



CHILD SUPPORT SERVICES

FY 2023-24 Performance

Kim Cagno, Director

November 19, 2024

COUNTY OF SAN MATEO

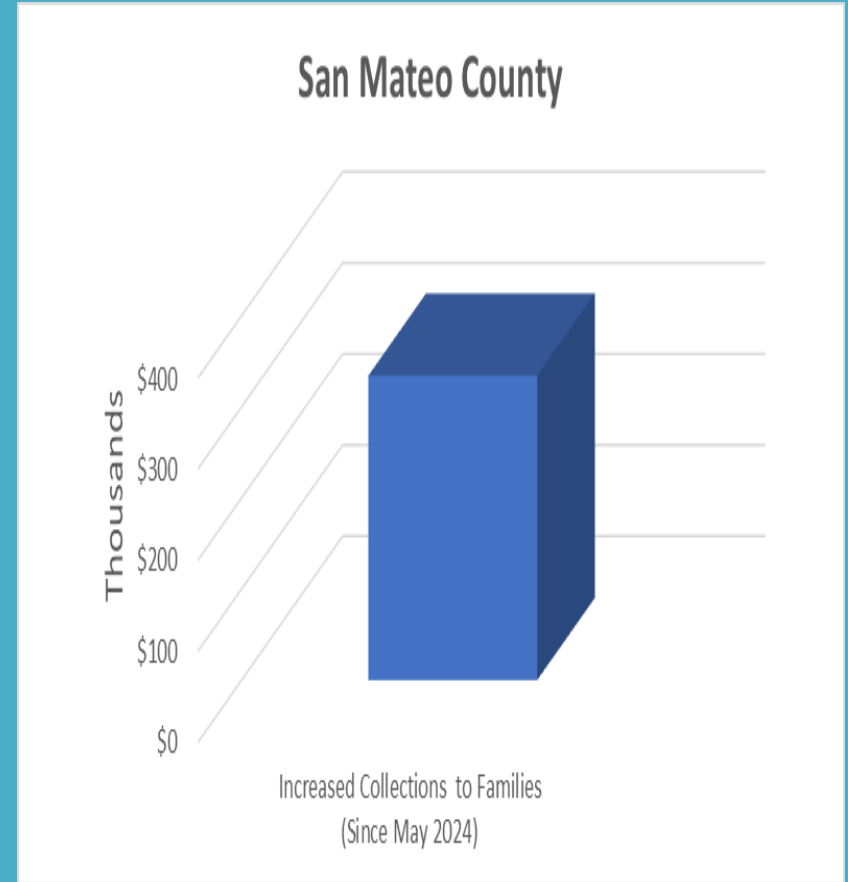
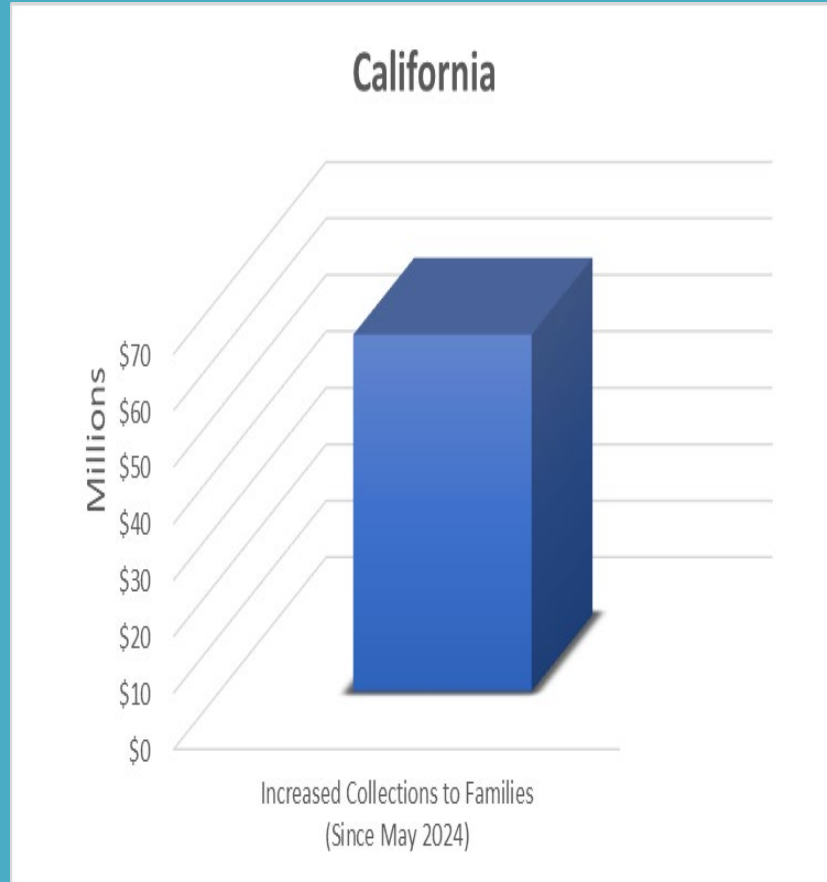


Child
Support
Priorities

FEM Final
Rule

Legislation
Equitable
Modernization
Flexible
Flexible
Family-Focused
Debt Reduction
Efficient

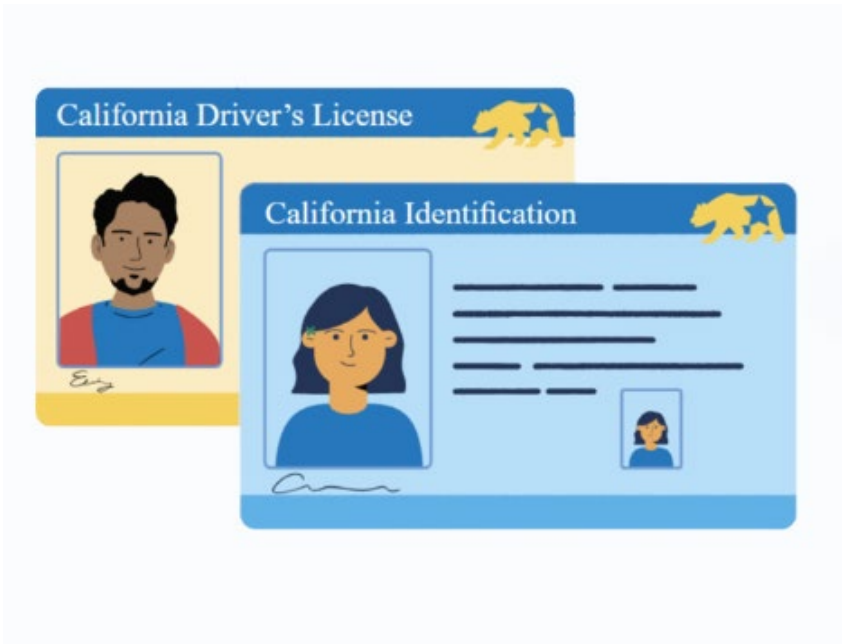
Child Support Passthrough (AB207)



Child Support Priorities Uncollectable Debt (AB135)



Driver's License Suspension (SB1055)



Remove barriers to employment

Relief for low-income earners

Increase reliability of payments

Child Support Services Priorities (cont.)



TRAUMA

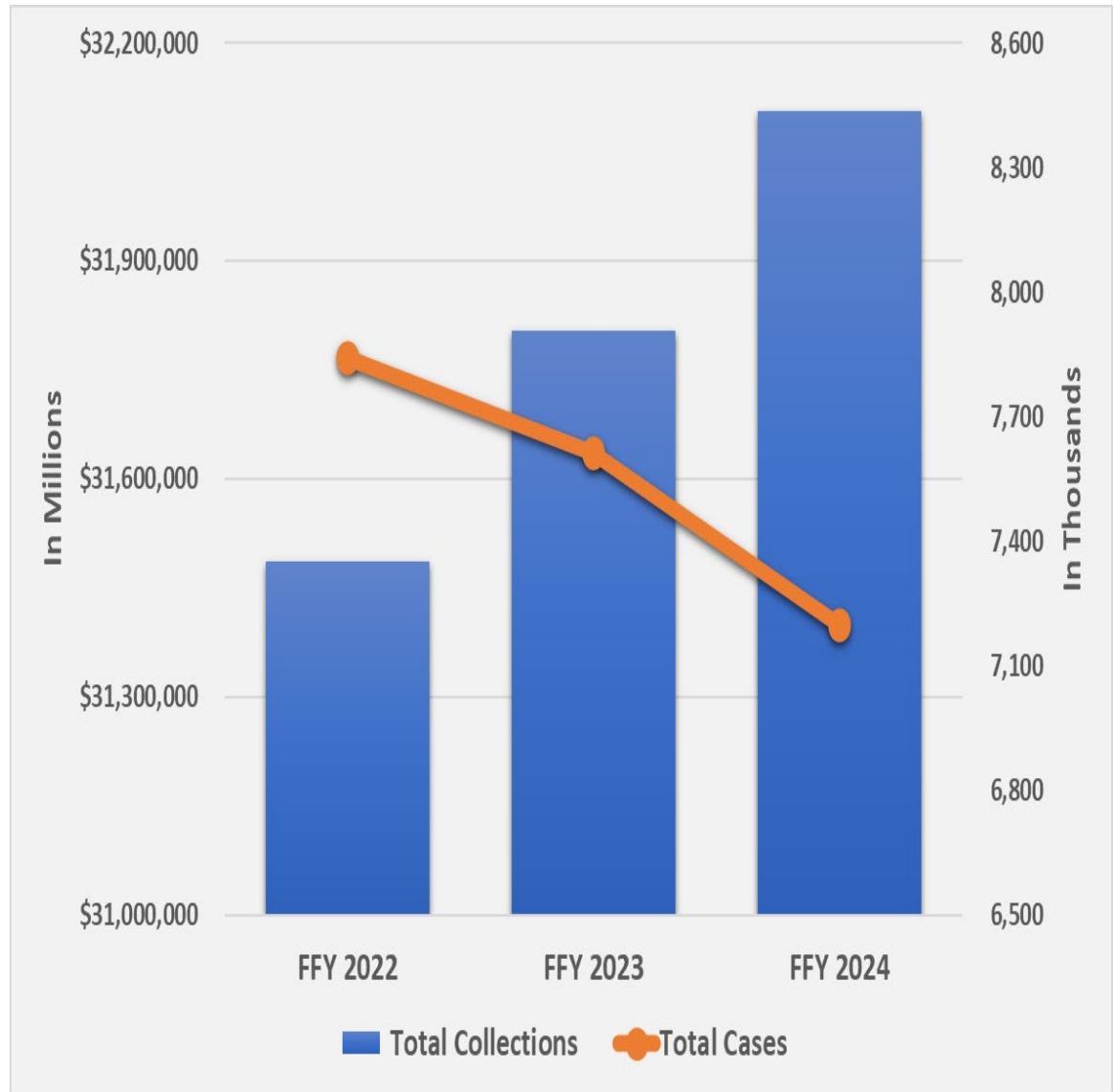


SAFETY

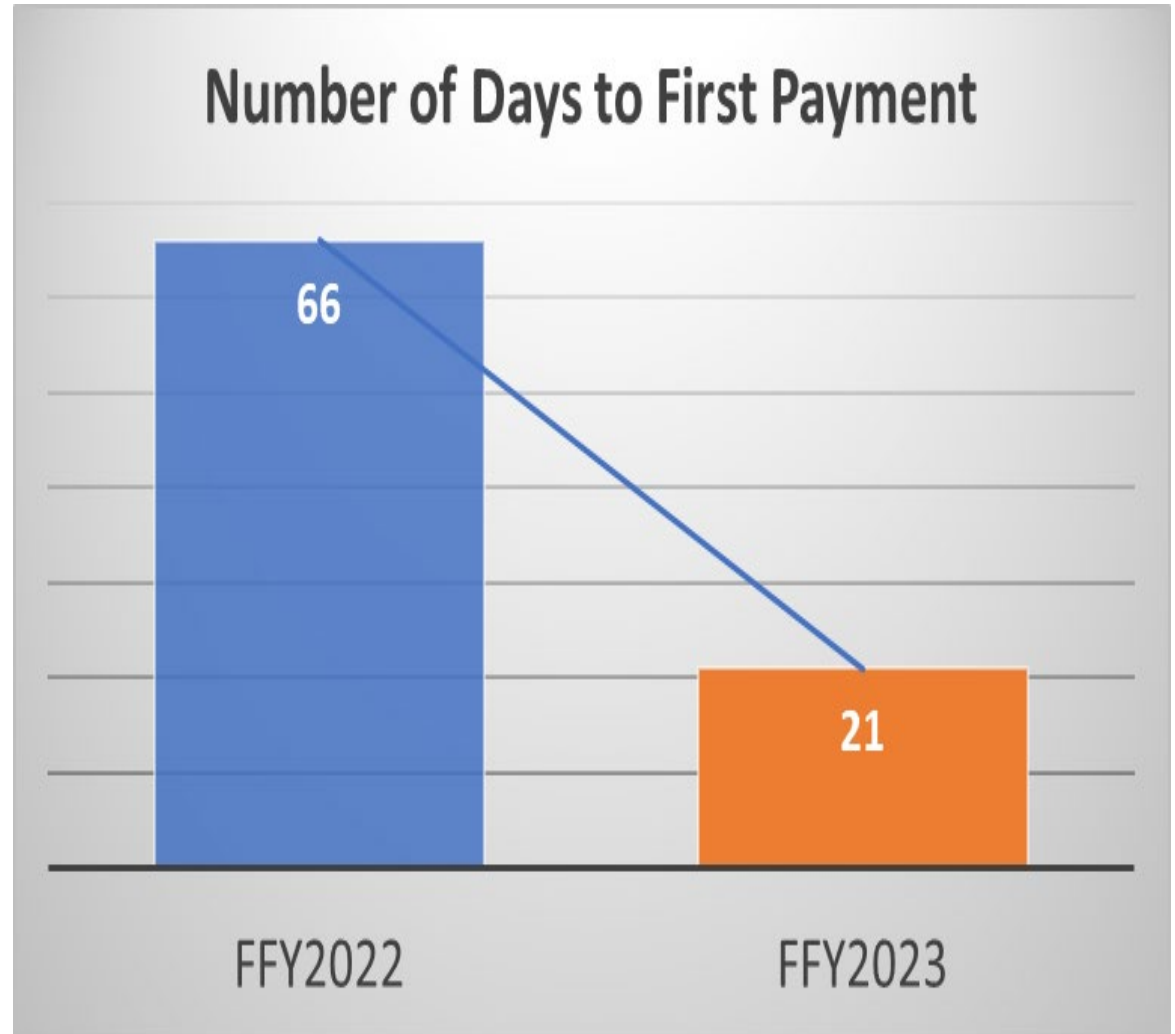


SELF-CARE

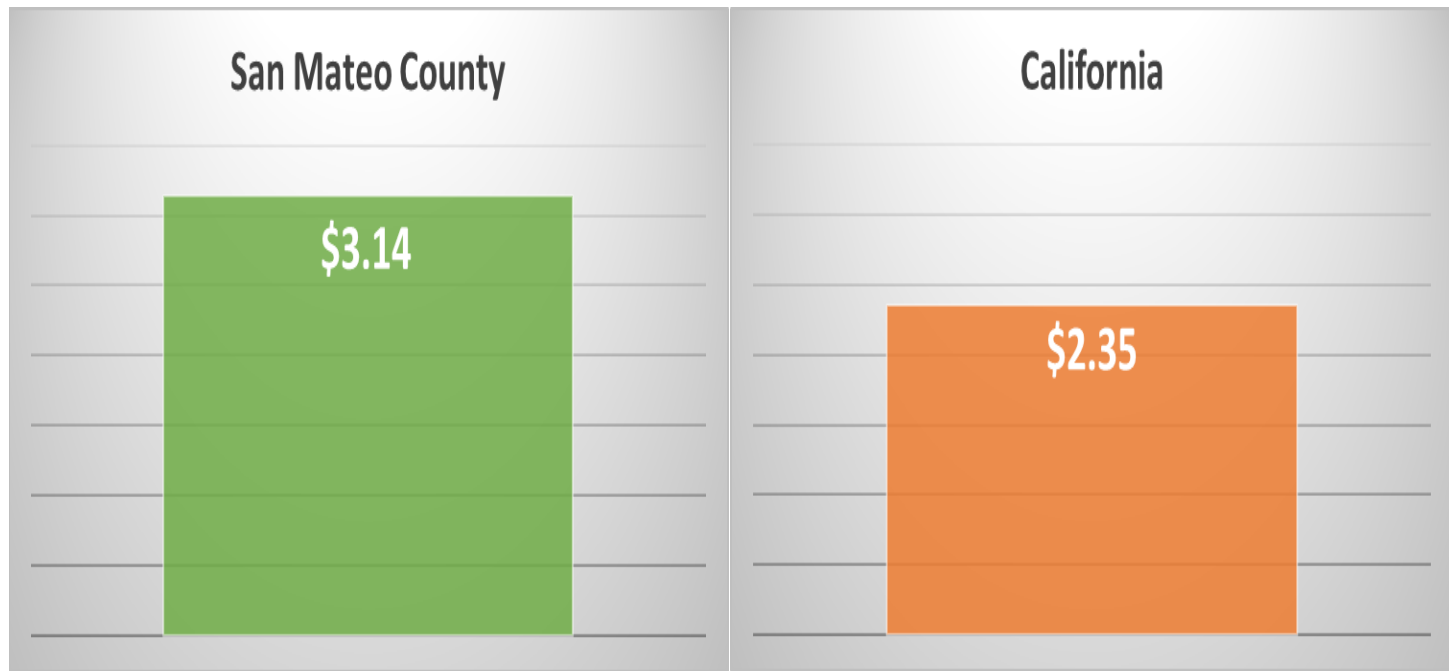
Collections vs Caseload



Child Support Order To First Payment



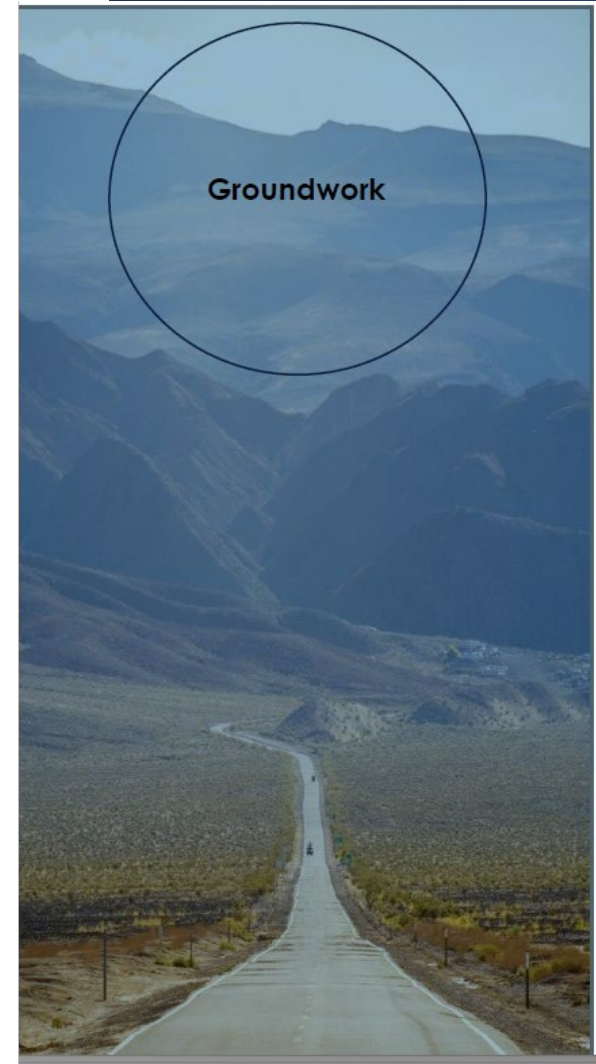
COST EFFECTIVE



SMC DCSS Equity/Innovation

State DCSS Office of Equity

- Equity Impact Assessment
- DEI in Child Support
- Language Access
- Cultural Awareness & Allyship



SMC DCSS Equity/Innovation

County/Department

- Racial and Social Equity Plan 3.0
- Trauma Informed Foundational Training
- Trauma Informed Guiding Principles



EQUITY IN ACTION

- Family Law Facilitator Partnership
- Language Access
- Electronic Request for Modification



THANK YOU/QUESTIONS?



COUNTY OF SAN MATEO

