

RESOLUTION

THE BOARD OF SUPERVISORS
COUNTY OF SAN MATEO, STATE OF CALIFORNIA
RESOLUTION HONORING AND COMMENDING

The County of San Mateo Human Services Agency & Information Services Department as recipients of the 2023 CSAC Challenge Award

WHEREAS, *the County of San Mateo believes that technology can help improve government and create a remarkable experience for the community; and*

WHEREAS, *previous processes managing homeless outreach requests in San Mateo County were fragmented and lacked real-time collaboration capabilities between County agencies and community-based organizations, making it challenging to understand and address the evolving dynamics of homelessness effectively; and*

WHEREAS, *the County Information Services Department and Human Services Agency collaboratively developed the Homeless Outreach and Mobile Engagement (HOME) mobile application to facilitate the identification and response to people experiencing unsheltered homelessness in San Mateo County; and*

WHEREAS, *the HOME application adds to the County’s local homeless crisis response system infrastructure and streamlines response for individuals experiencing unsheltered homelessness to connect them to homeless resources; and*

WHEREAS, *the California State Association of Counties recognizes the HOME application as one of the 14 winners of the 2023 Challenge Awards;*

WHEREAS, *the Challenge Awards recognize initiatives from California Counties that find new, effective, and efficient ways to provide programs and services; and*

NOW, THEREFORE, BE IT RESOLVED *that the Board of Supervisors of the County of San Mateo, State of California, hereby honors and congratulates the **County Information Services Department and Human Services Agency** as 2023 Challenge Awardees.*

Dated: June 11, 2024

SUPERVISORS:

WARREN SLOCUM, PRESIDENT

DAVE PINE

NOELIA CORZO

RAY MUELLER

DAVID J. CANEPA

Attest: _____
Deputy Clerk of the Board of Supervisors