

RESOLUTION NO. _____

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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RESOLUTION AUTHORIZING AN AGREEMENT WITH HYLAND SOFTWARE INC. TO PROVIDE A DOCUMENT MANAGEMENT SYSTEM THAT INCLUDES CLOUD SERVICES, INTELLIGENT MEDRECORDS-AS-A-SERVICE, INTELLIGENT MEDRECORDS, AND MANAGED SERVICES (INTEGRATION TO ELECTRONIC HEALTH RECORD SOLUTION, AND POLICY AND PROCEDURES) FOR SAN MATEO COUNTY HEALTH FOR THE TERM DECEMBER 12, 2023, THROUGH DECEMBER 11, 2028, IN AN AMOUNT NOT TO EXCEED \$6,945,785

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, the new Electronic Health Record (EHR) solution requires a Document Management System (DMS) that will integrate into the new solution; and

WHEREAS, the existing DMS systems are application-specific and unable to connect to Epic to provide seamless interaction with the EHR; and

WHEREAS, with the selection of Epic as San Mateo County Health's (SMCH's) new integrated EHR system, it is necessary to utilize Hyland Software Inc. DMS, which allows SMCH to become much more automated and efficient utilizing the new EHR solution; and

WHEREAS, the Hyland Software Inc. DMS enables health systems to accelerate business processes, decrease errors, streamline workflows, and provide better decision insight; and

WHEREAS, SMCH/Health Information Technology completed a Request for

Proposals (RFP) in February of 2023 for a DMS that is fully executed with Epic and Hyland Software Inc. was selected due to demonstrated integration experience with Epic, substantial references from similar public safety-net hospitals, and subject matter expert feedback; and

WHEREAS, Hyland Software Inc. wants to enter into an agreement with SMCH to provide a DMS that is fully integrated with Epic, in an amount not to exceed \$6,945,785, for the term of December 12, 2023, through December 11, 2028; and

WHEREAS, this Board has been presented with a form of the agreement and has examined and approved it as to both form and content and desires to enter into it.

NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that the President of this Board of Supervisors is hereby authorized and directed to execute said agreement for and on behalf of the County of San Mateo, and the Clerk of this Board shall attest the President's signature thereto.

BE IT FURTHER RESOLVED that the Chief of San Mateo County Health or their designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

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