

**RESOLUTION NO. .**

**BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA**

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**RESOLUTION AUTHORIZING AN AMENDMENT TO THE AGREEMENT WITH Q-MATIC CORPORATION TO PROVIDE APPOINTMENT SCHEDULING AND CLIENT CHECK-IN SYSTEMS WITH KIOSKS AT ALL HUMAN SERVICES AGENCY LOCATIONS, EXTENDING THE TERM BY ONE YEAR AND ONE MONTH FOR A NEW TERM OF JUNE 30, 2019, AND INCREASING THE AMOUNT BY \$120,000 TO AN AMOUNT NOT TO EXCEED \$220,000**

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**RESOLVED**, by the Board of Supervisors of the County of San Mateo, State of California, that

**WHEREAS**, on May 15, 2016, the County entered into an agreement with Q-Matic Corporation to provide the Human Services Agency ("HSA") with a queue management system software and maintenance for a maximum amount not to exceed \$100,000 for the term of May 15, 2016 through May 14, 2018; and

**WHEREAS**, the HSA Economic Self-Sufficiency division continues to require the use of the queue management system to ensure HSA clients receive prompt and effective customer service with timely appointments; and

**WHEREAS**, the parties wish to amend the agreement to add funds in the amount of \$120,000 for a new obligation of \$220,000 to allow for additional maintenance and potential integration with other County applications for the Economic Self Sufficiency and Employment Services branches of the HSA and extend the term of the agreement to June 30, 2019; and

**WHEREAS**, there has been presented to this Board of Supervisors for its consideration and acceptance a first amendment to the agreement, increasing the amount by \$120,000 to a maximum amount not to exceed \$220,000 and extending the term by one year and one month to a new term of May 15, 2016 through June 30, 2019.

**NOW THEREFORE, IT IS HEREBY DETERMINED AND ORDERED** that the President of the Board be and is hereby authorized and directed to execute said amendment for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest the President's signature thereto; and

**BE IT FURTHER RESOLVED** that the Director of the Human Services Agency or designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

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