

COUNTY OF SAN MATEO



SAN MATEO COUNTY HEALTH
**AGING & ADULT
SERVICES**

Older Adult Support Efforts

Aging & Adult Services

Current State

- Lobby open for Essential Services
- Majority of staff working remotely
- Protective and Supportive programs running as normal
- Home visits only if client at immediate risk
- Phone calls, outreach, and investigation over the phone

Isolation and Loneliness

Week of 4/13

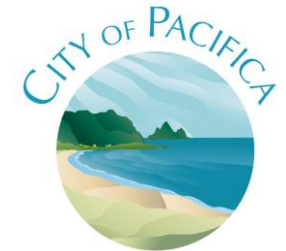
- **566 Inbound Calls Received**
- **965 Outbound Calls Made**



Grab & Go meals Home Delivered Meals



6,664 per week



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Supporting In-Home Care for Seniors

- 2700 n95 masks for providers
- 2700 gloves for providers
- Emergency Back-up Registry – May 4
- 65 Registry Providers available



Supporting Congregate Living Facilities

- 462 RCFE and SNFs contacted
- 9000 Residents, patients and families outreached



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OF SAN MATEO COUNTY INC
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COUNTY OF SAN MATEO
COUNTY MANAGER'S OFFICE

<https://cmo.smcgov.org/covid-19-resources>



Resources

24-HOUR EMERGENCY & ADVICE LINE

for Aging Adults & Seniors

[1-800-675-8437](tel:1-800-675-8437) (TIES)

[1-650-573-3900](tel:1-650-573-3900) (From outside CA)

711 for California Relay Services (TDD)



Network
of Care™

<https://sanmateo.networkofcare.org/aging/>

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QUESTIONS?

