



COUNTY OF SAN MATEO
Inter-Departmental Correspondence
Sheriff's Office



Date: October 1, 2015
Board Meeting Date: November 17, 2015
Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Greg Munks, Sheriff

Subject: Amendment to the agreement with CORA to provide Emergency Response Program services.

RECOMMENDATION:

Adopt a resolution authorizing an amendment to the agreement with CORA to provide Emergency Response Program services to victims of domestic violence, increasing the amount by \$157,610 to an amount not to exceed \$315,220 and extending the term one year through June 30, 2016.

BACKGROUND:

The Emergency Response Program (ERP) is the only program to collaborate with all law enforcement agencies in the County, providing 24 hour telephone counseling support during or immediately following a 911 domestic violence disturbance call. When responding to the scene of a 911 domestic call, law enforcement personnel encourage victims to speak to a specially trained CORA counselor who will provide information about the volatile nature of domestic violence. Counselors also impart information about CORA's individual and group counseling, shelter, and legal services.

The San Mateo County Domestic Violence Protocol for law enforcement, adopted in 2004, provides for notification to the Emergency Response Program when handling an incident involving any type of domestic violence. A counselor will be notified whether or not it is determined the incident is criminal in nature and whether or not an arrest is made.

On February 10, 2015, the County entered into an agreement (Resolution 073655) with CORA to provide Emergency Response Program services to victims of domestic violence. The contract was for a one year term expiring June 30, 2015 and an amount not to exceed \$157,610.

DISCUSSION:

CORA is the only agency in the County that provides comprehensive services to victims and survivors of domestic violence. All County law enforcement agencies, the Human Services Agency, and other County partners depend on CORA's expertise for a complete range of prevention, education, and intervention services. Since CORA provides the most comprehensive response to the problem of domestic violence in the County, it is the County's best interest to waive the Request for Proposal process and execute the amendment to the agreement.

The amendment will extend the term of the agreement with CORA by one year to June 30, 2016 and increase the amount by \$157,610 to an amount not to exceed \$315,220.

The resolution and amendment has been reviewed and approved as to form by County Counsel.

This amendment contributes to the Shared Vision 2025 outcome of a Safe Community by raising awareness about the dynamics of domestic violence and providing services to the community at large and to traditionally underserved populations, whereby domestic violence survivors work to establish lives for themselves and their children free from fear and abuse.

PERFORMANCE MEASURES:

Measures	FY 2014-15 Actual	FY 2015-16 Projected
Number of domestic violence victims receiving Emergency Response Program services	3,850	3,850
Percentage of domestic violence victims demonstrating a decrease in post-traumatic stress disorder (PTSD) symptoms after receiving support services from CORA	78%	78%
Percentage of law enforcement agencies indicating they were "Satisfied" or "Extremely Satisfied" with CORA's quality of support to victims and response to law enforcement inquiries	100%	100%

FISCAL IMPACT:

The amendment to the agreement with CORA will increase the amount by \$157,610, to an amount not to exceed \$315,220 and extend the term one year to June 30, 2016.

The cost of these services is shared between the Sheriff's Office (50%) and the cities in the County (50%). The cities divide their portion based on referrals (usage). The net county cost for this amendment is \$78,805. Funds for these services are included in the Sheriff's Office FY 2015-16 Adopted Budget.