



THE BOARD OF SUPERVISORS
COUNTY OF SAN MATEO, STATE OF CALIFORNIA
PROCLAMATION DECLARING APRIL 25, 2026 AS

National Telephone Operators Day

WHEREAS, **National Telephone Operators Day** is recognized annually on April 25 to honor the dedicated professionals who serve as the critical communication link connecting callers with essential services; and

WHEREAS, the County of San Mateo Operators Team works 24 hours a day, 7 days a week at the San Mateo Medical Center campus, answering calls to the County and ensuring that residents, patients, and staff are connected with the appropriate departments and services; and

WHEREAS, the County Operators Team plays an essential role in supporting the daily operations of County government by handling high call volumes, directing inquiries, and assisting the public with professionalism, patience, and care; and

WHEREAS, the Operators Team also provides vital support to San Mateo Medical Center by performing important operational functions such as monitoring alarms and assisting with communications that support patient care and hospital operations; and

WHEREAS, through their dedication and commitment to public service, the County Operators Team helps ensure that residents, patients, and County staff receive timely assistance and accurate information; and

WHEREAS, **National Telephone Operators Day** provides an opportunity to recognize and celebrate the hard work, reliability, and professionalism of the County Operators Team serving the community every day of the year.

NOW, THEREFORE, BE IT PROCLAIMED that the Board of Supervisors of the County of San Mateo, State of California, hereby declares April 25, 2026 as **National Telephone Operators Day** in San Mateo County, and expresses its appreciation and gratitude to the County Operators Team for outstanding service and dedication to the residents of San Mateo County.

Dated: April 21, 2026