

# RESOLUTION

THE BOARD OF SUPERVISORS  
COUNTY OF SAN MATEO, STATE OF CALIFORNIA  
RESOLUTION HONORING AND COMMENDING

## JOANN LOV

*Women in County Government 2019 Public Service “Going the Extra Mile” Award Recipient*

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*WHEREAS, JOANN LOV has worked for the County of San Mateo and is, currently, assigned to the Professional Standards Bureau (PSB) as the Supervisor for the Sheriff’s Office Payroll Unit; and*

*WHEREAS, during the past year, JOANN LOV formulated and implemented a plan to make a large-scale, efficiency-improving change in the process of personnel assignment management within different bureaus; and accomplished this assignment in a timely fashion by successfully engaging and collaborating with co-workers from her unit and the Fiscal Bureau; and*

*WHEREAS, within her position, JOANN LOV is tasked with a wide variety of personnel challenges; such as, military leave issues and miscalculated payment matters, and has tackled them with concern and professionalism by thoroughly researching solutions, manually re-calculating payroll to insure accuracy, and attending to every detail in order to help resolve these problems, no matter how busy she is with her regular workload; and*

*WHEREAS, JOANN LOV created a Sheriff’s Office payroll email for the department employees to use to request help with payroll matters and in providing this service, she and her staff are able to time-stamp and track emails and be accountable as they resolve them in a timely fashion; and*

*WHEREAS, JOANN LOV manages the extensive process of on-boarding each employee hired by the Sheriff’s Office, which was over 100 employees in FY2018-2019, assisting new hires with signing up for all permitted benefits and properly filling out their timecards; and*

*WHEREAS, JOANN LOV is recognized as a flexible, kind, and thoughtful employee who is willing to stand up for what is right, collaborate with others to solve problems, and go the “extra mile” for the countless employees she serves as her number one priority,*

*NOW, THEREFORE, BE IT RESOLVED that the Board of Supervisors of the County of San Mateo, State of California, hereby gratefully commends JOANN LOV, Women in County Government 2019 Public Service “Going the Extra Mile” Award Recipient, for her exemplary leadership and commitment to the community in San Mateo County and wishes her well in the years ahead.*

*Dated: December 10, 2019*

*Supervisors:*

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*Carole Groom, President*

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*Dave Pine*

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*Don Horsley*

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*Warren Slocum*

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*David J. Canepa*

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*Attest: Deputy Clerk of the Board of Supervisors*