

**RESOLUTION NO. .**

**BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA**

\* \* \* \* \*

**RESOLUTION AUTHORIZING AN AMENDMENT TO THE AGREEMENT WITH FIRSTWATTCH SOLUTIONS, INC. TO PROVIDE REAL-TIME DATA MONITORING AND ANALYTICS FOR THE 9-1-1 EMERGENCY MEDICAL SERVICES SYSTEM, EXTENDING THE TERM THROUGH JUNE 30, 2029, AND INCREASING THE AMOUNT BY \$350,000 TO AN AMOUNT NOT TO EXCEED \$850,000**

---

**RESOLVED**, by the Board of Supervisors of the County of San Mateo, State of California, that:

**WHEREAS**, the San Mateo County Emergency Medical Services Agency (EMS Agency) provides administrative and regulatory oversight for the local emergency medical services system; and

**WHEREAS**, the EMS Agency’s primary function is to plan, implement, and evaluate the local EMS system and its various components, including the authorization and contract management of emergency ambulance and medical first responder services; and

**WHEREAS**, FirstWatch Solutions, Inc. is the current provider of electronic clinical and operational quality assurance and improvement monitoring and reporting systems for the prehospital 9-1-1 system to the EMS Agency; and

**WHEREAS**, FirstWatch Solutions, Inc. is the sole source provider of 9-1-1 prehospital performance oversight systems compliant with National EMS Standards, and is the State of California Emergency Medical Services Authority's recommended vendor for ambulance patient offload time tracking and reporting; and

**WHEREAS**, on July 23, 2019, this Board approved an agreement with FirstWatch Solutions, Inc., to deliver real-time data monitoring and analytics of the 9-1-1 EMS system for operational performance and ensure compliance with patient care standards for the term of July 1, 2019, through June 30, 2022, in an amount not to exceed \$500,000; and

**WHEREAS**, in June 2022, the San Mateo County EMS Agency exercised its option to amend the Agreement, extending the term to June 30, 2024, with no change to the not-to-exceed amount, to align the term with the Emergency Ambulance and Paramedic First Response Service Provider agreements; and

**WHEREAS**, the parties now wish to amend the agreement a second time to increase the amount by \$350,000 to an amount not to exceed \$850,000 and extend the term by five years through June 30, 2029; and

**WHEREAS**, this Board has been presented with the amendment, has examined, and approved it as to both form and content, and desires to enter into the amendment; and

**WHEREAS**, San Mateo County Ordinance 2.83.050 allows the Board of Supervisors to waive the Request for Proposals (RFP) competitive bidding process in situations where the Board determines that a formal process would not be in the best interest of the County; and

**WHEREAS**, the EMS Agency recommends that the Board waive the RFP process for selection, consistent with Administrative Memo B-1, which allows for non-emergency general exemptions to the competitive contracting process for various

situations, including if the services have unique performance factors or sole source providers.

**NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED** that the County requirement for the RFP process for said agreement is hereby waived.

**BE IT FURTHER RESOLVED**, that the President of this Board of Supervisors be, and is hereby, authorized and directed to execute said amendment for and on behalf of the County of San Mateo, and the Clerk of this Board shall attest the President's signature thereto.

**BE IT FURTHER RESOLVED**, that the Chief of San Mateo County Health or designee is authorized to execute contract amendments that modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate) and/or modify the contract term and/or services so long as the modified term or services are within the current or revised fiscal provisions.

\* \* \* \* \*