

RESOLUTION NO. .

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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**RESOLUTION AUTHORIZING THE DIRECTOR/CHIEF INFORMATION OFFICER OR
DESIGNEE TO EXECUTE NECESSARY CONTRACT DOCUMENTS FOR THE
PROCUREMENT AND RENEWAL OF SOFTWARE, HARDWARE, AND
MAINTENANCE, FOR THE TERMS SPECIFIED IN ATTACHMENT A FOR AN
AMOUNT NOT TO EXCEED \$21,400,000**

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, the Technology Services Department (TSD) provides technology services to County departments and external agencies, including support of enterprise infrastructure which delivers network, cybersecurity, data center, public safety radio, servers, and applications services. To maintain seamless operation and optimal performance, TSD diligently manages the procurement of software and hardware, as well as the required ongoing subscription and support maintenance required to access and support the enterprise infrastructure; and

WHEREAS, on January 30, 2024, this Board approved Resolution No. 080144, followed by the approval of Resolution No. 090436 on June 11, 2024, and approved Resolution No. 080436 080984 on March 25, 2025. These resolutions authorized the Director/Chief Information Officer or designee to execute necessary contract documents for the procurement and renewal of software, hardware, and maintenance; and

WHEREAS, TSD requests that authorization be granted to the Director/Chief Information Officer or designee to execute the necessary contract documents for the

procurement and renewal of software, hardware, and maintenance as specified in Attachment A in an amount not to exceed \$21,400,000; and

WHEREAS, in cases where a vendor may face challenges in meeting the County's requirements including Equal Benefits, Non-Discrimination, Jury Services, and/or Living Wage, TSD requests that the Board of Supervisors authorize the Director/Chief Information Officer or designee to approve the waiver or modification of these requirements for contracts exceeding the threshold set by California Government Code Section 25502.5 and the Board desires to delegate such authority; and

WHEREAS, TSD will execute agreements using procurement methods consistent with those identified in Attachment A, as applicable, and will seek the Director of Procurement or designee's approval as appropriate and in accordance with the County's Administrative Memorandum B-1.

NOW THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that the Director/Chief Information Officer or designee is authorized to execute necessary contract documents for the procurement and renewal of software maintenance for the terms as specified in Attachment A in a total aggregate amount not to exceed \$21,400,000.

BE IT FURTHER RESOLVED that the Director/Chief Information Officer or designee is hereby authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term of services is/are within the current or revised fiscal provisions.

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Attachment A

Manufacturer	Description	Purpose				Not to Exceed Amount	Start Date	End Date
Adobe	Adobe Enterprise software maintenance renewal	Adobe Enterprise software is a set of productivity tools from Adobe that gives users access to various software to support departmental business needs. Tools include Adobe Pro used for editing/creating pdf documents, Adobe Sign used for digital signatures, and Adobe Creative Cloud used for graphic design, video editing, web development, and photography.				\$ 1,250,000.00	6/25/2026	6/24/2029
RFP/Solicitation		How many responders	Sole Source	No. of Sole Source	Renewals/ RFP's	No. of renewals	Performance Metrics	Performance Metrics Met
Request For Quotations, for 3YR term 6/25/20-6/24/23 - P2005285, 6/25/20-6/24/21 (1st of 3YRs) - P2104725, 6/25/21-6/24/22 (2nd of 3YRs) - P2204170, 6/25/22-6/24/23 (3rd of 3YRs) Cooperative-P2304483, 6/25/23-6/24/24 (CMAS) Invitation For Bid- P2404499, 6/25/24-6/24/25 Invitation For Bid- P2504454, 6/25/25-6/24/26		4 vendors for 6/25/20-6/24/23; 1 vendor for 6/25/23-6/24/25; 9 vendors for 6/25/24-6/24/25; 13 vendors for 6/24/26-6/24/26	No	N/A	Request for Quotations / Cooperative/ Invitation For Bid	3	99.99% Subscription uptime and support availability	99.99%
Manufacturer	Description	Purpose				Not to Exceed Amount	Start Date	End Date
Amazon	Amazon Web Services subscription renewal	Amazon Web Services (AWS) is a computing hosted environment. AWS provides the County with several services for various computing needs, ability to run applications, store data, and perform various tasks in the cloud. Data backups, sFTP DNS, website access, and networking use the AWS services used by the County: EC2 (Elastic Compute Cloud): Virtual servers in the cloud that can be configured as per the user's requirements; S3 (Simple Storage Service): Object storage service for storing and retrieving any amount of data. EBS (Elastic Block Store): Block-level storage volumes for use with EC2 instances; VPC (Virtual Private Cloud): Isolated section of the AWS Cloud where users can launch resources; Amazon Route 53: Scalable and highly available domain name system (DNS) web service. Many County websites use this service.				\$ 975,000.00	7/1/2026	6/30/2029
RFP/Solicitation		How many responders	Sole Source	No. of Sole Source	Renewals/ RFP's	No. of renewals	Performance Metrics	Performance Metrics Met
P1601784, 11/1/15-2/13/18; Resolution# 075712 extending through 6/30/21; Resolution# R078288 w/RFP Waiver- P2200699, 7/1/21-6/30/23 P2304605, 7/1/23-2/1/24; P2402446, 2/1/24-6/30/24; Resolution# R080436 -P2500823, 7/1/24-6/30/26		N/A	Yes	5	Sole Source renewals	4	99.99% Subscription uptime and support availability	99.99%
Manufacturer	Purpose				Not to Exceed Amount	Start Date	End Date	
Avaya	Avaya PASS software maintenance renewal		Avaya PASS provides County the ability to engage Avaya through our designated vendor, providing crucial assistance for the County's old phone system. There are often challenges that surpass the expertise of the County's Telecomm team or the vendor, necessitating getting support from Avaya if necessary. In the absence of PASS, Avaya will not extend equipment support to the County through the vendor.		\$ 250,000.00	7/8/2026	7/7/2027	

Attachment A

RFP/Solicitation		How many responders	Sole Source	No. of Sole Source	Renewals/ RFP's	No. of renewals	Performance Metrics	Performance Metrics Met
Request for Proposals, P0904195, 5/1/09-4/30/17; Request for Proposals/Master Services Agreement, P1704642, 6/8/17-6/7/18; Cooperative, P1804111, 6/8/18-6/7/19 (Santa Cruz); Cooperative, P1905378, 6/8/19-6/7/20 (Santa Cruz); Cooperative, P2005140, 6/8/20-6/7/21 (Santa Cruz); P2201260, 6/8/21-6/7/22 (County Procurement); Cooperative, P2204299, 7/8/22-7/7/23 (Santa Cruz); Cooperative, P2304630, 7/8/23-7/7/24 (Santa Cruz); Cooperative, P2404487, 7/8/24-7/7/25 (OMNIA); Cooperative, P2600647, 7/8/25-7/7/26 (OMNIA)		1 vendor for 6/8/19-6/7/20; 1 vendor for 6/8/20-6/7/21; 1 vendor for 6/8/21-7/7/22; 1 vendor for 6/8/22-6/7/23; 1 vendor for 6/8/23-6/7/24; 1 vendor for 7/8/24-7/7/25; 1 vendor for 7/8/25-7/7/26;	Yes	1	RFP / Cooperative/ Sole Source	9	99.99% Subscription uptime and support availability	99.99%
Manufacturer	Description	Purpose			Not to Exceed	Start Date	End Date	
Microsoft Corporation	Microsoft Enterprise software maintenance renewal	The County's Microsoft Enterprise platform is used as the primary platform for all County employees playing a role in our day-to-day operations, innovation initiatives, and growth strategies. Microsoft's software solutions are integral to our business processes, ranging from communication, collaboration, automation, and computing devices. Productivity tools included in the platform are Outlook, Teams, Sharepoint, Word, Excel, and PowerPoint. Azure is our cloud computing service used for application management, data storage, and virtual machines used by our County Health.			\$ 16,000,000.00	7/1/2026	6/30/2029	
RFP/Solicitation		How many responders	Sole Source	No. of Sole Source	Renewals/ RFP's	No. of renewals	Performance Metrics	Performance Metrics Met
P1704413, 7/1/17-6/30/18 (1st of 3YRs) (Riverside Cooperative); -P1804746, 7/1/18-6/30/19 (2nd of 3YRs); -P1905447, 7/1/19-6/30/20 (3rd of 3YRs); P2005437, 7/1/20-6/30/21 (1st of 3YRs) (Riverside Cooperative); - P2104841, 7/1/21-6/30/22 (2nd of 3YRs); - P2204271, 7/1/22-6/30/23 (3rd of 3YRs); P2402421, 7/1/23-6/30/24 (1st of 3YRs) (Riverside Cooperative); - P2404500, 7/1/24-6/30/25 (2nd of 3YRs); - P2600001, 7/1/25-6/30/26 (3rd of 3YRs)		5 vendors for 7/1/17-6/30/20; 7 vendors for 7/1/20-6/30/23; 2 vendors for 7/1/23-6/30/26	No	N/A	Invitation For Bid/ Cooperative	3	99.99% Subscription uptime and support availability	99.99%
Manufacturer	Description	Purpose			Not to Exceed Amount	Start Date	End Date	
Rubrik	Rubrik software and hardware maintenance	Rubrik is a data management and backup software designed to simplify and automate data protection for the County. Rubrik provides a platform for managing and securing data in various environments, including on-premises data centers, cloud setups, and edge locations. Rubrik provides an solution for backup, recovery, replication, and data archival, integrates with the County's AWS cloud environments such, enabling ISD to extend data protection to the cloud, and incorporates security measures to protect sensitive county data during backup and recovery.			\$ 615,000.00	7/1/2026	6/30/2029	

Attachment A

RFP/Solicitation		How many responders	Sole Source	No. of Sole Source	Renewals/ RFP's	No. of renewals	Performance Metrics	Performance Metrics Met
Request For Proposal, P2001970, 1/1/20-12/31/20 Invitation for Bid 2/21/20 for 3YR term- 7/1/20-6/30/23 - P2005306, 7/1/20-7/1/21 (1st of 3YRs); - P2005306, 7/1/21-7/1/22 (2nd of 3YRs); - P2203934, 7/1/22-6/30/23 (3rd of 3YRs) Invitation for Bid 6/20/23, 2YR term- 7/1/23-6/30/25 - P2304663, 7/1/23-6/30/25 (1st of 2YRs); - P2404486, 7/1/24-6/30/25 (2nd of 2YRs); Cooperative, P2504517, 7/1/25-6/30/26 (NASPO)		11 vendors for 1/1/20-12/31/20; 2 vendors for 7/1/20-7/1/23; 3 vendors for 7/1/23-7/1/25; 1 vendor for 7/1/25-6/30/26	No	N/A	RFP/ Invitation for Bid/ Cooperative	3	99.99% Subscription uptime and support availability	99.99%
Manufacturer	Description	Purpose			Not to Exceed Amount	Start Date	End Date	
ServiceNow	ServiceNow software maintenance renewal	The County's IT service management platform is used by the Information Services Department (ISD) as the primary platform for all IT requests, incidents, asset management, cost management, and IT procurement. Health, Probation, Sheriff's Office, Office of Sustainability, Human Services Agency, Controller's, Human Resources, Assessor-County Clerk-Recorder, Department of Public Works, and Planning and Building also use this Platform for managing internal services.			\$ 2,310,000.00	8/18/2026	8/17/2029	
RFP/Solicitation		How many responders	Sole Source	No. of Sole Source	Renewals/ RFP's	No. of renewals	Performance Metrics	Performance Metrics Met
Request for Proposal 12/20/13: P1500922, 8/18/14-8/17/17; Resolution 075481 for RFP Waiver for 3YR term, 8/18/17-8/17/20 -P1800917, 8/18/17-8/17/18 (1st of 3Yrs); -P1900237, 8/18/18-8/17/19 (2nd of 3YRs); -P2000174, 8/18/19-8/17/20 (3rd of 3Yrs); Invitation for Bid, P2005352, 8/18/20-8/17/21; Invitation for Bid, P2104821, 8/18/21-8/17/22; Invitation for Bid, P2300379, 8/18/22-8/17/23; Invitation for Bid, P2400601, 8/18/23-8/17/24; Invitation for Bid, P2500238, 8/18/24-8/17/25; Cooperative, P2600282, 8/18/25-8/17/26 (NASPO)		5 vendors for 8/18/14-8/17/17; Sole Source 8/18/17-8/17/20; 4 vendors for 8/18/20-8/17/21; 9 vendors for 8/18/21-8/17/22; 7 vendors for 8/18/22-8/17/23; 9 vendors for 8/18/23-8/17/24; 5 vendors for 8/18/24-8/17/25; 1 vendor for 8/18/25-8/17/26	Yes, only 2017-2020	1	RFP/ Sole Source/ Invitation For Bid/ Cooperative	7	99.99% Subscription uptime and support availability	99.99%