

RESOLUTION

*THE BOARD OF SUPERVISORS
COUNTY OF SAN MATEO, STATE OF CALIFORNIA
RESOLUTION HONORING AND COMMENDING*

LETICIA “LETY” DAVALOS

Women in County Government’s 2020 Public Service – Going the Extra Mile Award Recipient

WHEREAS, LETICIA “LETY” DAVALOS, a ten-year employee of the County, serves as the Lead Health Benefits Analyst in the Health Coverage Unit (HCU) of the San Mateo County Health Department, who coordinates the eligibility and enrollment assistance of the San Mateo Medical Center’s (SMMC) clients admitted for inpatient care; and

WHEREAS, LETICIA “LETY” DAVALOS is often referred to as the “Miracle Worker” as she has utilized her wealth of knowledge and resources to obtain health coverage for the most vulnerable clients and as a result, through the years, she has received accolades from her social worker colleagues at SMMC, Aging and Adult Services, Correctional Health, Behavioral Health and Recovery Services and with the community-based organization, LifeMoves, where she recently trained staff on the Medi-Cal application process and has been assisting them with eligibility and enrollment of shared clients; and

WHEREAS, LETICIA “LETY” DAVALOS is relentless in her dedication in successfully assisting her clients to obtain Medi-Cal coverage, working closely with them in convincing them to pursue the application process and devoting hours and after-hours of her time explaining the process, making sure that all required paperwork and verifications are completed; plus, following up on their concerns and advocating for the coverage for which they are eligible; and

WHEREAS, LETICIA “LETY” DAVALOS goes above and beyond the call of duty, with genuine care and compassion, every day, working hard while partnering with colleagues to expedite the Medi-Cal screening and enrollment of patients with dire conditions needing immediate care and many of them return after their hospitalizations to thank her for saving their lives or the lives of their loved ones; and

WHEREAS, LETICIA “LETY” DAVALOS has moved mountains for clients, such as fighting for the patient who lived alone and had lost both his legs or was there to help the family of an unresponsive man find the patient’s paperwork needed for his application in a storage unit or helping a man who had not spoken in years begin speaking again once he realized that she had helped his father with his admission to the hospital many years before; and

WHEREAS, LETICIA “LETY” DAVALOS assisted a LifeMoves community worker in helping a homeless client with her Medi-Cal paperwork and reassured her that everything would be done to fix issues with her coverage, becoming the client’s Authorized Representative for her Medi-Cal and her Social Security, ordering her official birth certificate so that the Social Security Administration could correct their records on this woman and get her the payments due her,

NOW, THEREFORE, BE IT RESOLVED that the Board of Supervisors of the County of San Mateo, State of California, hereby recognizes and congratulates **LETICIA “LETY” DAVALOS** as the **Women in County Government’s 2020 Public Service – Going the Extra Mile** award recipient and extends their gratitude for her service to San Mateo County.

Dated: December 8, 2020

SUPERVISORS:

WARREN SLOCUM, PRESIDENT

DAVE PINE

CAROLE GROOM

DON HORSLEY

DAVID J. CANEPA

Attest: _____
Deputy Clerk of the Board of Supervisors