOLVED that the Chief Information Officer (CIO) or CIO's designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term of services is/are within the current or revised fiscal provisions.

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